

# Cisco Accessibility Conformance Report

## VPAT® Version 2.5

**Name of Product/Version:** Cisco RoomOS version 26

**Product Description:** Cisco RoomOS is an intelligent workspace experience platform that enhances how people connect, create, and collaborate.

**Date:** March 27, 2026

**Contact Information:** [accessibility@cisco.com](mailto:accessibility@cisco.com)

**Evaluation Method Used:** Manual Testing

### Summary Table - Voluntary Product Accessibility Template

Standard/Guideline	Included In Report	Remarks and Explanations
W3C WCAG 2.2 Level A and AA for Web application	Not Applicable	The product is not a web application.
W3C WCAG 2.2 Level A and AA for Software application	Included	RoomOS
W3C WCAG 2.2 Level A and AA for Documentation	Included	
Section 508 Chapter 3: Functional Performance Criteria	Included	
Section 508 Chapter 4: Hardware	Not Applicable	The product is not a hardware.
Section 508 Chapter 5: Software	Included	
Section 508 Chapter 6: Support Documentation and Services	Included	

Note: Where applicable, the WCAG 2.2 table should cover all requirements of WCAG 2.0 for Section 508.

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## W3C WCAG 2.2 Level A and AA for Software Application – Detail

Criteria	Description	Status	Remarks and Explanations
1.1.1 (A)	Non-text Content	Supports	The product supports non-text content.
1.2.1 (A)	Audio-only and Video-only (Prerecorded)	Not Applicable	The product does not contain pre-recorded audio-only or video-only content.
1.2.2 (A)	Captions (Prerecorded)	Not Applicable	The product does not contain prerecorded video content.
1.2.3 (A)	Audio Description or Media Alternative (Prerecorded)	Not Applicable	The product does not contain prerecorded video content.
1.2.4 (AA)	Captions (Live)	Supports	When enabled, the Webex Assistant provides live captions exclusively within the Webex interface.
1.2.5 (AA)	Audio Description (Prerecorded)	Not Applicable	The product does not contain prerecorded video content.
1.3.1 (A)	Info and Relationships	Supports	The product ensures that information and relationships are programmatically determined.
1.3.2 (A)	Meaningful Sequence	Supports	The product provides meaningful sequence for the visual content.
1.3.3 (A)	Sensory Characteristics	Supports	The product does not use sensory characteristics as the only way to convey information.
1.3.4 (AA)	Orientation	Supports	The product is not restricted to a single display orientation.
1.3.5 (AA)	Identify Input Purpose	Supports	The product follows the Identify Input Purpose guidance when collecting information about the user.
1.4.1 (A)	Use of Color	Partially Supports	Some colors are used as the only way to convey information.
1.4.2 (A)	Audio Control	Supports	The product does not contain audio that plays automatically for more than 3 seconds.
1.4.3 (AA)	Contrast (Minimum)	Supports	The product meets the text color contrast requirements.
1.4.4 (AA)	Resize Text	Does Not Support	The product does not provide a text resizing function.
1.4.5 (AA)	Images of Text	Supports	The product does not use images of text to convey information.

