

# Cisco Licensing Experience & Operations

> Making licensing simpler, smarter, better



## Changes to Your Cisco Licensing Email Notifications

Simplifying and improving the licensing experience is something Cisco is deeply committed to delivering for our customers.

We launched Cisco License Central earlier this year to consolidate all Cisco software entitlements into a single, user-friendly interface. In October, we'll release enhancements to email notifications, which requires action from you to make sure you continue receiving important license information without disruption.

### Email Notifications Are Changing

Beginning in October, email notifications will be generated from Cisco License Central and have a refreshed look. Notifications will be shorter, actionable and include direct links to Cisco License Central, where you can view and manage your Smart Accounts and licenses. These notifications will no longer be sent from Smart Software Manager.

### What You Can Expect

Your notification preferences will be managed in Cisco License Central. Your current preferences will be migrated for you, but if you want to make changes, you will do this in Cisco License Central.

A key difference you'll see in the emails is the way information is summarized and linked directly to the Cisco License Central dashboard where you can take action, if needed.

### What You Need to Do

1. Add this address to your safe sending list: [license-central@cisco.com](mailto:license-central@cisco.com)
2. Update any automation you may have created using the former emails.

### Email Generated from Smart Software Manager

Virtual Account : 123 test Feb

Severity : Major (2) [View in Smart Software Manager](#)

Insufficient Licenses - The Virtual Account "123 test Feb" has a shortage of "Cisco 1100 Series with 4 LAN Ports , Security License" licenses. 1 license is required to return to compliance.

License Consumption - CSR 1KV AX 10 consumed usage is 100.00%

Severity : Minor (27) [View in Smart Software Manager](#)

Licenses Expiring - 1 "Cisco AnyConnect Apex License" term license in the Virtual Account "123 test Feb" is set to expire in 86 days on Jun 05, 2025

Licenses Expiring - 2 "Cisco AnyConnect Apex License" term licenses in the Virtual Account "123 test Feb" are set to expire in 86 days on Jun 05, 2025

Licenses Expiring - 1 "Cisco AnyConnect Plus License" term license in the Virtual Account "123 test Feb" is set to expire in 86 days on Jun 05, 2025

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### Email Generated from License Central



NEW

Hi [User's full name],

You're receiving this notification summary email because you subscribed to [Cisco License Central](#) summary emails for the following Smart Account and Virtual Accounts:

Smart Account: [Smart\_Account]

Virtual Accounts: [All / list of selected VAs]

#### License notification summary

The license counts below reflect the number of license name/Virtual Account combinations. License names (features) contain license quantities. License names are counted more than once if they contain quantities assigned to more than one Virtual Account that you've chosen to receive summary emails for.

#### Overused licenses

Usage exceeded the available quantity: 286

#### Licenses expiring

- Within 30 days: 286
- Within 31-60 days: 26
- Within 61-90 days: 22
- Within 91-180 days: 382
- Next calendar year: 211

Expired licenses: 286

## Resources to Help You

If you need support, use our [Ask Licensing](#) feature in Cisco License Central.

New to Cisco License Central? Please register for an upcoming Cisco License Central Webinar.

[Register Now](#)