April 4, 2019 General Announcement

Cisco Announces Service Price Changes
Cisco periodically reviews the pricing on our complete line of services. As a result, some service prices are being adjusted. Customers are encouraged to refer to the ordering tools, which have been or will be updated to account for these changes.

Effective Dates
All price changes in this announcement, including the section “Technical Services Price Increase for Select End-of-Sale Products,” which follows, are effective on or before May 4, 2019.

Technical Services Price Increase for Select End-of-Sale Products
Reason for Change
Cisco is implementing a price increase on technical services for select end-of-sale products. This price change offsets rising costs to support end-of-sale products and preserves Cisco’s commitment to provide the highest quality of service.

Service Programs Affected
You can also paste this URL into your web browser by going to Select Text at the top of the PDF file, highlighting the URL, pressing the Ctrl + C keys, and pasting it into the browser. The price change report posting to this URL is available April 4, 2019.

Solution Support - DNA Advantage on Premise Licenses
Reason for Change
The original service prices were miscalculated. These price increases will correct the inaccuracies.

Service Programs Affected
The associated Support SKUs are listed in the April 2019 price change report. Refer to the 369708 tab for this change at http://www.cisco.com/c/dam/en_us/partners/services/orders-support/price-changes/documents/services-price-change-report-April-2019.xlsx. For more information, contact your local account manager.
Cisco TelePresence CMS Server
Reason for Change
The original service prices were miscalculated. These price decreases will correct the inaccuracies.

Service Programs Affected
The associated Support SKUs are listed in the April 2019 price change report. Refer to the 369913 tab for this change at http://www.cisco.com/c/dam/en_us/partners/services/orders-support/price-changes/documents/services-price-change-report-April-2019.xlsx. For more information, contact your local account manager.

SUSE Linux Enterprise Server for SAP Applications
Reason for Change
The service prices are being increased to align with the change in product pricing.

Service Programs Affected
The associated Support SKUs are listed in the April 2019 price change report. Refer to the 370940 tab for this change at http://www.cisco.com/c/dam/en_us/partners/services/orders-support/price-changes/documents/services-price-change-report-April-2019.xlsx. For more information, contact your local account manager.

Cisco DNA Center Appliance
Reason for Change
The service prices are being changed to align with the change in product pricing.

Service Programs Affected
The associated Support SKUs are listed in the April 2019 price change report. Refer to the 371170 tab for this change at http://www.cisco.com/c/dam/en_us/partners/services/orders-support/price-changes/documents/services-price-change-report-April-2019.xlsx. For more information, contact your local account manager.

Cisco Catalyst 9500 48-port Switches
Reason for Change
The service prices are being decreased to align with the change in product pricing.

Service Programs Affected
The associated Support SKUs are listed in the April 2019 price change report. Refer to the 371846 tab for this change at http://www.cisco.com/c/dam/en_us/partners/services/orders-support/price-changes/documents/services-price-change-report-April-2019.xlsx. For more information, contact your local account manager.
Cisco Data Center Nexus Switching

Reason for Change
The service prices are being increased for competitive reasons and to correct erroneous pricing.

Service Programs Affected

Select Cisco Unified Contact Center Solutions

Reason for Change
The service prices are being changed for strategic reasons and to correct erroneous pricing.

Service Programs Affected

Cisco Network Convergence System 5516 Fabric Card

Reason for Change
The service prices are being changed to align with the change in product pricing

Service Programs Affected

Cisco ASR1000 200G Embedded Services Processor

Reason for Change
The original service prices were miscalculated. These price increases will correct the inaccuracies.

Service Programs Affected