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1.4.10 (AA)	Reflow	Not Applicable	The product's fixed viewport inherently prevents reflow capabilities.
1.4.11 (AA)	Non-text Contrast	Supports	The product meets the non-text contrast requirements.
1.4.12 (AA)	Text Spacing	Not Applicable	The product is not implemented using markup languages.
1.4.13 (AA)	Content on Hover or Focus	Supports	The product ensures that additional content triggered by mouse hover or keyboard focus is persistent, dismissible, and hoverable.
2.1.1 (A)	Keyboard	Partially Supports	The product does not fully support gesture-based navigation.
2.1.2 (A)	No Keyboard Trap	Supports	The product provides keyboard navigation for the content without keyboard trap.
2.1.4 (A)	Character Key Shortcuts	Supports	The product does not use single letter shortcuts.
2.2.1 (A)	Timing Adjustable	Supports	The product provides adequate time for users to complete their tasks.
2.2.2 (A)	Pause, Stop, Hide	Supports	The product does not distract users during interaction.
2.3.1 (A)	Three Flashes or Below Threshold	Supports	The product does not include content that triggers photosensitive seizures.
2.4.1 (A)	Bypass Blocks	Not Applicable	This requirement is not applicable to non-web applications.
2.4.2 (A)	Page Titled	Supports	The product provides screen titles.
2.4.3 (A)	Focus Order	Partially Supports	Some elements do not have logical focus order.
2.4.4 (A)	Link Purpose (In Context)	Supports	The product provides clear context for the links.
2.4.5 (AA)	Multiple Ways	Not Applicable	This requirement is not applicable to non-web applications.
2.4.6 (AA)	Headings and Labels	Supports	The product provides meaningful headings and labels.
2.4.7 (AA)	Focus Visible	Supports	The product provides a visible focus indicator for all elements.
2.4.11 (AA) *	Focus Not Obscured (Minimum)	Supports	The product ensures that the item receiving keyboard focus is always partially visible in the user's viewport.

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2.5.1 (A)	Pointer Gestures	Supports	The product does not use multipoint or path-based gestures for operation.
2.5.2 (A)	Pointer Cancellation	Supports	The product does not use down-event of the pointer.
2.5.3 (A)	Label in Name	Supports	The product ensures that the words which visually label a component are also the words associated with the component programmatically.
2.5.4 (A)	Motion Actuation	Supports	The product does not have functions that require device motion.
2.5.7 (AA) *	Dragging Movements	Supports	The product does not use dragging movement for operation.
2.5.8 (AA) *	Target Size (Minimum)	Supports	The product provides interactive elements with minimum dimensions.
3.1.1 (A)	Language of Page	Supports	The product provides default language information.
3.1.2 (AA)	Language of Parts	Supports	The documentation includes no passages of text in a language other than the primary language.
3.2.1 (A)	On Focus	Supports	The product does not initiate change of context when components receive focus.
3.2.2 (A)	On Input	Supports	The product does not initiate change of context on inputs.
3.2.3 (AA)	Consistent Navigation	Not Applicable	This requirement is not applicable to non-web applications.
3.2.4 (AA)	Consistent Identification	Not Applicable	This requirement is not applicable to non-web applications.
3.2.6 (A) *	Consistent Help	Supports	The product does not include help mechanisms.
3.3.1 (A)	Error Identification	Partially Supports	Some error messages are not automatically announced by screen reader.
3.3.2 (A)	Labels or Instructions	Partially Supports	Some instructions are announced incorrectly by screen reader.
3.3.3 (AA)	Error Suggestion	Partially Supports	Some error messages are not meaningful.
3.3.4 (AA)	Error Prevention (Legal, Financial, Data)	Supports	The product does not require legal commitments or financial transactions.
3.3.7 (A) *	Redundant Entry	Supports	The product populates previously entered information appropriately when the data is not

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			essential. It also follows security best practice when utilizing this function.
3.3.8 (AA) *	Accessible Authentication (Minimum)	Supports	The product provides other authentication methods that do not rely on a cognitive function test.
4.1.1 (A)	Parsing	Supports	This requirement has been deprecated in WCAG 2.2.
4.1.2 (A)	Name, Role, Value	Partially Supports	Some elements' names, roles, and values are not correctly announced by a screen reader.
4.1.3 (AA)	Status Messages	Partially Supports	Some status messages are not automatically announced by a screen reader.

Note: new requirements in WCAG 2.2 are denoted by an asterisk [\*], other requirements are for WCAG 2.1.

