The right support service for multiproduct, multivendor solution environments

- Centralized support from an engineer team that is the primary point of contact across a multiproduct or multivendor deployment
- Priority access and response by Cisco® solution experts
- Addresses both Cisco and Solution Support Alliance Partner products
- Coordination between Solution Support Alliance Partner and Cisco product support teams during issue resolution
- Accountability for case management and resolution for Cisco or multivendor issues
Solution Support areas of coverage

Create your own solution with Cisco® hardware and software from our technology architectures.

OR

Deploy a defined Cisco solution from our technology architectures listed in our coverage catalog.

If your solution includes our Solution Support Alliance Partner products, it should be built from around 50% or more of Cisco products for coverage by this service.

Click a technology architecture name for Solution Support details, defined solutions, and the Cisco and Solution Support Alliance Partner products addressed.

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Defined Cisco solutions

Collaboration
- Calling
- Conferencing
- Contact Center
- Hosted Collaboration

Data Center
- Data Center general configurations
- Application Centric Infrastructure
- Azure Stack
- CloudCenter™ Suite
- Contiv Open Source
- Data centers with EMC storage
- FlashStack
- FlexPod®
- HyperFlex™
- Cisco Network Assurance Engine
- OpenStack™
- SAP HANA
- SwiftStack
- Tetration Analytics™
- VersaStack™
- Virtual Desktop Infrastructure

Enterprise Networking
- Cisco Digital Network Architecture (Cisco DNA)
- Cisco DNA Assurance
- Cisco DNA Center
- Cisco DNA Security
- SD-Access
- SD-WAN
- SD-WAN Security
- Enterprise Network Function Virtualization
- Intelligent WAN
- Mobile Experiences
- Workplace Analytics

IoT
- Connected Communities Infrastructure
- Connected Manufacturing solutions
- Connected Utilities solutions
- Digital Transportation
- Extended Enterprise
- Kinetic solutions
- Remote and Mobile Assets
- Smart City LoRa
- Cisco Video Surveillance
- Vision Dynamic Signage Director

Security
- Security solutions using:
  - Cisco Next-Generation Firewall Adaptive Security Appliance
  - Cisco Identity Services Engine
  - Cisco Stealthwatch Enterprise
  - Cisco Email Security Appliance
  - Cisco Web Security Appliance
  - Cisco Threat Grid
  - Cisco Tetration
  - Cisco Next-Generation Intrusion Prevention Systems
  - Cisco Advanced malware protection for Networks

Service Provider
- Service Provider Mobility
- Service Provider Network Function Virtualization
Innovate with confidence and take the leap to new technologies. We have you covered with Solution Support.

Learn more in the Solution Support ebook.