

Get more from your unified communications investment



Virtual workplaces are the future. Is your team connected?

Teams are becoming increasingly virtual. To remain competitive, it's vital **to keep people connected and foster collaboration.**

>22%

of full-time employees

work remotely on an average day¹

70%

of remote employees

suffer from collaboration challenges²

21%

more profit

is earned by companies with highly engaged workforces³



Cisco Unified Communication supports seamless cloud collaboration

Unified Communications (UC) helps bridge the virtual divide and improves productivity with state-of-the-art voice, video, messaging, and web conferencing services.

But getting the most out of your UC solution **takes expertise**

The skilled professionals needed for UC system configuration, security, and evolution management are difficult to find and costly and time-consuming to train.

Talent shortage was ranked the **third biggest business risk** of Q2 2019⁴

More than two-thirds of surveyed execs say skills shortages are a bottleneck to hitting growth projections⁵

\$8.5 trillion global talent shortage predicted by 2030⁶



Harness our deep expertise and **stay competitive**

Leverage the expertise of Cisco® UCM Cloud Enterprise Service, to **get the most out of your enterprise communications**, without having to hire or train new staff.

Accelerate

adoption of UC features and investment value

Leverage

management, security, and cloud technology expertise

Enhance

performance, service quality, reliability, and security

Avoid

having to attract and retain specialized talent

Minimize

costs and extend your investment

Cisco Managed Services delivers excellence worldwide



175

countries served around the world



2.3 million

managed devices and endpoints



53%

of customers rank in the Fortune 500



91%

customer-renewal rate in 2019

Cisco UCM Cloud Enterprise Service. **Connecting you to freedom.**

Contact us

Discover more

cisco.com/go/cms

¹ American Time Use Survey, U.S. Bureau of Labor Statistics, 2018
² State of the Digital Workplace, Igloo, April 2019
³ Employee Experience Reimagined, Accenture, 2017
⁴ Gartner Survey Shows Digitalization Misconceptions Threaten Organizations as the Top Emerging Risk in 3Q19, Gartner, October 2019
⁵ Harvey Nash / KPMG CIO Survey, 2019
⁶ The \$8.5 Trillion Talent Shortage, Korn Ferry Institute, May 2018