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## W3C WCAG 2.2 Level A and AA for Documentation – Detail

Criteria	Description	Status	Remarks and Explanations
1.1.1 (A)	Non-text Content	Supports	The documentation supports non-text content.
1.2.1 (A)	Audio-only and Video-only (Prerecorded)	Not Applicable	The documentation does not include prerecorded audio-only or video-only content.
1.2.2 (A)	Captions (Prerecorded)	Not Applicable	The documentation does not include prerecorded video content.
1.2.3 (A)	Audio Description or Media Alternative (Prerecorded)	Not Applicable	The documentation does not include prerecorded video content.
1.2.4 (AA)	Captions (Live)	Not Applicable	The documentation does not include live video content.
1.2.5 (AA)	Audio Description (Prerecorded)	Not Applicable	The documentation does not include prerecorded video content.
1.3.1 (A)	Info and Relationships	Partially Supports	Some elements do not fully support screen reader. Some page headings are not in a logical hierarchy order.
1.3.2 (A)	Meaningful Sequence	Partially Supports	The screen reader does not announce some text content.
1.3.3 (A)	Sensory Characteristics	Supports	The documentation does not use sensory characteristics as the only way to convey information.
1.3.4 (AA)	Orientation	Supports	The documentation does not restrict the user to a single display orientation.
1.3.5 (AA)	Identify Input Purpose	Supports	The documentation follows the Identify Input Purpose guidance when collecting information about the user.
1.4.1 (A)	Use of Color	Supports	The documentation does not use colors as the only way to convey information.
1.4.2 (A)	Audio Control	Supports	The documentation does not include audio that plays automatically for more than 3 seconds.
1.4.3 (AA)	Contrast (Minimum)	Partially Supports	Some text does not meet the color contrast requirement.
1.4.4 (AA)	Resize Text	Supports	The documentation supports resizing text.
1.4.5 (AA)	Images of Text	Supports	The documentation does not use images of text to convey information.
1.4.10 (AA)	Reflow	Supports	The documentation supports reflow.

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1.4.11 (AA)	Non-text Contrast	Supports	The documentation supports non-text contrast.
1.4.12 (AA)	Text Spacing	Supports	The documentation supports text spacing.
1.4.13 (AA)	Content on Hover or Focus	Partially Supports	Some of the tooltips are not dismissible.
2.1.1 (A)	Keyboard	Partially Supports	Some elements do not fully support keyboard.
2.1.2 (A)	No Keyboard Trap	Supports	The documentation does not have keyboard trapping.
2.1.4 (A)	Character Key Shortcuts	Supports	The documentation does not use single letter shortcuts.
2.2.1 (A)	Timing Adjustable	Supports	The documentation provides adequate time for users to complete their tasks.
2.2.2 (A)	Pause, Stop, Hide	Supports	The documentation does not distract users during interaction.
2.3.1 (A)	Three Flashes or Below Threshold	Supports	The documentation does not include content that triggers photosensitive seizures.
2.4.1 (A)	Bypass Blocks	Not Applicable	This requirement is not applicable for non-web documentation.
2.4.2 (A)	Page Titled	Supports	The documentation has a page title.
2.4.3 (A)	Focus Order	Partially Supports	Some elements do not have a logical focus order.
2.4.4 (A)	Link Purpose (In Context)	Supports	The links have a meaningful purpose.
2.4.5 (AA)	Multiple Ways	Not Applicable	This requirement is not applicable for non-web documentation.
2.4.6 (AA)	Headings and Labels	Partially Supports	Some headings are not defined.
2.4.7 (AA)	Focus Visible	Partially Supports	Some focus indicators are not visible.
2.4.11 (AA) *	Focus Not Obscured (Minimum)	Supports	The documentation ensures that the item receiving keyboard focus is always partially visible in the user's viewport.
2.5.1 (A)	Pointer Gestures	Supports	The documentation does not use multipoint or path-based gestures for operation.
2.5.2 (A)	Pointer Cancellation	Supports	The documentation does not use down-event of the pointer.
2.5.3 (A)	Label in Name	Supports	The documentation ensures that the words which visually label a component are also the words associated with the component programmatically.
2.5.4 (A)	Motion Actuation	Supports	The documentation does not have functions that require device motion.

