

Date: April 3, 2017

Name of Product: All Access Points (AP) Hardware: Cisco Aironet 600, 700, 10xx, 11xx, 12xx, 15xx, 16xx, 17xx, 18xx, 26xx, 27xx, 28xx, 35xx, 36xx, 37xx, 38xx series, AP802 Integrated AP, AP803 Integrated AP, ASA 5506W-AP702, Cisco Industrial Wireless 3700 Series Access Points.

Contact for more information: accessibility@cisco.com

The following testing was done on a Windows 10 with Freedom Scientific's JAWs screen reader v17, Microsoft Accessibility Options (Filter keys and Display/Contrast settings), and standard Keyboard.

Summary Table - Voluntary Product Accessibility Template

| Criteria | Supporting Features | Remarks and Explanations |
|---|---------------------|---|
| Section 1194.21 Software Applications and Operating Systems | Included | The CLI is inherently 508 conformant because its text based and relies on keyboard for navigation. All function of the Access Points can be configured and monitor through the CLI. |
| Section 1194.22 Web-based internet information and applications | Not Applicable | |
| W3C WCAG 2.0 Checkpoints | Not Applicable | |
| Section 1194.23 Telecommunications Products | Not Applicable | |
| Section 1194.24 Video and Multi-media Products | Applicable | |
| Section 1194.25 Self-Contained, Closed Products | Included | The physical hardware of the Access Points are classified as "back office" equipment per 1194.3(f) |
| Section 1194.26 Desktop and Portable Computers | Not Applicable | |
| Section 1194.31 Functional Performance Criteria | Included | |
| Section 1194.41 Information, Documentation and Support | Included | |

All contents are Copyright © 1992-2017 Cisco Systems, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the Last Updated date printed below; is supplied for market research purposes only; and is subject to change without notice. The contents of this document do not constitute either legal advice, representation, warranty or guarantee regarding a person's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

For more information, please contact: accessibility@cisco.com

Last Updated: April 3, 2017

Version of the Product

All Access Points (AP) hardware are considered exempt from Section 508 because of the 1194.3(f) Back Office Exemption Clause. Products located in spaces frequented only by service personnel for maintenance, repair, or occasional monitoring of equipment are not required to be compliant with section 508. The follow physical hardware products are considered back office equipment: Cisco Aironet 600, 700, 10xx, 11xx, 12xx, 15xx, 16xx, 17xx, 18xx, 26xx, 27xx, 28xx, 35xx, 36xx, 37xx, 38xx series, AP802 Integrated AP, AP803 Integrated AP, ASA 5506W-AP702, Cisco Industrial Wireless 3700 Series Access Points.

All contents are Copyright © 1992-2017 Cisco Systems, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the Last Updated date printed below; is supplied for market research purposes only; and is subject to change without notice. The contents of this document do not constitute either legal advice, representation, warranty or guarantee regarding a person's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

For more information, please contact: accessibility@cisco.com

Last Updated: April 3, 2017

Section 1194.21: Software Applications and Operating Systems – Detail

| Clause | Criteria | Status | Remarks and Explanations |
|------------|--|----------------|--|
| 1194.21(a) | When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually. | Supports | CLI provides keyboard access. |
| 1194.21(b) | Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer. | Supports | CLI provides keyboard access. |
| 1194.21(c) | A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes. | Supports | CLI provides initial/keyboard focus. |
| 1194.21(d) | Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text. | Supports | CLI is text based. |
| 1194.21(e) | When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance. | Not Applicable | No images or graphical elements in the CLI |

All contents are Copyright © 1992-2017 Cisco Systems, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the Last Updated date printed below; is supplied for market research purposes only; and is subject to change without notice. The contents of this document do not constitute either legal advice, representation, warranty or guarantee regarding a person's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

For more information, please contact: accessibility@cisco.com

Last Updated: April 3, 2017

| | | | |
|------------|--|----------------|---|
| 1194.21(f) | Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes. | Supports | CLI is text based. |
| 1194.21(g) | Applications shall not override user selected contrast and color selections and other individual display attributes. | Supports | Dependent application used to access CLI. |
| 1194.21(h) | When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user. | Not Applicable | No animations in the CLI |
| 1194.21(i) | Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. | Supports | Application is text based and color is not used. |
| 1194.21(j) | When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided. | Supports | Application is text based and color and contrast are determined by CLI. |
| 1194.21(k) | Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz. | Not Applicable | No instances of flashing or blinking within the danger range of 2Hz and 55Hz. |
| 1194.21(l) | When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues. | Not Applicable | Not instances of electronic forms. |

