Increased Workforce Resilience Is Critical to Business Continuity

The concept of business resilience is not new. For years, organizations have been preparing for the unexpected, and many do a good job. Most state and local government agencies can continue business operations and constituent services in the face of a power outage or IT infrastructure failure. But if their employees cannot get to the workplace, most agencies do not have a plan and business would stop. Are you prepared?

- What would you do if 50 percent of your employees could not come to work for a week?
- What would you do if 90 percent of your workforce could not come to work for a month?
- Would you be able to maintain operations if your employees could only work from home?
- Would you be able to maintain communications with your employees?

Very few organizations are ready for an event that displaces employees from the job site. Those that are ready rely on teleworking environments with full functions and strong security.

Cisco Teleworker Solutions: Aligning to Government Needs

Cisco technology solutions support government teleworker laws, continuity of government mandates, and accessibility laws to help ensure that state and local government agencies and their employees can maintain communication and collaboration, regardless of work environment, as necessary to meet their agency mission.

Continuity is not the only reason a government telework force can be beneficial. Recruiting and retaining skilled people, meeting the needs of an aging and retiring workforce, “green” energy-saving programs, and pandemic planning are just a few more reasons.

Cisco’s Teleworker Solutions Provide Full Office Capabilities Outside the Office

- Remote management
- High-quality video communications
- Transparent office flexibility from employee’s home or other designated location
- Premium, toll-quality voice services
- On-demand conferencing and collaboration

How Cisco Teleworker Solutions Work

- Site-to-site VPN provides network connection
- IP phones are the same phones used in the office
- Quality-of-service features maintain voice quality
- Integrated security controls access to the corporate network
- Centralized management ensures uniform configuration policies

*Gartner
Creating a Fully Functional, Secure Teleworking Environment Away from the Office

Deployment Features:
- Uses existing broadband Internet connection
- Single number access
- No end-user support or input required
- Video-conferencing ready

Return on Investment
Cisco teleworker solutions help you ensure continuity of government:
- Empower state and local government employees to maintain productivity during workforce disruptions
- Ensure high quality and availability of business-critical data and applications
- Provide transparent data, voice, and video access from virtually anywhere

Cisco teleworker solutions help you extend the office:
- Provide full access to enterprise applications and multimedia
- Deliver identical Cisco Unified Communications features remotely

Cisco teleworker solutions help you reduce operating expenses:
- Organizations have reduced costs in cabling by 60 percent, furniture by 50 percent, construction by 42 percent, IT capital by 40 percent, and real estate rent by 37 percent

Why Cisco?
- Offers a framework for cross-agency collaboration, transformation, and government wide technology improvement
- Provides innovative IP services, including telecommunications, wireless, management and application, and security
- Delivers technical thought leadership
- Demonstrates a commitment to security
- Provides secure network as platform
- Offers Cisco Capital finance programs

Learn More
For additional information about facilitating a telework force, contact your Cisco representative or visit: www.cisco.com/go/govcontinuity or www.cisco.com/go/govcollaboration