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2.5.7 (AA) *	Dragging Movements	Supports	The documentation does not use dragging movement for operation.
2.5.8 (AA) *	Target Size (Minimum)	Partially Supports	Some elements do not meet the minimum target size requirement.
3.1.1 (A)	Language of Page	Supports	The documentation's human language is programmatically determined.
3.1.2 (AA)	Language of Parts	Not Applicable	The documentation includes no passages of text in a language other than the primary language.
3.2.1 (A)	On Focus	Supports	The documentation does not initiate a change of context when components receive focus.
3.2.2 (A)	On Input	Supports	The documentation does not initiate a change of context upon input.
3.2.3 (AA)	Consistent Navigation	Not Applicable	This requirement is not applicable for non-web documentation.
3.2.4 (AA)	Consistent Identification	Not Applicable	This requirement is not applicable for non-web documentation.
3.2.6 (A) *	Consistent Help	Supports	The documentation does not include help mechanisms.
3.3.1 (A)	Error Identification	Supports	The documentation does not include input fields that are prone to user error.
3.3.2 (A)	Labels or Instructions	Supports	The documentation does not include input fields that are prone to user error.
3.3.3 (AA)	Error Suggestion	Supports	The documentation does not include input fields that are prone to user error.
3.3.4 (AA)	Error Prevention (Legal, Financial, Data)	Supports	The documentation does not include input fields that are prone to user error.
3.3.7 (A) *	Redundant Entry	Supports	The documentation does not require the user to enter information.
3.3.8 (AA) *	Accessible Authentication (Minimum)	Supports	The documentation does not require the user to log in.
4.1.1 (A)	Parsing	Supports	This requirement has been deprecated in WCAG 2.2.
4.1.2 (A)	Name, Role, Value	Supports	All elements have a programmatically determined name and role.
4.1.3 (AA)	Status Messages	Supports	The documentation does not include status messages.

Note: new requirements in WCAG 2.2 are denoted by an asterisk [\*], other requirements are for WCAG 2.1.

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## Section 508 Chapter 3: Functional Performance Criteria – Detail

Criteria	Description	Status	Remarks and Explanations
302.1	Without Vision. Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that does not require user vision.	Partially Supports	The product does not fully support users without vision, please see “Chapter 5”, and “W3C WCAG 2.2 Level A and AA” tables for more details.
302.2	With Limited Vision. Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited vision.	Supports	The product supports users with limited vision.
302.3	Without Perception of Color. Where a visual mode of operation is provided, ICT shall provide at least one visual mode of operation that does not require user perception of color.	Partially Supports	The product does not fully support users without perception of color, please see “Chapter 5”, and “W3C WCAG 2.2 Level A and AA” tables for more details.
302.4	Without Hearing. Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that does not require user hearing.	Supports	The product support users without hearing.
302.5	With Limited Hearing. Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited hearing.	Supports	The product supports users with limited hearing.
302.6	Without Speech. Where speech is used for input, control, or operation, ICT shall provide at least one mode of operation that does not require user speech.	Supports	The product supports users without speech.
302.7	With Limited Manipulation. Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that does not require fine motor control or simultaneous manual operations.	Partially Supports	The product does not fully support users with limited manipulation, please see “Chapter 5”, and “W3C WCAG 2.2 Level A and AA” tables for more details.
302.8	With Limited Reach and Strength. Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach and limited strength.	Supports	The product supports users with limited reach and limited strength.
302.9	With Limited Language, Cognitive, and Learning Abilities. ICT shall provide features making its use by individuals with limited cognitive, language, and learning abilities simpler and easier.	Partially Supports	Support for users with limited language, cognitive, and learning abilities is varied and depends on the user’s experience.

