



Cisco Transparency Stack Content Strategy Update

We've simplified our data transparency strategy. This document describes the changes and how you can find the information important to you in our refreshed approach.

What is changing?

In response to growing customer and regulatory requirements for greater transparency regarding our handling of your data and to align with Cisco's data approach, we are publishing new Disclosure Documents on the [Trust Portal](#).

Meet the new Transparency Stack

"General Disclosures"

This new document combines the content from the current Data Briefs on the Trust Portal for Personal Data, Customer Content, and Systems Information into one document, and modifies the type of data that falls under each category. The General Disclosures also includes a helpful table that explains the different types of data and how Cisco may access, use, and process that data. The [General Disclosures](#) replace the former Data Briefs on September 10, 2025.

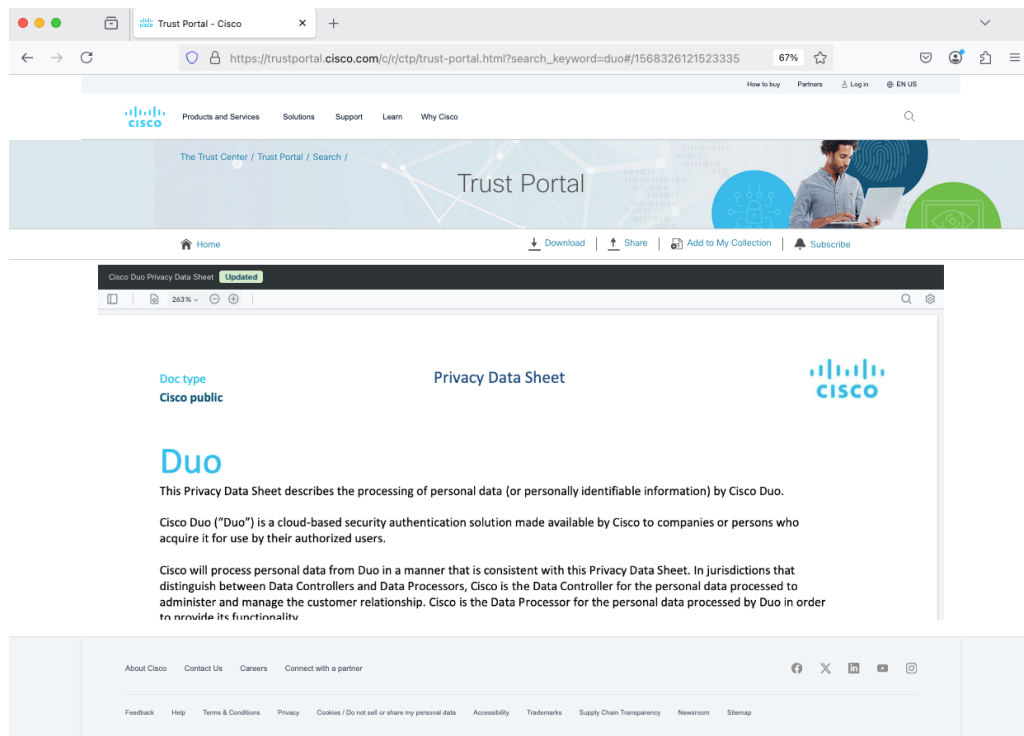
"Offer Disclosures"

The new document combines the content from the existing Privacy Data Sheets and certain financial sector disclosure documents (DORA Disclosures) and incorporates new EU Data Act requirements to create one comprehensive, Offer-specific document.

