



Cisco Collaboration Flex Plan Buying Program Portfolio Features

This Portfolio Features lists the available Suites under the Cisco Collaboration Flex Plan and information that applies to the Cisco Collaboration Flex Plan Portfolio. You may purchase any or all of the Suites listed below, and for any particular Suite You purchase, You may select any or all of the available licenses listed. Purchasing a particular Suite does not give You access to licenses in another Suite.

Suite	Licenses	License Type	Meter
Cisco Collaboration Webex Suite	Webex Meetings	Cloud Service	Deployed Knowledge Worker
	Webex App	Cloud Service	
	Vidcast	Cloud Service	
	Webex Calling; or Webex Calling Dedicated Instance	Cloud Service	
	Cisco Unified Communications Manager On-Premises Calling	Software	
	Webex Webinars	Cloud Service	
	Webex Events (formerly "Socio")	Cloud Service	

Suite	Licenses	License Type	Meter
Cisco Collaboration Webex Suite Essentials	Webex Meetings	Cloud Service	Deployed Knowledge Worker
	Webex App	Cloud Service	
	Vidcast	Cloud Service	
	Webex Calling; or Webex Calling Dedicated Instance	Cloud Service	

Suite	Licenses	License Type	Meter
Cisco Collaboration Webex Customer Experience Essentials	Webex Customer Experience Essentials	Cloud Service	Deployed Knowledge Worker



Suite	Licenses	License Type	Meter
Cisco Collaboration Flex Plan Meetings Enterprise Agreement	Cisco Meeting Server	Software	Deployed Knowledge Worker
	Webex Meetings	Cloud Service	
	Vidcast	Cloud Service	
	Webex App	Cloud Service	

Suite	Licenses	License Type	Meter
Cisco Collaboration Flex Plan Calling Enterprise Agreement	Webex App	Cloud Service	Deployed Knowledge Worker
	Webex Calling or Webex Calling Dedicated Instance	Cloud Service	
	Webex Customer Experience Essentials	Cloud Service	
	UCM Cloud Calling	Cloud Service	
	Cisco Unified Partner Hosted Communications Manager Calling	Software	
	Cisco Unified Communications Manager On-Premises Calling	Software	

Suite	Licenses	License Type	Meter
Cisco Collaboration Flex Plan for Education Meetings Enterprise Agreement	Cisco Meeting Server	Software	Deployed Knowledge Worker; Student*
	Webex Meetings	Cloud Service	
	Vidcast	Cloud Service	
	Webex App	Cloud Service	

***Student** means an individual who is currently enrolled or registered at Your institution for academic study on a full- or part-time basis. Employees, contractors, alumni, former students, prospective students, and students on an extended leave or indefinite absence are not considered Students. You will be required to provide a Student count when you place an Order through an Approved Source. Order through an Approved Source.



Suite	Licenses	License Type	Meter
Cisco Collaboration Flex Plan for Education Calling Enterprise Agreement	Webex Calling	Cloud Service	Deployed Knowledge Worker
	Cisco Unified Communications Manager On-Premises Calling	Software	

Suite	Licenses	License Type	Meter
Cisco Collaboration Flex Plan Enterprise Agreement for Public Sector	Webex Meetings - Webex for Government	Cloud Service	Deployed Knowledge Worker
	Vidcast	Cloud Service	
	Cisco Unified Communications Manager Cloud for Government Calling	Cloud Service	

Suite	Licenses	License Type	Meter
Cisco Collaboration Flex Plan Enterprise Agreement - Webex for Government	Webex Meetings - Webex for Government	Cloud Service	Deployed Knowledge Worker
	Vidcast	Cloud Service	
	Webex Calling - Webex for Government	Cloud Service	
	Cisco Unified Communications Manager Cloud for Government Calling	Cloud Service	
	Cisco Unified Communications Manager On-Premises Calling	Software	
	Webex App - Webex for Government	Cloud Service	
	Webex Webinars - Webex for Government	Cloud Service	



Suite	Licenses	License Type	Meter
Cisco Collaboration Webex for Government Webex Suite Enterprise Agreement	Webex Meetings - Webex for Government	Cloud Service	Deployed Knowledge Worker
	Vidcast	Cloud Service	
	Webex Calling - Webex for Government	Cloud Service	
	Webex App - Webex for Government	Cloud Service	
	Cisco Unified Communications Manager Cloud for Government	Cloud Service	
	Cisco Unified Communications Manager On-Premises Calling	Software	
	Webex Webinars - Webex for Government	Cloud Service	

Suite	Licenses	License Type	Meter
Cisco Collaboration Webex for Government Webex Suite Essentials Enterprise Agreement	Webex Meetings - Webex for Government	Cloud Service	Deployed Knowledge Worker
	Vidcast	Cloud Service	
	Webex Calling - Webex for Government	Cloud Service	
	Webex App - Webex for Government	Cloud Service	

Suite	Licenses	License Type	Meter
Cisco Collaboration Webex for Government Webex Customer Experience Essentials Enterprise Agreement	Webex for Government- Webex Customer Experience Essentials	Cloud Service	Deployed Knowledge Worker

Additional Benefits

Included Entitlements & Option for Add-On Purchases

Some entitlements (e.g., Common Area, Device Registration, Webex Events) may be included in Your Enterprise Agreement at fixed quantities as either recurring or one-time allotments. Details of these included entitlements can be found in the respective data sheets. If additional quantities are needed for those entitlements, purchase is required. The respective data sheets also describe optional add-on features and benefits that are not necessarily included in a particular entitlement but may be purchased separately (e.g., Speechview, Real-Time Translation).

Downturn

After the first 12 months of the Suite Term, upon proof of a Downturn event, You can reduce Your Knowledge Worker quantity by up to 20% of Your then-current Entitlement, if such reduction is: a) attributed to such Downturn; and, b) does not cause Your Knowledge Worker quantity to fall below the 250 minimum requirement. To initiate a Downturn reduction, You must provide Your Approved Source with notice 60 days prior



to the reduction. “**Downturn**” is defined as an event such as a corporate divestiture, merger, acquisition, or significant restructuring or reorganization of Your business that causes a reduction of Your Knowledge Workers by 20% or more.

You may only request a Downturn Knowledge Worker reduction once during the Suite Term and You may be required to provide a revised order at that time. No refunds or credits will be provided for any services that have been delivered and/or invoiced. Downturn only applies to the Suites listed in Table 1 below.

If Your Order contains any Suites other than those set forth in Table 1, the entire Order is excluded from Downturn eligibility.

Table 1
Cisco Collaboration Webex Suite (Cloud)
Cisco Collaboration Webex Suite Essentials
Cisco Collaboration Webex Customer Experience Essentials
Cisco Collaboration Webex for Government Webex Suite Essentials
Cisco Collaboration Webex for Government Webex Suite (Cloud)
Cisco Collaboration Webex for Government Webex Customer Experience Essentials

Support Services

The basic support Services are set forth in the applicable Offer Description. Higher level of support is also available at an additional cost.