

Date: January 12, 2006

Name of Product: Cisco Security Agent, Windows Client version 5.0 and Cisco Security Agent, Windows Server Agent 5.0

Contact for more Information: Joshua Huston, 978 936-5101, johuston@cisco.com

Summary Table Voluntary Product Accessibility Template		
Criteria	Supporting Features	Remarks and Explanations
Section 1194.21 Software Applications and Operating Systems	Included	
Section 1194.22 Web-based internet information and applications	Not Applicable	This is a Windows application.
Section 1194.23 Telecommunications Products	Not Applicable	This product does not have any Telecommunication features
Section 1194.24 Video and Multi-media Products	Not Applicable	There are no Video or Multi-media files implemented in this product.
Section 1194.25 Self-Contained, Closed Products	Not Applicable	This not a self-contained product.
Section 1194.26 Desktop and Portable Computers	Not Applicable	This not a desktop or portable computer.
Section 1194.31 Functional Performance Criteria	Included	
Section 1194.41 Information, Documentation and Support - Detail	Included	

All contents are Copyright © 1992-2005 Cisco Systems, Inc. All rights reserved.

1

This information is true and correct to the best of our knowledge as of the Last Updated date printed below; is supplied for market research purposes only; and is subject to change without notice. The contents of this document do not constitute either legal advice, representation, warranty or guarantee regarding a person's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

For more information please contact regaffairs@cisco.com

Last Updated: January 12, 2006

**Section 1194.21: Software Applications and Operating Systems - Detail
Voluntary Product Accessibility Template**

Cisco Security Agent, Windows Client version 5.0 and
Cisco Security Agent, Windows Server Agent 5.0

Criteria	Supporting Features	Remarks and Explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports	
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports	
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an	Support with Exceptions	1. Tree View navigation elements are not compatible with a screen reader, JAWs 6.10. The tree

<p>image represents a program element, the information conveyed by the image must also be available in text.</p>		<p>element labels are not identified by the screen reader and read off as “blank”.</p> <ol style="list-style-type: none"> 2. The Security dialog that is invoked on a Security Alert has form elements that are not read by a screen reader. The form labels are not read by a screen reader. In setup, this dialog can be turned off by the system administrator so a user would not see this dialog. 3. The Status Information is not accessible to a screen reader. The text is available to the screen reader. <p>** This clause is not an issue and changed to Support if the Windows Server Agent For the Windows option is deployed. See Note #1 at the end of this table.</p>
<p>(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.</p>	<p>Supports</p>	
<p>(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.</p>	<p>Supports</p>	

<p>(g) Applications shall not override user selected contrast and color selections and other individual display attributes.</p>	<p>Supports with Exceptions</p>	<p>The Contrast and Color Settings work with the client, but text size is not increased. When changing the Appearance Scheme in Windows Display Properties to High Contrast White (large), the background of the client and the title bar change to the new settings, but form text elements, buttons, and other UI elements do not increase the text size. Alternatively, the product does work with Screen Magnifiers, e.g. Microsoft's Magnifier.</p> <p>** This clause is not an issue and changed to Support if the Windows Server Agent For the Windows option is deployed. See Note #1 at the end of this table.</p>
<p>(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.</p>	<p>Not Applicable</p>	<p>There are no animations in product.</p>
<p>(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Supports</p>	
<p>(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>Not Applicable</p>	<p>There are no features to adjust color, and contrast.</p>
<p>(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink</p>	<p>Supports</p>	

frequency greater than 2 Hz and lower than 55 Hz.		
<p>(1) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports with Exceptions</p>	<p>Form elements in the Status, System Security, and User Query Responses are not accessible to a screen reader (Freedom Scientific JAWs, version 6.10). The form elements and text elements provided are not read by a screen reader in all the above instances. There are issues of labels, text instructions, and form features not being recognized.</p> <p>** This clause is not an issue and changed to Support if the Windows Server Agent For the Windows option is deployed. See Note #1 at the end of this table.</p>

Note #1: CSA has a feature where the Windows Client GUI is not present on the desktop of each computer user. It is the CSA Windows Server Agent. This is a feature that allows CSA to run without any UI or user interaction and if deployed, there are no accessibility ramifications on users.

**Section 1194.31: Functional Performance Criteria - Detail
Voluntary Product Accessibility Template**

Cisco Security Agent, Windows Client version 5.0 and
Cisco Security Agent, Windows Server Agent 5.0

Criteria	Supporting Features	Remarks and Explanations
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports with Exceptions	See remarks for 1194.21 (d) on page 2 above.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports with Exceptions	See remarks for 1194.21 (g) on page 4 above.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Not applicable	There are no features that impact the people who are HOH or deaf.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	There are no features that impact the people who are HOH or deaf.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall	Not Applicable	There are no features that require speech.

be provided.		
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	

Section 1194.41: Information, Documentation and Support - Detail Voluntary Product Accessibility Template

Cisco Security Agent, Windows Client version 5.0 and
Cisco Security Agent, Windows Server Agent 5.0

Criteria	Supporting Features	Remarks and Explanations
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	