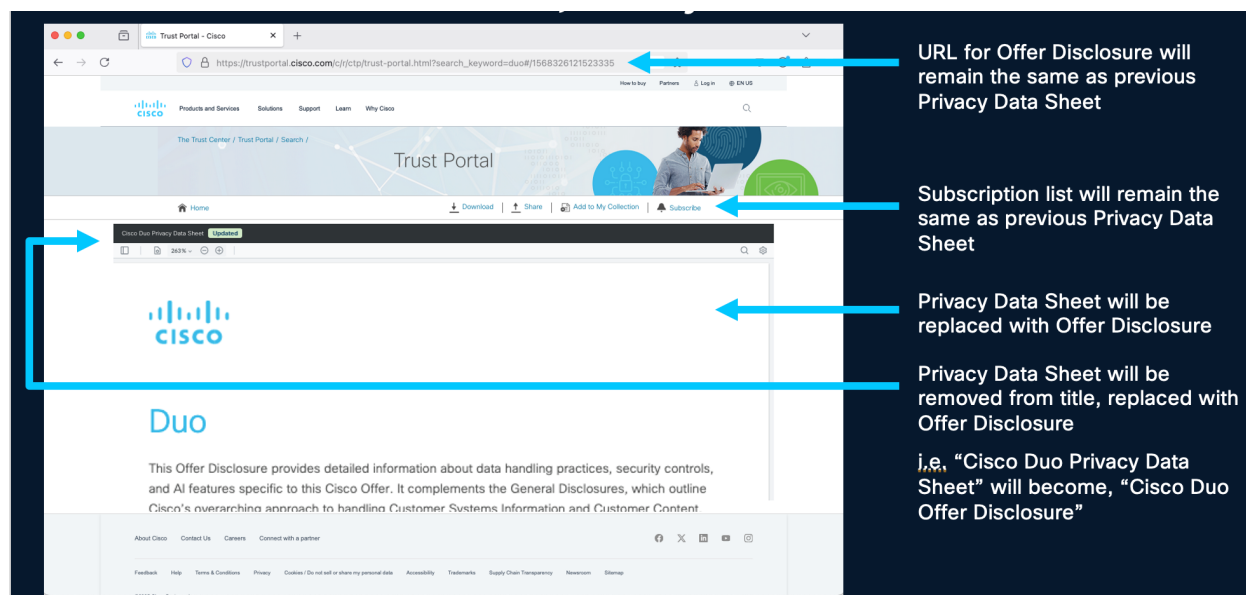
Together, this transparency strategy provides a clear description of how Cisco accesses, uses, and processes different data types within each Offer. Change can be hard, we understand. To support your success and make things easier, we have created this guide to help you navigate this updated content on the Trust Portal. Below you'll find then vs. now comparisons for General Disclosures and Offer Disclosures within the [Trust Portal](#) user interface.



Privacy Data Sheets of yesterday...

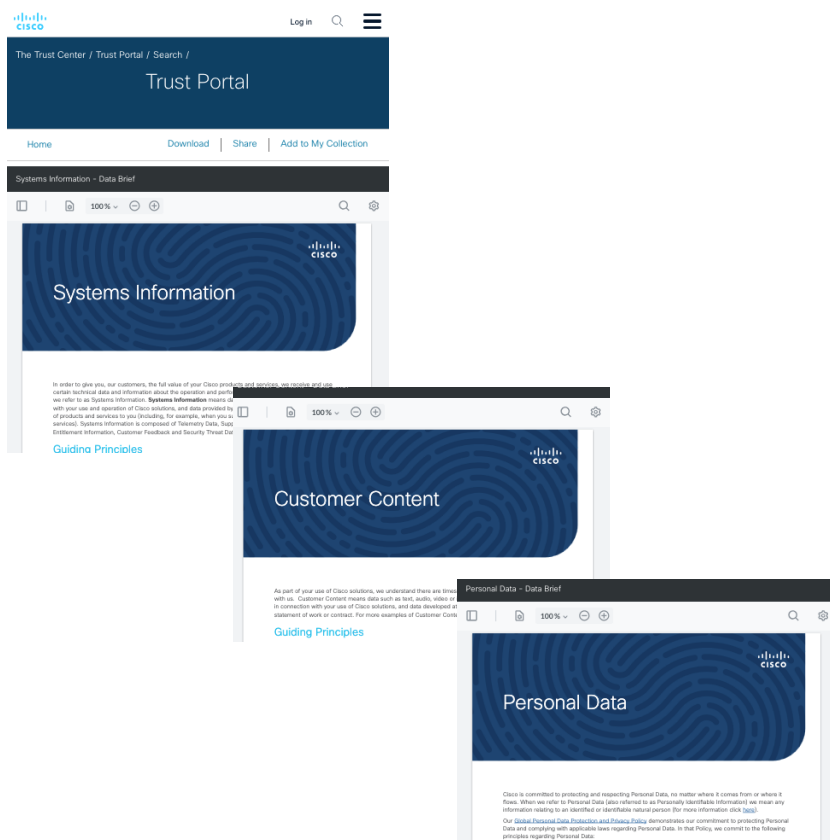
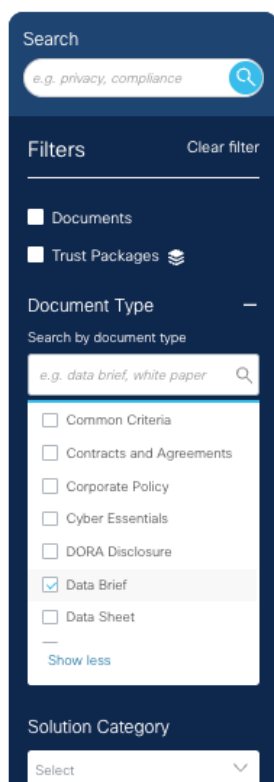


