Cisco Licensing Experience & Operations Making licensing simpler, smarter, better



Changes to Your Cisco Licensing Email Notifications

Simplifying and improving the licensing experience is something Cisco is deeply committed to delivering for our customers.

We launched Cisco License Central earlier this year to consolidate all Cisco software entitlements into a single, user-friendly interface. In October, we'll release enhancements to email notifications, which requires action from you to make sure you continue receiving important license information without disruption.

Email Notifications Are Changing

Beginning in October, email notifications will be generated from Cisco License Central and have a refreshed look. Notifications will be shorter, actionable and include direct links to Cisco License Central, where you can view and manage your Smart Accounts and licenses. These notifications will no longer be sent from Smart Software Manager.

What You Can Expect

Your notification preferences will be managed in Cisco License Central. Your current preferences will be migrated for you, but if you want to make changes, you will do this in Cisco License Central.

A key difference you'll see in the emails is the way information is summarized and linked directly to the Cisco License Central dashboard where you can to take action, if needed.

What You Need to Do

- 1. Add this address to your safe sending list: license-central@cisco.com
- 2. Update any automation you may have created using the former emails.

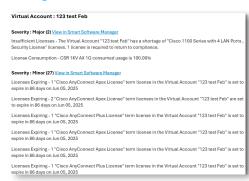
Resources to Help You

If you need support, use our **Ask Licensing** feature in Cisco License Central.

New to Cisco License Central? Please register for an upcoming Cisco License Central Webinar.

Register Now

Email Generated from Smart Software Manager



Email Generated from License Central

