



Functionality Overview



Cisco Certified Refurbished Equipment Ordering Tool

New Landing Page

- Inventory Searches
- Subscription Settings
- Historical Searches

Convert a Quotation

Convert a Short-term Inventory Reservations

Review Recent Orders

Start a New Order

Select User:

 Enter a Ship to Country:

 Enter a Part Number:

 Or Enter:

Quotes Received - Next 5 To Expire

Quote ID	Sub Total	Date Submitted	Expiry Date	Expires In
Q001570	9618.77	25-Feb-2009	27-Mar-2009	26 Days

[View All \(1 Total\)](#)

Reserved Inventory - Next 5 To Expire

Reserved Inventory ID	Sub Total	Expiry Date	Expires In	Cancel	Convert
C000156	8966.00	04-Mar-2009	In 5 Days	Cancel	Submit

[View All \(1 Total\)](#)

Submitted Orders - Last 10 Updated

Sales Number	PO Number	Expected Ship Date	Status	Status Updated
O000900	45678	28-Feb-2009	Open	2 Days Ago

[View All \(1 Total\)](#)

Contact Us

US & Canada Customers

Remarketing Sales
 ciscoemarketingsales@cisco.com

Remarketing Customer Service
 remarketing@external.cisco.com or
 1-800-861-2535

[View Other Region Contacts](#)

Order Creation

The screenshot shows the Cisco Refurbished Equipment Ordering Tool interface. At the top, there is a navigation bar with tabs for Solutions, Products & Services, Ordering, Support, Training & Events, and Partner Central. The main content area is titled "Cisco Certified Refurbished Equipment" and "Refurbished Equipment Ordering Tool". It features a sidebar with navigation links like HOME, REFURBISHED EQUIPMENT, Program Overview, News & Enhancements, User Guides, Customer Service, Part Promotions, Administration, CSR, and Service Finder. The main content area has tabs for Orders, Product Inventory, Preferences, and Reports. Below these tabs, there are sections for "Quotes Received - Next 5 To Expire", "Reserved Inventory - Next 5 To Expire", and "Submitted Orders - Last 10 Updated". Each section contains a table with columns for ID, Sub Total, Date Submitted, Expiry Date, Expires In, Status, and Status Updated. On the right side, there is a "Start a New Order" form with fields for "Enter a Ship to Country" (United States), "Enter a Part Number" (CP-7560G), and a "Go" button. Below the form, there is a "Contact Us" section with links for "US & Canada Customers", "Remarketing Sales", and "Remarketing Customer Service".

Log off | Profile | About Cisco

Solutions | Products & Services | Ordering | Support | Training & Events | Partner Central

HOME

REFURBISHED EQUIPMENT

Refurbished Equipment Ordering Tool

Program Overview

News & Enhancements

User Guides

Customer Service

Part Promotions

Administration

CSR

Service Finder

Cisco Certified Refurbished Equipment

Refurbished Equipment Ordering Tool

Orders | Product Inventory | Preferences | Reports

Summary | Quotes Received | Reserved Inventory | Submitted Orders | Closed Orders

Quotes Received - Next 5 To Expire

Quote ID	Sub Total	Date Submitted	Expiry Date	Expires In
0001570	9818.77	25-Feb-2009	27-Mar-2009	24 Days

View All (1 Total)

Reserved Inventory - Next 5 To Expire

Reserved Inventory ID	Sub Total	Expiry Date	Expires In	Cancel	Convert
0000156	6988.00	04-Mar-2009	1 Day	Cancel	Submit

View All (1 Total)

Submitted Orders - Last 10 Updated

Sales Number	PO Number	Expected Ship Date	Status	Status Updated
0002900	45678	28-Feb-2009	Open	5 Days Ago

View All (1 Total)

Start a New Order

Enter a Ship to Country:
United States

Enter a Part Number:
CP-7560G

Or Enter:

Contact Us

US & Canada Customers

Remarketing Sales
salesmarketing@csd.cisco.com

Remarketing Customer Service
salesmarketing@csd.cisco.com or 1-800-801-2535

View Other Region Contacts

Contacts | Feedback | Help | Site Map
© 1992-2008 Cisco Systems, Inc. All rights reserved. Terms & Conditions | Privacy Statement | Cookie Policy | Trademarks of Cisco Systems, Inc.