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## Section 508 Chapter 5: Software - Detail

Criteria	Description	Status	Remarks and Explanations
501.1	Scope – Incorporation of WCAG 2.0	See Software table in WCAG section	The WCAG 2.2 table should cover all requirements of WCAG 2.0. See “WCAG 2.2 Level A and AA” table for more information.
502.2.1	User Control of Accessibility Features. Platform software shall provide user control over platform features that are defined in the platform documentation as accessibility features.	Supports	The product provides user control of its accessibility features.
502.2.2	No Disruption of Accessibility Features. Software shall not disrupt platform features that are defined in the platform documentation as accessibility features.	Supports	The product maintains the functionality of all accessibility features.
502.3.1	Object Information. The object role, state(s), properties, boundary, name, and description shall be programmatically determinable	Partially Supports	Some object information is not programmatically determinable.
502.3.2	Modification of Object Information. States and properties that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Partially Supports	Some object state cannot be set programmatically.
502.3.3	Row, Column, and Headers. If an object is in a data table, the occupied rows and columns, and any headers associated with those rows or columns, shall be programmatically determinable.	Supports	The product programmatically associates data table rows, columns, and headers.
502.3.4	Values. Any current value(s), and any set or range of allowable values associated with an object, shall be programmatically determinable.	Partially Supports	Some object value is not programmatically determinable.
502.3.5	Modification of Values. Values that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Supports	The product allows the user to modify values.
502.3.6	Label Relationships. Any relationship that a component has as a label for another component, or of being labeled by another component, shall be programmatically determinable.	Supports	The product ensures that all labels are programmatically associated with their corresponding component.

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502.3.7	Hierarchical Relationships. Any hierarchical (parent-child) relationship that a component has as a container for, or being contained by, another component shall be programmatically determinable.	Supports	The product ensures that hierarchical relationships are programmatically determined.
502.3.8	Text. The content of text objects, text attributes, and the boundary of text rendered to the screen, shall be programmatically determinable.	Partially Supports	Some text is not programmatically determinable.
502.3.9	Modification of Text. Text that can be set by the user shall be capable of being set programmatically, including through assistive technology.	Supports	The product allows the user to modify text.
502.3.10	List of Actions. A list of all actions that can be executed on an object shall be programmatically determinable.	Supports	The product ensures that all action lists are programmatically determinable.
502.3.11	Actions on Objects. Applications shall allow assistive technology to programmatically execute available actions on objects.	Supports	The product allows assistive technology to programmatically execute available actions on objects.
502.3.12	Focus Cursor. Applications shall expose information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.	Partially Supports	Some focus cursors do not follow a logical focus order.
502.3.13	Modification of Focus Cursor. Focus, text insertion point, and selection attributes that can be set by the user shall be capable of being set programmatically, including through the use of assistive technology.	Supports	The product supports modifications of focus cursor.
502.3.14	Event Notification. Notification of events relevant to user interactions, including but not limited to, changes in the component's state(s), value, name, description, or boundary, shall be available to assistive technology.	Supports	The product provides event notifications.
502.4	Platform Accessibility Features. Platforms and platform software shall conform to the requirements in ANSI/HFES 200.2, Human Factors Engineering of Software User Interfaces—Part 2: Accessibility (2008) (incorporated by reference, see 702.4.1) listed below:	Supports	The product supports platform accessibility features.

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	<p>A. Section 9.3.3 Enable sequential entry of multiple (chorded) keystrokes;</p> <p>B. Section 9.3.4 Provide adjustment of delay before key acceptance;</p> <p>C. Section 9.3.5 Provide adjustment of same-key double-strike acceptance;</p> <p>D. Section 10.6.7 Allow users to choose visual alternative for audio output;</p> <p>E. Section 10.6.8 Synchronize audio equivalents for visual events;</p> <p>F. Section 10.6.9 Provide speech output services; and</p> <p>G. Section 10.7.1 Display any captions provided.</p>		
503.2	User Preferences. Applications shall permit user preferences from platform settings for color, contrast, font type, font size, and focus cursor.	Partially Supports	The product supports some user preferences.
503.3	Alternative User Interfaces. Where an application provides an alternative user interface that functions as assistive technology, the application shall use platform and other industry standard accessibility services.	Not Applicable	The product does not provide a secondary or alternative user interface that functions as assistive technology.
503.4.1	Caption Controls. Where user controls are provided for volume adjustment, ICT shall provide user controls for the selection of captions at the same menu level as the user controls for volume or program selection.	Supports	The product provides caption controls.
503.4.2	Audio Description Controls. Where user controls are provided for program selection, ICT shall provide user controls for the selection of audio descriptions at the same menu level as the user controls for volume or program selection.	Not Applicable	The product does not include video playback capabilities; therefore, the audio description controls requirement is not applicable.
504.2	Content Creation or Editing. Authoring tools shall provide a mode of operation to create or edit content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1) for all supported features and, as applicable, to file formats supported by the authoring tool. Authoring tools shall	Not Applicable	The product is not an authoring tool.

