

License Management

The Cisco Licensing Support page offers comprehensive self-service resources and how-to guides to help you manage licenses effectively, including smart account administration and device management.

How-To Resources: Access easy-to-follow documents and videos covering key license management tasks such as:

- Checking license consumption and device counts in License Central.
- Verifying license status (active, pending renewal).
- Synchronizing licenses within On-Prem deployments.
- Finding serial numbers associated with products.
- Correcting license count mismatches between On-Prem and Cisco Smart Software Manager (CSSM).
- Receiving acknowledgment files using Smart Licensing Using Policy (SLP).
- Adding devices to your CCO ID profile via License Registration Portal (LRP).
- Registering and deleting devices/accounts in On-Prem deployments.

Reports and Inventory: Generate and download reports on licenses in use, users and roles within Smart Accounts, and device inventories from portals like Smart Software Manager and License Registration Portal.

License Conversion and Upgrades: Convert Product Activation Keys (PAKs) to Smart Licenses and upgrade licenses within the Enterprise Agreement portal.

Specific License Reservation (SLR): Reserve licenses for devices using SLR in Cisco Smart Software Manager, including obtaining reservation request codes and identifying supported products.

License Reservations and Monitoring: Reserve licenses for specific product instances, useful for deployments with limited connectivity or regulatory requirements. Receive alerts, event logs, and notifications to proactively track expirations and monitor usage trends.

For detailed step-by-step instructions, videos, and additional resources, please refer to the Cisco Licensing Support page under [License Management](#).