Begin the order process by choosing the Ship to Country and searching for the desired product.

Searches by:

- The Cisco Certified Refurbished Part Number
- The New Cisco Part Number
- Single or Multiple Part Numbers

Multiple Part Search

Type or paste Cisco or Cisco Remarketing part numbers below. Format with Quantity followed by Part Number. Multiple parts may be entered with a space or return but do not return after last part is entered. ie. 2 WS-C6509-RF 3 WS-G5484-RF etc.

List Part Numbers:

```
4 CISCO1721VPN/K9-RF
6 CISCO1751-RF
2 CISCO1751-V-RF
3 CISCO1760-RF
8 CISCO1760-VPNK9-RF
4 CISCO1760-V-RF
1 CISCO1801/K9-RF
```

Limit of 50 Products

Or Upload File

Browse...

Upload a file compatible with Microsoft Excel 2003 or equivalent.

Download a file with sample formatting.

Submit

Clear

Cancel

Cut and Paste and file upload options are supported

Inventory Search

The screenshot shows the Cisco Inventory Search web application. At the top, there is a navigation bar with links for Solutions, Products & Services, Ordering, Support, Training & Events, and Partner Central. The main content area is titled "Cisco Certified Refurbished Equipment" and features a "Product Inventory" tab. A "Cart Summary" section shows a table with columns for Order Qty., Qty. Avail., Part Number, Lead Time, List, Net, and Auth. Buy. Below the table, there are buttons for "Add To Cart" and "Download Now". A "Search for Products" section includes a "Part Number" input field, an "Availability" radio button group (All and In Stock Only), and a "Lead Time" dropdown menu. On the right side, there is a "Start a New Order" section with a "Ship to Country" dropdown, a "Part Number" input field, and a "Multiple Parts..." button. The footer contains contact information and copyright details for Cisco Systems, Inc.

Adding Parts to the Shopping Cart

- Enter the desired quantity noting leadtime
- Select “Add to Cart”
- Repeat steps to add additional products to the cart
- Select “View Cart” to complete the order

Order Creation

The screenshot displays the Cisco Refurbished Equipment Ordering Tool interface. At the top, there is a navigation bar with links for Solutions, Products & Services, Ordering, Support, Training & Events, and Partner Central. The main content area is divided into several sections:

- HOME:** Cisco Certified Refurbished Equipment
- REFURBISHED EQUIPMENT:** Refurbished Equipment Ordering Tool
- Program Overview:** News & Enhancements, User Guides, Customer Service, Part Promotions, Administration, CSR, Service Finder
- Products to Order:** A table with columns: Line, Order Qty., Qty. Avail., Com. Inv., Part number, Lead time, List, Net, Auth. Buy, Extended, and LineStatus. The table contains one row with the following data: Line 23, Order Qty. 125, Qty. Avail. 125, Com. Inv. 0, Part number CP-75600-REF, Lead time 3 days, List USD 436.00, Net USD 328.50, Auth. Buy USD 128.50, Extended USD 7555.50, and LineStatus Allocated. Below the table are buttons for Remove Selected, Recalculate Totals, Add a Part, Enter Part Number, and Add. To the right of the table, there is a summary: Currency: USD, Sub Total: 7555.50, Total: 7555.50.
- General Information:** Payment Method: By Purchase Order Number (selected), Contin Purchase Order Number: 554789. Customer Reference: 554789. Description: (empty text area). Tax Exempt: No (selected). Account Manager: Andy Brown. Payment Type: TUNE130. At the bottom are buttons for Continue, Reset, and Cancel.

At the bottom of the page, there is a footer with links for Contacts, Feedback, Help, Site Map, and copyright information: © 1992-2008 Cisco Systems, Inc. All rights reserved. Terms & Conditions, Privacy Statement, Cookie Policy, Trademarks of Cisco Systems, Inc.