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	permit authors the option of overriding information required for accessibility.		
504.2.1	Preservation of Information Provided for Accessibility in Format Conversion. Authoring tools shall, when converting content from one format to another or saving content in multiple formats, preserve the information required for accessibility to the extent that the information is supported by the destination format.	Not Applicable	The product is not an authoring tool.
504.2.2	PDF Export. Authoring tools capable of exporting PDF files that conform to ISO 32000-1:2008 (PDF 1.7) shall also be capable of exporting PDF files that conform to ANSI/AIIM/ISO 14289-1:2016 (PDF/UA-1)	Not Applicable	The product is not an authoring tool.
504.3	Prompts. Authoring tools shall provide a mode of operation that prompts authors to create content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1) for supported features and, as applicable, to file formats supported by the authoring tool.	Not Applicable	The product is not an authoring tool.
504.4	Templates. Where templates are provided, templates allowing content creation that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1) shall be provided for a range of template uses for supported features and, as applicable, to file formats supported by the authoring tool.	Not Applicable	The product is not an authoring tool.

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For more information, please contact: [accessibility@cisco.com](mailto:accessibility@cisco.com)

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## Section 508 Chapter 6: Support Documentation and Services – Detail

Criteria	Description	Status	Remarks and Explanations
602.2	Accessibility and Compatibility Features. Documentation shall list and explain how to use the accessibility and compatibility features required by Chapters 4 and 5. Documentation shall include accessibility features that are built-in and accessibility features that provide compatibility with assistive technology.	Supports	The documentation provides a list of product accessibility features in the document itself.
602.3	Electronic Support Documentation. Documentation in electronic format, including Web-based self-service support, shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0.	See Documentation table in WCAG section	The WCAG 2.2 table should cover all requirements of WCAG 2.0. <a href="#">See “WCAG 2.2 Level A and AA” table for more information.</a>
602.4	Alternate Formats for Non-Electronic Support Documentation. Where support documentation is only provided in non-electronic formats, alternate formats usable by individuals with disabilities shall be provided upon request.	Supports	Contact Cisco accessibility team via email, <a href="mailto:accessibility@cisco.com">accessibility@cisco.com</a> for more information.
603.2	Information on Accessibility and Compatibility Features. ICT support services shall include information on the accessibility and compatibility features required by 602.2.	Supports	Contact Cisco accessibility team via email, <a href="mailto:accessibility@cisco.com">accessibility@cisco.com</a> for more information.
603.3	Accommodation of Communication Needs. Support services shall be provided directly to the user or through a referral to a point of contact. Such ICT support services shall accommodate the communication needs of individuals with disabilities.	Supports	Cisco conforms through equal facilitation. Customers may reach Cisco Technical Assistance Center (TAC) via Phone, Email or Web Form. All cases open through email or web are opened as Priority 3 cases. All Priority 1 or Priority 2 case can only be opened via the telephone. TTY users must call the Text Relay Service (TRS) by dialing 711 or their state Video Relay Service (VRS) and have the TRS agent contact Cisco TAC via voice.

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## Supporting Feature (Status) Terminology

The result of "Accessibility Testing" assists in the determination of the Supporting Features.

Supporting Features or Status	Description
Supports	The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
Partially Supports	Some functionality of the product does not meet the criterion.
Does Not Support	The majority of product functionality does not meet the criterion.
Not Applicable	The criterion is not relevant to the product.
Not Evaluated	The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

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