

The City of Dallas is proud to partner with Cisco to bring smart solutions to our citizens and the millions of people who visit our city every year:

- Cisco® Interactive Services Solution uses the network as the platform to transform customer experiences with interactive digital media.
- The City network solution uses Cisco Internet of Things wireless, wired, analytics, and data center technologies.

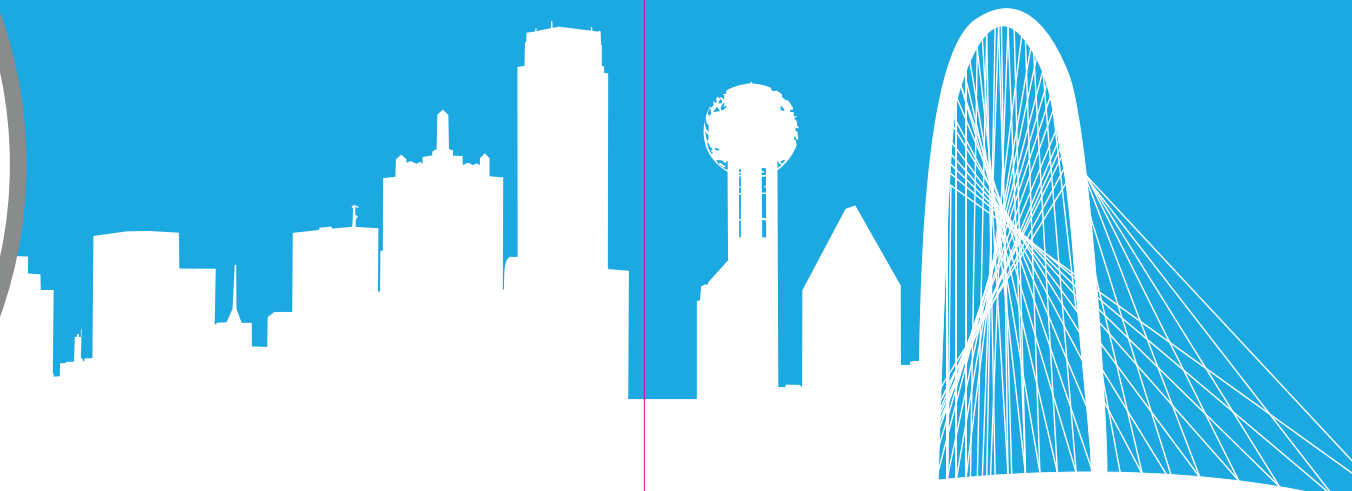
**BIG, SMART THINGS HAPPEN HERE!**

To access more Internet of Everything resources, please visit:

[internetofeverything.cisco.com](http://internetofeverything.cisco.com)

To access more Smart+Connected City resources, please visit:

[cisco.com/go/smartconnectedcommunities](http://cisco.com/go/smartconnectedcommunities)



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## City of Dallas A Smart+Connected City



# BIG, SMART THINGS HAPPEN HERE!

**BIG** personalities.  
**BIG** hearts.  
**BIG** passion.

Dallas is **BIGGER** than ever.

We are big on making the lives of the people who live, work, and visit our city better than ever. We are big on making our city a top Smart+Connected™ city.

Wi-Fi connectivity. Smart citizen engagement. Smart safety. Smart government transparency. These are just a few of the bold actions we are taking to transform our city services to benefit our people.

## Wi-Fi Supports Smart Services and Economic Growth

City services, including water meters, leak sensors, parking meters, and other city services, operate on the same highly secure government network. Citizens have access at their fingertips to actionable information to improve how they live their lives, learn, enjoy culture and art, and grow business.

## Smart Information Kiosk Enhances the Citizen Experience

Look up points of interest, events, parks and recreation, transit and location information. Any time.

## Smart Ways to Connect with Government and Better Ways to Do Business

Engage with government agencies in city planning activities with conferencing technology. Create business opportunities and generate growth. Plus submit requests to the city anytime from anywhere with E-Counter – a secure, dynamic and intelligent platform (coming in September 2014).

## Smart Safety Improves Quality of Life

The City of Dallas uses videos from police cars and other sources to investigate and close law enforcement cases more quickly. This increases safety and makes effective use of the court system.

## Smart Citizen Engagement Enables Positive Community Involvement

Enjoy and participate in the city's cultural and art scene. Interact directly with the City Council and city management on topics that are important to you and your community.

Give constructive feedback and input to promote important community initiatives and effective governance.

## Open Data Portal Creates Government Transparency

Access primary government data at no cost and limited restriction on legal requirements. The Open Data portal enables an innovative platform to help you engage in government initiatives of most interest to you and contribute to effective city governance.

## Smart Remote 311 Call Center Delivers Smart Customer Service

Dallas residents may report city code violations with their smartphones. They can attach photos and track the status and location of their service request online. The Smart Remote 311 Call Center is an effective service to deliver a better experience with 24/7 request submission and tracking. It is a great tool to facilitate efficient problem solving with community participation.

## My Inspector Mobile App Enables Quicker Decision Making and Response

Get quick response and action from the city with the My Inspector app. This intuitive, user-friendly mobile app helps manage daily assignments with capabilities to reorder and reassign inspections, obtain directions and routing, and manage assignments. This app promotes efficiency by decreasing the time for the inspection process.