- Selecting “View Cart” opens the order creation page
- The order creation process follows the same flow as the original tool
- The order creation has been divided in three separate pages for ease of navigation
- Click “Continue”
- Complete remaining order information

Order Confirmation Screen

The screenshot displays the Cisco Refurbished Equipment Ordering Tool interface. At the top, there is a navigation bar with links for Solutions, Products & Services, Ordering, Support, Training & Events, and Partner Central. The main content area features a sidebar on the left with various navigation options like HOME, REFURBISHED EQUIPMENT, Program Overview, News & Enhancements, User Guides, Customer Service, Part Promotions, Administration, CSR, and Service Finder. The main header indicates the user is logged in and shows the current page title as 'Refurbished Equipment Ordering Tool'. A prominent green message box states: 'Your Order "0000932" has been successfully submitted.' Below this, there are sections for 'Filter Orders By' (including Status and Date Range) and 'Submitted Orders' (with a table showing 1 of 0 items). On the right side, there are sections for 'Start a New Order' (with input fields for Ship to Country and Part Number) and 'Contact Us' (with information for Remarketing Sales and Remarketing Customer Service).

- As with the previous tool, a confirmation page is generated
- The Sales Order Number will then be displayed in the Submitted Order screen.
- Selection the Summary screen to return to the initial landing page

Reports

The screenshot shows the Cisco Reports interface for Cisco Certified Refurbished Equipment. The top navigation bar includes links for Solutions, Products & Services, Ordering, Support, Training & Events, and Partner Central. The main content area is titled "Cisco Certified Refurbished Equipment" and features a "Reports" tab. The "Report Options" section includes a "Report Type" dropdown set to "Order Status". Under "Search Criteria", there are two options: "By Number" (selected) with a "Sales Order ID" dropdown and an "Enter Number" input field, and "By Date Entered Range" with two date input fields. "Display Options" include a checked "Display Serial Numbers" checkbox and an unchecked "Download as Excel File" checkbox. A "Run Report" button is at the bottom. The right sidebar contains sections for "Start a New Order" (with a "Ship to Country" dropdown and "Enter a Part Number" input), "Contact Us" (with "US & Canada Customers" and "Remarketing Sales" contact info), and "Remarketing Customer Service" (with "remarketing@external.cisco.com" and "1-800-861-2535").

The Reports tab allows for searches that include:

- Order Status
- Open Orders
- Closed Orders
- Invoice Copies

Output can be to the screen or downloaded to Excel for analysis

User Profile

The screenshot shows the Cisco Refurbished Equipment Ordering Tool user profile page. The page is titled "Refurbished Equipment Ordering Tool" and has a navigation bar with tabs for "Orders", "Product Inventory", "Preferences", and "Reports". The "My Profile" section is active, showing contact information for Paul Jones, including his name, email addresses, phone numbers, and preferences for Cisco Remarketing and email updates.

Log off | Profile | About Cisco

Solutions | Products & Services | Ordering | Support | Training & Events | Partner Central

HOME

REFURBISHED EQUIPMENT

Refurbished Equipment Ordering Tool

Program Overview

News & Enhancements

New Guides

Customer Service

Part Promotions

Administration

CSR

Service Finder

Order Default | My Profile

My Profile

Contact Information:

Est Details:

Name: Paul Jones

Business/Primary Email Address: PAJ@CSC.com

Alternative Email Address:

Business/Primary Address: Internal Modus Account 3675 Cisco Way San Jose, CA, 95134 US

Business/Primary Phone Number: 1-555-1212 Est

Fax Number: 1-555-1234

May Cisco Remarketing contact me about related products or promotions? Yes

Email Updates: Est Details: May Cisco Remarketing send you price change information? Yes

May Cisco Remarketing send you information when inventory becomes available? Yes, Daily

May Cisco Remarketing send you information an inventory On-hand Report? Yes, Daily

Start a New Order

Enter a Ship to Country: Select

Enter a Part Number: Go

Or Enter: Multiple Parts...

Contact Us

US & Canada Customers

Remarketing Sales: salesremarketing@csco.com

Remarketing Customer Service: remarketing@external.csco.com or 1-800-851-2535

View Other Region Contacts

Contacts | Feedback | Help | Site Map

© 1992-2000 Cisco Systems, Inc. All rights reserved. Terms & Conditions | Privacy Statement | Cookie Policy | Trademarks of Cisco Systems, Inc.

