



Cisco Solution Support Coverage Catalog

August 2017

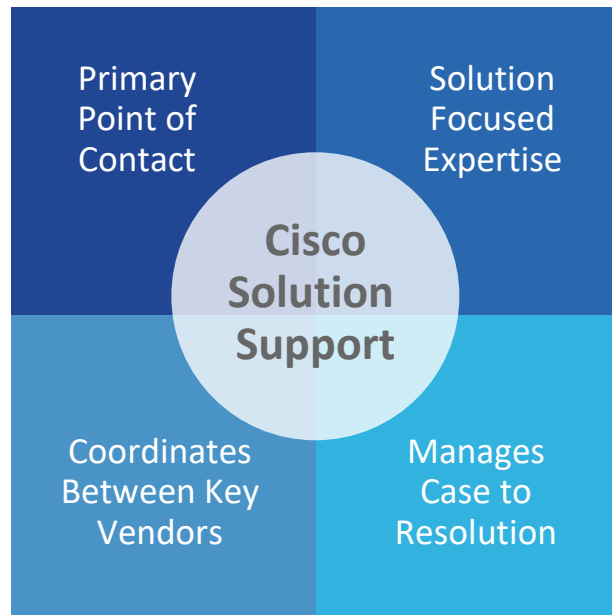
The Right Kind of Technical Service for Solution Environments

Centralized support from our solution experts

Accountability for issue management and resolution

Addresses Cisco® and solution partner products

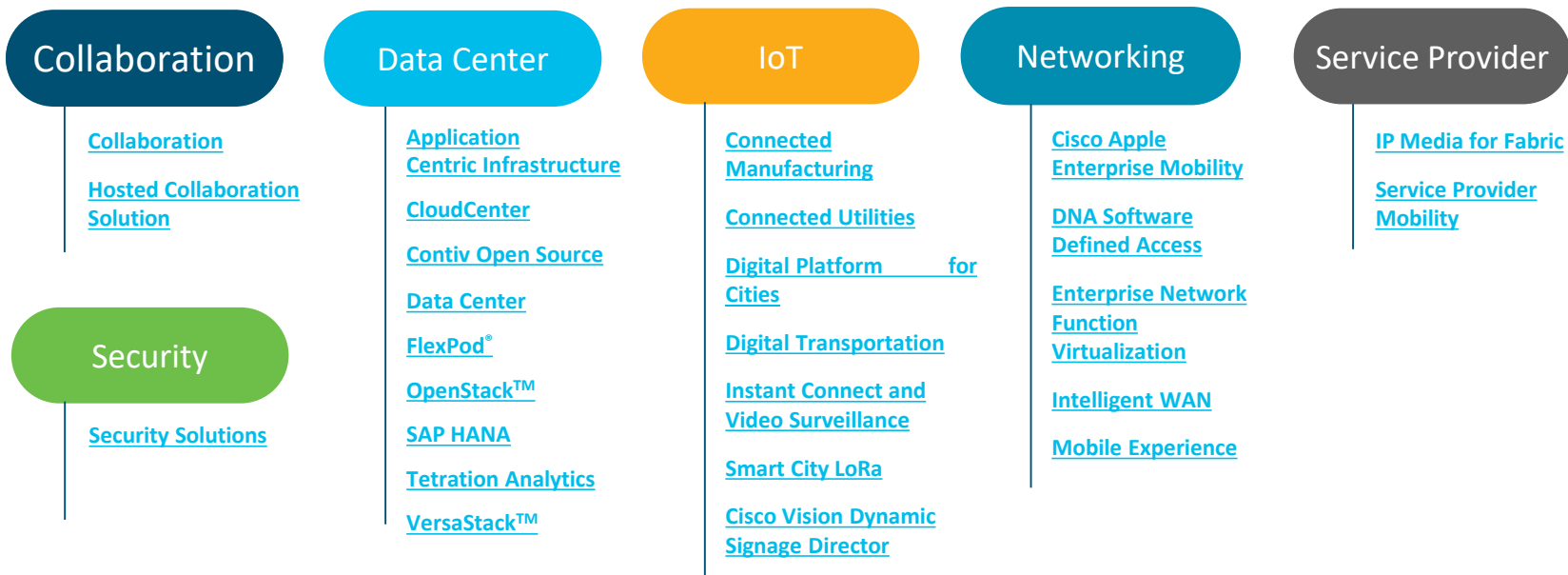
Resolves complex solution-level issues on average 43% more quickly than product support alone¹

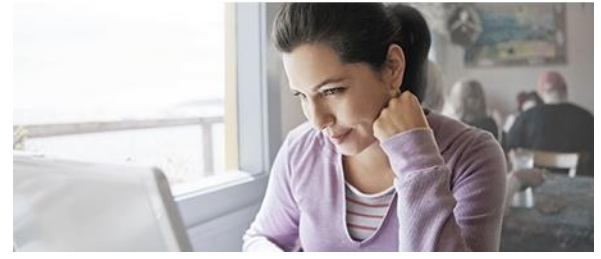


¹ December 2016 Cisco internal study of 10,000 support cases

Coverage Across Cisco Solution Portfolios

Cisco® Solution Support covers eligible solutions across our collaboration, data center, Internet of Things (IoT), networking, security, and service provider portfolios—each with unique Cisco and solution partner products.





Innovate with confidence and take the leap to new technologies. We have you covered with Cisco® Solution Support.

