March 2020 General Announcement

Cisco Announces Service Price Changes
Cisco periodically reviews the pricing on our complete line of services. As a result, some service prices are being adjusted. Customers are encouraged to refer to the ordering tools, which have been or will be updated to account for these changes.

Effective Dates
All price changes in this announcement are effective on or before April 4, 2020.

Cisco Smart Net Total Care Next Calendar Day Services
Reason for Change
To maintain industry-leading support services and to meet customer requirements for high-performance network functionality, Cisco periodically adjusts pricing on services. Cisco is announcing a price adjustment on services on Next Calendar Day Services

Service Programs Affected

Cisco Email Security and Email Security Appliance
Reason for Change
The service prices are being increased for strategic reasons.

Service Programs Affected
The associated Support SKUs are listed in the March 2020 price change report. Refer to the 392635 tab for this change at http://www.cisco.com/c/dam/en_us/partners/services/orders-support/price-
changes/documents/services-price-change-report-March-2020.xlsx. For more information, contact your local account manager.

**Cisco ASR1000-RP2 Route Processor 2**

**Reason for Change**
The original service prices were miscalculated. These price increases will correct the inaccuracies.

**Service Programs Affected**

**Cisco Aironet 1830i Access Point**

**Reason for Change**
The original service prices were miscalculated. These price increases will correct the inaccuracies.

**Service Programs Affected**

**Cisco Nexus 9000 Series Switches**

**Reason for Change**
The prices are being increased in order to align with similar product offerings. Additionally, we are correcting erroneous pricing.

**Service Programs Affected**

**Cisco NCS 5500 System Controller**

**Reason for Change**
The original service prices were miscalculated. These price decreases will correct the inaccuracies.

**Service Programs Affected**
The associated Support SKUs are listed in the March 2020 price change report. Refer to the 393916 tab for this change at http://www.cisco.com/c/dam/en_us/partners/services/orders-support/price-
Cisco SAN Analytics Solution License for MDS9

Reason for Change
The original service prices were miscalculated. These price decreases will correct the inaccuracies.

Service Programs Affected