The Preferences tab is where the Profile and Subscription information is maintained:

- Order Default Values
- Product Inventory Updates
- Pricing Updates
- Inventory Reports

Product Search by Product Category

The screenshot displays the Cisco Refurbished Equipment Ordering Tool. At the top, there is a navigation bar with links for Solutions, Products & Services, Ordering, Support, Training & Events, and Partner Central. The main content area is titled "Refurbished Equipment Ordering Tool" and includes a "Cart Summary (no items)" section with a "View Cart" button. Below this is a "Search for Products" section with a "Part Number" input field, a "Multiple Parts..." button, and an "Availability" section with radio buttons for "All" and "In Stock Only". There is also a "Browse for Products" section with a grid of categories including Gateway, Security, Voice, EOL1, Network Modules, Optical Switch, Wireless Networking, Router, Video Service, and Pod Adapters. The right sidebar contains a "Start a New Order" section with a "Ship to Country" dropdown, a "Part Number" input field, and a "Multiple Parts..." button. Below this is a "Product Highlights" section featuring a "Cisco live!" event announcement for June 22-26, 2008 in Orlando, FL, and a "Contract Us" section with contact information for US & Canada Customers, Remarketing Sales, and Remarketing Customer Service.

We have added functionality to support drill-down product searches:

- Simply click on the desired Category hyperlink
- Continue to Navigate to the product offerings
- Side-by-Side product comparisons can be performed

Product Details

The screenshot shows the Cisco product details page for the CP-7910G-RF IP Phone. The page layout includes a navigation menu at the top, a product description, a table with order details, a specifications table, and a 'Related Products' section.

Navigation Menu: Solutions | Products & Services | Ordering | Support | Training & Events | Partner Central

Product Description: The Cisco 7910G IP Phone address the voice communication needs associated with a reception area, lab, manufacturing floor, or an employee with a minimal amount of telephone traffic. It has access to a single telephone line or directory number. Deployed in reception, it's easy for size phone features.

Order Qty.	Qty. Avail.	Part Number	Lead Time	List	Net
<input type="text"/>	4540	CP-7910G-RF	3 days	USD 110.00	USD 62.00

Showing 1-1 of 1 products | Page 1 of 1

Specifications Table:

Main Specifications	Detailed Specifications	Standard Configuration
Color ID:	Yes	
Voice Protocols:	SCCP	
Compatible Software:	Cisco CallManager 5.0 or later	
Main Features:	Power over Ethernet (PoE) support	
Display:	LCD display - monochrome	
Lines Supported:	Single-line	
Product Description:	Class 2 IP Phone 7910G - VoIP phone	
Voice Mail Capability:	Yes	
Product Type:	VoIP phone	
Network Ports Qty:	1 x Ethernet 10/100Base-Tx	
Video Codec:	G.711, G.729	

Related Products: There are no related products.

Footer: Contacts | Feedback | Help | Site Map
 © 1992-2008 Cisco Systems, Inc. All rights reserved. Terms & Conditions | Privacy Statement | Cookie Policy | Trademarks of Cisco Systems, Inc.
 Host Address: 172.30.25.58 - Host Name: USDC-WEBC02 - User ID: 9483810234ee-435e-4525-e4b6c37506ae - User Login: cisco_capital - User IP: 192.168.105.49
 - Customer Name: CISCO SYSTEMS CAPITAL - Customer Country: US - Customer Theatre: USA - Customer Currency: USD

- We have provided a summary of the product specifications
- There are also detailed product specifications
- Product Bill of Materials information is detailed here too

Product Comparisons



Log off | Profile | About Cisco

Solutions | Products & Services | Ordering | Support | Training & Events | Partner Central

- HOME
- REFURBISHED EQUIPMENT
 - Refurbished Equipment Ordering Tool
 - Program Overview
 - News & Enhancements
 - User Guides
 - Customer Service
 - Part Promotions
 - Administration
 - CSR
 - Service Finder

Cisco Certified Refurbished Equipment Refurbished Equipment Ordering Tool

Orders | Product Inventory | Preferences | Reports

Cart Summary: (no items) View Cart

The "*" indicates a required field.

