## cisco.

# Cisco Product Security Incident Response Team

Protection. Security. Transparency.

The Cisco Product Security Incident Response Team (PSIRT) is a dedicated, global team that receives, investigates, and publicly reports security vulnerability information that is related to Cisco products and networks.

More than 25 years of experience alerting customers about vulnerabilities in Cisco products



The only group within Cisco that is authorized to disclose vulnerability information to customers



Global team of incident managers, risk managers, and content managers that provides 24/7 support



ISO 29147 compliant





PSIRT is notified of a security incident

PSIRT prioritizes incidents and identifies resources

PSIRT coordinates product impact assessment and fixes

PSIRT notifies customers and the public simultaneously



Cisco proprietary code





Third-party software components

#### COMPLETE PROTECTION:

PSIRT investigates vulnerabilities across the entire Cisco product portfolio.

### **Benefits**

Industry Standards: Follows standard rules, policies, and scoring systems



Consistency: Applies the same mature process across the Cisco portfolio, even as the product line grows



Best-in-Class Service: Provides dedicated support for product security and network protection



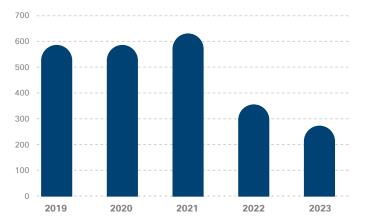
Speed: Quickly assigns CVE IDs for security vulnerabilities



Transparency: Publicly discloses both internally and externally reported vulnerabilities



#### Cisco CVE Assignments



PSIRT assigns Common Vulnerabilities and Exposure (CVE) identifiers to internally and externally found vulnerabilities across hundreds of products, which reflects Cisco's commitments to transparency and helping customers mitigate risk.

## Policy

PSIRT investigates all reports, regardless of the Cisco software code version, through the last day of support for a given product.

PSIRT prioritizes issues based on the potential severity of the vulnerability and other environmental factors. Ultimately, resolving a reported incident may require upgrades to products that are under active support from Cisco. Review the **Cisco**Security Vulnerability Policy to learn about:

- How to report or obtain support for a suspected security vulnerability
- The incident response process
- Communications and disclosure plans

### Access Cisco Security Vulnerability Information

There are several ways to stay connected and access the latest Cisco security vulnerability information:

Cisco Security: cisco.com/security
Contact PSIRT: psirt@cisco.com

RSS feeds: http://tools.cisco.com/security/center/rss.x?i=44

My Notifications: https://www.cisco.com/c/en/us/support/web/tools/cns/notifications.html

Cisco PSIRT openVuln API: https://developer.cisco.com/site/PSIRT/