All contents are Copyright © 1992-2017 Cisco Systems, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the Last Updated date printed below; is supplied for market research purposes only; and is subject to change without notice. The contents of this document do not constitute either legal advice, representation, warranty or guarantee regarding a person's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

For more information, please contact: accessibility@cisco.com

Last Updated: April 3, 2017

Section 1194.25: Self-Contained, Closed Products – Detail

| Clause | Criteria | Status | Remarks and Explanations |
|------------|--|----------------|--|
| 1194.25(a) | Self-contained products shall be usable by people with disabilities without requiring an end-user to attach Assistive Technology to the product. Personal headsets for private listening are not Assistive Technology. | Support | User with computers can connect to the Access Point via CLI. |
| 1194.25(b) | When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required. | Not Applicable | No instances of required timed responses. |
| 1194.25(c) | Where a product utilizes touchscreens or contact-sensitive controls, an input method shall be provided that complies with §1194.23 (k) (1) through (4). | Not Applicable | |
| 1194.25(d) | When biometric forms of user identification or control are used, an alternative form of identification or activation, which does not require the user to possess particular biological characteristics, shall also be provided. | Not Applicable | No instances of biometric forms of user identification or control. |
| 1194.25(e) | When products provide auditory output, the audio signal shall be provided at a standard signal level through an industry standard connector that will allow for private listening. The product must provide the ability to interrupt, pause, and restart the audio at any time. | Not Applicable | No instances of audio or listening features. |
| 1194.25(f) | When products deliver voice output in a public area, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. Where the ambient noise level of the environment is above 45 dB, a volume gain of at least 20 dB above the ambient level shall be user selectable. A function shall be provided to automatically reset the volume to the default level after every use. | Not Applicable | No instances of audio or listening features. |

All contents are Copyright © 1992-2017 Cisco Systems, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the Last Updated date printed below; is supplied for market research purposes only; and is subject to change without notice. The contents of this document do not constitute either legal advice, representation, warranty or guarantee regarding a person's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

For more information, please contact: accessibility@cisco.com

Last Updated: April 3, 2017

| | | | |
|-------------|--|----------------|---|
| 1194.25(g) | Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. | Supports | The product provides a led light with color variations during different states of operation. All information of the operational states is also provided via CLI output. See 1194.25(j) for more information on the blinking/flushing instances. |
| 1194.25(h) | When a product permits a user to adjust color and contrast settings, a range of color selections capable of producing a variety of contrast levels shall be provided. | Not Applicable | No instances of color or contrast settings. |
| 1194.25(i) | Products shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz. | Supports | Led lights on the Access Points blink during different states, but in no way cause the screen to flicker. |
| 1194.25(j1) | Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: The position of any operable control shall be determined with respect to a vertical plane, which is 48 inches in length, centered on the operable control, and at the maximum protrusion of the product within the 48 inch length on products which are freestanding, non-portable, and intended to be used in one location and which have operable controls. | Supports | This device is intended to be ceiling or wall mounted. The dependency on meeting this requirement is the location in which the Access Point is placed in the location. |

All contents are Copyright © 1992-2017 Cisco Systems, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the Last Updated date printed below; is supplied for market research purposes only; and is subject to change without notice. The contents of this document do not constitute either legal advice, representation, warranty or guarantee regarding a person's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

For more information, please contact: accessibility@cisco.com

Last Updated: April 3, 2017

| | | | |
|-------------|---|----------|--|
| 1194.25(j2) | Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is 10 inches or less behind the reference plane, the height shall be 54 inches maximum and 15 inches minimum above the floor. | Supports | This device is intended to be ceiling or wall mounted. The dependency on meeting this requirement is the location in which the Access Point is placed in the location. |
| 1194.25(j3) | Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Where any operable control is more than 10 inches and not more than 24 inches behind the reference plane, the height shall be 46 inches maximum and 15 inches minimum above the floor. | Supports | This device is intended to be ceiling or wall mounted. The dependency on meeting this requirement is the location in which the Access Point is placed in the location. |
| 1194.25(j4) | Products which are freestanding, non-portable, and intended to be used in one location and which have operable controls shall comply with the following: Operable controls shall not be more than 24 inches behind the reference plane. | Supports | This device is intended to be ceiling or wall mounted. The dependency on meeting this requirement is the location in which the Access Point is placed in the location. |