Ship to Country:* United States

Browsing: Voice | Cisco Telephony | phone

<p>CP-7910G+SW-RF</p> <p>Single-line VoIP phone 2 x Ethernet 10Base-T/100Base-TX</p> <p><input type="checkbox"/> Compare</p>	<p>CP-7910G-RF</p> <p>Yes S.CCP Cisco CallManager 3.0 or later</p> <p><input type="checkbox"/> Compare</p>	<p>CP-7912G-RF</p> <p>Integrated Ethernet switch, Power over Ethernet (PoE) support 0.729ab, 0.711a, 0.711a Yes</p> <p><input type="checkbox"/> Compare</p>
<p>CP-7935-RF</p> <p>Conference VoIP phone Integrated Ethernet switch Yes (digital duplex)</p> <p><input type="checkbox"/> Compare</p>	<p>CP-7940G-RF</p> <p>Multiple VoIP protocol support, Integrated Ethernet switch, Power over Ethernet (PoE) support H.323, MGCP, SCCP, SIP Yes</p> <p><input type="checkbox"/> Compare</p>	<p>CP-7960G-RF</p> <p>Cisco IP Phone 7960G - VoIP phone H.323, MGCP, SCCP, SIP Yes (digital duplex)</p> <p><input type="checkbox"/> Compare</p>
<p>CP-7970G-RF</p> <p>Yes Cisco CallManager 3.0(3) or later Integrated Ethernet switch, Power over Ethernet (PoE) support</p> <p><input type="checkbox"/> Compare</p>	<p>CP-7971G-GE-RE</p> <p>Yes Yes LCD touch screen, backlight</p> <p><input type="checkbox"/> Compare</p>	

Compare Selected

Showing 1-0 of 0 Previous << | Page 1 | >> Next

Start a New Order

Enter a Ship to Country:
United States

Enter a Part Number:
 Go

Or Enter:
Multiple Parts...

Contact Us

US & Canada Customers

Remarketing Sales
ciscorem.advertising@csco.com

Remarketing Customer Service
remarketing@external.cisco.com
1-800-861-2535

[View Other Region Contacts](#)

Select up to three products at a time to compare

Product Comparison Results



[Log off](#) | [Profile](#) | [About Cisco](#)

- [Solutions](#)
- [Products & Services](#)
- [Ordering](#)
- [Support](#)
- [Training & Events](#)
- [Partner Central](#)

- HOME
- REFURBISHED EQUIPMENT
 - Refurbished Equipment Ordering Tool
 - Program Overview**
 - News & Enhancements**
 - User Guides**
 - Customer Service**
 - Part Promotions**
 - Administration**
 - CSR**
 - Service Finder**

Cisco Certified Refurbished Equipment

- [Orders](#)
- [Product Inventory](#)
- [Preferences](#)
- [Reports](#)

[< Previous Page](#)
Compare Products

	CP-7910G-RF	CP-7912G-RF	CP-7940G-RF
Caller ID	Yes	Yes	Yes
Compatible Software	Cisco CallManager 3.0 or later	Cisco CallManager 3.3(2) or later	Cisco CallManager
Display	LCD display - monochrome	LCD display - monochrome	LCD display - monochrome
Lines Supported	Single-line	Single-line	N/A
Main Features	Power over Ethernet (PoE) support	Integrated Ethernet switch, Power over Ethernet (PoE) support	Multiple VoIP protocol support, integrated Ethernet switch, Power over Ethernet (PoE) support
List Price	USD 110.00	USD 79.00	USD 206.00
Net Price	USD 69.00	USD 50.00	USD 130.00

[< Previous Page](#)

Start a New Order

Enter a Ship to Country:
 ▼

Display direct ship availability and lead time.

Enter a Part Number:

Or Enter:

Contact Us

EMEA Customers

Remarketing Sales
care-emea@ciseco.com

Remarketing Customer Service
care-emea-cr@external.ciseco.com
 +31 (0)55 53 84 393

[View Other Region Contacts](#)

Clicking on the part number will return the product information and availability