Become Offer Disclosures, today.

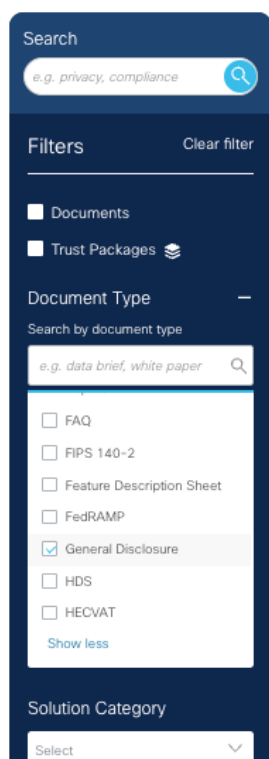




Data Briefs of yesterday...



Become General Disclosures, today.



1. General Disclosures for Cisco Offers

These General Disclosures describe how Cisco handles data across Cisco Offers and replace the Data Briefs previously published on the [Cisco Trust Center](#) and [Cisco Trust Portal](#). Capitalized words not otherwise defined in these General Disclosures have the meanings set forth in the [Cisco General Terms](#). Cisco Offer Disclosures contain information specific to an applicable Cisco Offer, which can be found on the Cisco Trust Portal and take precedence over these General Disclosures. If there is a difference in the translated, non-English versions of this document, the US-English version will take precedence.

2. Data Types and Handling

Cisco classifies data for Cisco Offers into four categories: (1) Customer Systems Information, (2) Customer Content, (3) Cisco System Information, and (4) Cisco Content. These four categories are defined below.

Cisco recognizes data included in any of the above categories may be considered Personal Data when associated with or related to an identified or identifiable individual. If Personal Data is included



Trust Portal Navigation Overview

Typing "Privacy Data Sheet" in Search will return Offer Disclosures

DORA Disclosures will be retired

Privacy Data Sheets will be replaced with Offer Disclosures

Privacy Data Sheet document type becomes Offer Disclosure

Privacy Data Maps will be retired

The screenshot shows the Cisco Trust Portal interface. The search bar contains the text "e.g. privacy, compliance". The filters section on the left shows "Documents" selected under "Document Type". The search results table shows 1-25 of 1229 results. The table has columns for "Document" and "Document type". The results include various documents, including "DORA Disclosure for Webex Contact Center Service", "DORA Disclosure for Webex Experience Management", "HIPAA Self-Assessment for Webex Generative AI", "TX-RAMP Level 2 Certification", "5G privée (Private 5G) de Cisco Fiche technique de confidentialité", "AI Assistant for Meetings Voice Commands - AI Transparency Technical Note", "AI Assistant for Messaging: Rewrite Message", "AI Assistant for Messaging: Rewrite Message", "AI Defense Service Level Objective", and "Accedian Networks ISO 27001 Certification".

Document	Document type
Cisco Spaces ISO 27001:2022	ISO
DORA Disclosure for Webex Contact Center Service	DORA Disclosure
DORA Disclosure for Webex Experience Management	DORA Disclosure
HIPAA Self-Assessment for Webex Generative AI	HIPAA
TX-RAMP Level 2 Certification	Security Brief
5G privée (Private 5G) de Cisco Fiche technique de confidentialité	Privacy Data Sheet
AI Assistant for Meetings Voice Commands - AI Transparency Technical Note	AI Transparency
AI Assistant for Messaging: Rewrite Message	AI Transparency
AI Assistant for Messaging: Rewrite Message	AI Transparency
AI Defense Service Level Objective	SLO
Accedian Networks ISO 27001 Certification	ISO