All contents are Copyright © 1992-2017 Cisco Systems, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the Last Updated date printed below; is supplied for market research purposes only; and is subject to change without notice. The contents of this document do not constitute either legal advice, representation, warranty or guarantee regarding a person's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

For more information, please contact: accessibility@cisco.com

Last Updated: April 3, 2017

Section 1194.31: Functional Performance Criteria – Detail

| Clause | Criteria | Status | Remarks and Explanations |
|------------|---|--|--|
| 1194.31(a) | At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided. | Support when combined with Compatible Assistive Technology | Product has command line interface (CLI) that permits complete control over configuration which is fully compatible with screen reader technology. |
| 1194.31(b) | At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Supports | Text-based product and is dependent on the application that is used to access the CLI. |
| 1194.31(c) | At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided | Supports | No audio features in product. |
| 1194.31(d) | Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided. | Supports | No audio features in product. |
| 1194.31(e) | At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided. | Supports | Text-based product and does not require speech. |
| 1194.31(f) | At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Supports | Product has command line interface (CLI) that permits complete control over configuration through keyboard. |

All contents are Copyright © 1992-2017 Cisco Systems, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the Last Updated date printed below; is supplied for market research purposes only; and is subject to change without notice. The contents of this document do not constitute either legal advice, representation, warranty or guarantee regarding a person's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

For more information, please contact: accessibility@cisco.com

Last Updated: April 3, 2017

Section 1194.41: Information, Documentation and Support - Detail

| Clause | Criteria | Status | Remarks and Explanations |
|------------|---|----------|---|
| 1194.41(a) | Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge | Supports | Accessible documentation is available through Cisco TAC upon request. |
| 1194.41(b) | End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | Supports | Accessible documentation is available through Cisco TAC upon request. |
| 1194.41(c) | Support services for products shall accommodate the communication needs of end-users with disabilities. | Supports | Cisco conforms through equal facilitation. Customers may reach Cisco Technical Assistance Center (TAC) via Phone, Email or Web Form. All cases open through email or web are opened as Priority 3 cases. All Priority 1 or Priority 2 case can only be opened via the telephone. TTY users must call the Text Relay Service (TRS) by dialing 711 or their state Video Relay Service (VRS) and have the TRS agent contact Cisco TAC via voice. |

All contents are Copyright © 1992-2017 Cisco Systems, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the Last Updated date printed below; is supplied for market research purposes only; and is subject to change without notice. The contents of this document do not constitute either legal advice, representation, warranty or guarantee regarding a person's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

For more information, please contact: accessibility@cisco.com

Last Updated: April 3, 2017

Supporting Feature (Status) Terminology

The result of "Accessibility Testing" assists in the determination of the Supporting Features.

| Supporting Features or Status | Description |
|---|--|
| Supports | Use this language when you determine the product fully meets the letter and intent of the Criteria. |
| Supports with Exceptions | Use this language when you determine the product does not fully meet the letter and intent of the Criteria, but provides some level of access relative to the Criteria. Please document the exception in the "Remarks and Explanations" column. |
| Supports through Equivalent Facilitation | Use this language when you have identified an alternate way to meet the intent of the Criteria or when the product does not fully meet the intent of the Criteria. Please document the exception in the "Remarks and Explanations" column. |
| Supports when combined with Compatible Assistive Technology | Use this language when you determine the product fully meets the letter and intent of the Criteria when used in combination with Compatible Assistive Technology. For example, many software programs can provide speech output when combined with a compatible screen reader (commonly used assistive technology for people who are blind). Please document the exception in the "Remarks and Explanations" column. |
| Does not Support | Use this language when you determine the product does not meet the letter or intent of the Criteria. Please document the reason in the "Remarks and Explanations" column. |
| Not Applicable | Use this language when you determine that the Criteria do not apply to the specific product. For example, many web applications don't have video content the "Not Applicable" can be used. Please state "The application does not have any video content" in the "Remarks and Explanations" column. Please document the reason in the "Remarks and Explanations" column. |

All contents are Copyright © 1992-2017 Cisco Systems, Inc. All rights reserved.

This information is true and correct to the best of our knowledge as of the Last Updated date printed below; is supplied for market research purposes only; and is subject to change without notice. The contents of this document do not constitute either legal advice, representation, warranty or guarantee regarding a person's ability to comply with applicable accessibility requirements. Such a determination is the sole responsibility of the purchaser.

For more information, please contact: accessibility@cisco.com

Last Updated: April 3, 2017