



Cisco Solution Support

Coverage Catalog

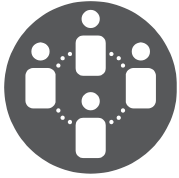
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The Right Kind of Technical Service for Solution Environments

- Centralized support from a primary point of contact
- Priority access and response from a solution expert
- Addresses Cisco® and Solution Support Partner products
- Coordination of Cisco and Solution Support Partner product support teams
- Accountability for issue management and resolution



Cisco Solution Support Eligibility



Collaboration



Data Center



IoT



Enterprise Networking



Security



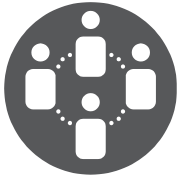
Service Provider

Cisco® hardware or software products across our portfolio can be used to build a Cisco solution. If they include our Solution Support Partner products, the solution should be built from around 50% or more of Cisco products.

OR

Named Cisco solutions across our portfolio. See the next slide for named solutions and links to our service definitions, which list eligible Cisco and Solution Support Partner products for each solution.

Named Eligible Cisco Solutions



Collaboration



Data Center



IoT



Enterprise Networking



Security



Service Provider

- Collaboration
- Hosted Collaboration

- Data Center
 - Application Centric Infrastructure
 - Azure Stack
 - CloudCenter™
 - Contiv Open Source
 - FlashStack
 - FlexPod®
 - HyperFlex™
- Cisco® Network Assurance Engine
- OpenStack™
- SAP HANA
- SwiftStack
- Tetration Analytics™
- VersaStack™
- Virtual Desktop Infrastructure
- VSPEX

- Cisco IoT
- Cisco Kinetic™ for Cities
- Cisco Kinetic for Energy – Oil & Gas
- Cisco Vision Dynamic Signage Director
- Connected Manufacturing
- Digital Transportation
- Smart City LoRa
- Video Surveillance

- Cisco Digital Network Architecture (Cisco DNA)
 - Cisco DNA Assurance
 - Cisco DNA Center
 - Cisco DNA Security
 - SD-Access
 - SD-WAN
 - SD-WAN Security
- Enterprise Network Function Virtualization
- Cisco Intelligent WAN
- Connected Mobile Experiences
- Workplace Analytics

- Security solutions

- Bandwidth and Management Suite
- Service Provider Mobility
- Service Provider Network Functions Virtualization

Innovate with confidence and take the leap to new technologies. We have you covered with Cisco® Solution Support.

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[Cisco Solution Support ebook](#).

