

## Cisco Lifecycle Innovation Optimization & Licensing Operations

> *Driving a quality licensing experience across the lifecycle*

April 2026 Release Newsletter for Customers & Partners



The current and upcoming releases in Cisco License Central build on our commitments to make your primary license management platform intuitive, easy to use and give you immediate access to insights that help you get the most out of your investments. We're also going to redirect certain Smart Account links in May - find all the details below.

### Current Releases

#### **Elevating Your Support Experience: New Features and AI Advancements in Ask Licensing**

To help you get the most out of your Cisco solutions, we've integrated licensing training and demo requests directly into Ask Licensing, our dedicated support interface designed to help customers and partners efficiently manage, troubleshoot, and resolve questions related to their software licenses and subscriptions. Now, you can schedule these sessions while resolving your licensing inquiries, saving you time and effort.

Portals supported: Cisco License Central, Cisco Smart Software Manager, Smart Account Management, Enterprise Agreement Workspace, License Registration, Cisco License On-Prem.

[Read more on Cisco Community](#)

### Coming in May - Make Sure You're Prepared

#### **Smart Account Links Will Redirect to Cisco License Central in May**

Starting May 8, when you visit the Cisco Software Central home screen and click on the links to create new Smart Accounts, or request access to or manage existing Smart Accounts, you will be automatically **redirected** to Cisco License Central to complete the activity. Then in August, we will fully decommission the

legacy tool and redesign the Software Central home screen. This applies to both customers and partners who manage their customers' Smart Accounts. *Note: There will be no changes to the process for requesting a Partner Holding Account.*

[View the guide here](#)

### **Suite Visibility with Intelligent Connectivity Between Cisco License Central and Enterprise Agreement Workspace**

In May, customers will be able to view Buying Program suite-level information and consumption data in one convenient location. We will introduce the new Consumption Advisor to provide a guided path for core management actions, while the consolidated "More Actions" menu now offers deep-linking directly to the relevant pages in the EA Workspace for tasks such as provisioning, revoking, and migrating. These updates are designed to eliminate manual searching and reduce the number of clicks required to manage your assets, ensuring a faster and more efficient experience.

[Get the full details here](#)

## **Early Preview - June Releases**

### **Preview the Next Generation of On-Prem Management April 15/16**

Cisco will soon release Cisco License On-Prem - a modernized evolution of the legacy SSM On-Prem Server. This update re-architects the local server experience to provide enhanced stability, performance, and seamless integration with Cisco's central licensing system.

Register for our webinar where we will showcase the latest enhancements and features of the current On-Prem solution and give you an early look at the refreshed experience before the release in June.

[Read about it here](#) | [Register here](#)

### **Simplify, Automate and Scale: New License Advisor Workflow**

A major evolution in how you manage your license estate is coming to Cisco License Central in June when we transition our legacy "Get License" workflow into a modernized, unified solution: **License Advisor**.

This transformation will remove friction from your daily operations, and consolidate disparate processes into a single, intuitive interface which will serve as your new "source of truth" for all licensing actions.

[Learn more here](#)

### **Resources For You**

[Cisco License Central](#)

[Cisco Licensing Hub](#)

[Cisco Community Knowledge Base](#)

[Email Licensing Experience and Operations Communications team](#)

[Subscribe to our Monthly Newsletter](#)

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