



Supplemental Terms

Baseline API License Terms

These API Terms apply to all use, access, integration, or interaction with any API or associated documentation made available by Cisco, its affiliates, or subsidiaries for use with any Cisco Offers, unless expressly excluded by Cisco. By accessing, downloading, copying, distributing, calling, or otherwise making any use of the Cisco API(s), You accept and agree to be bound by the following API Terms. All use of the Cisco API(s) must be in accordance with these API Terms, and all rights not expressly granted herein are reserved. If You are using the Cisco API(s) on behalf of an entity, You represent and warrant that You have authority to bind that entity to these API Terms and by accepting these API Terms, You are doing so on behalf of that entity.

1. Requirements

The following requirements apply to any API Integration, including but not limited to creation, deployment, or use of applications, scripts, services, tools, or other means to interact with any Cisco Offer:

- You will comply with all applicable laws, regulations, and these API Terms;
- You will not violate any applicable third-party rights;
- You will not engage in activity that is fraudulent, false, or misleading;
- You will only access the Cisco API(s) by the means described in the product documentation;
- All API Integrations must be designed for use with a Cisco Offer;
- You may not use unauthorized methods of integration that are not recognized as industry standard for API development or that may compromise the security, integrity, or performance of any Cisco Offers, including but not limited to, screen scraping or initiating unauthorized or unencrypted API calls;
- Your API Integration must not impose an undue burden on, degrade, or compromise the functionality, security, integrity, or performance of any Cisco Offer or systems;
- Credentials (e.g., passwords, keys, and client IDs) are personal to You and must be kept confidential and secure. Credential sharing is prohibited except through expressly supported delegated access mechanisms (e.g., OAuth flows) for authorized agents or managed service providers acting on Your behalf, and only to the extent permitted by the applicable Cisco API documentation. You remain responsible for all use under Your credentials. Your credentials must not be embedded in open source projects;
- Cisco may publish documentation and guidelines that further govern Cisco API use, with which you must comply;
- Cisco reserves the right to review any API Integration that You submit for listing or publication on Cisco webpages or marketplaces to assess quality, security, and compliance with these API Terms and applicable policies and documentation. Cisco's acceptance or publication of Your API Integration does not relieve You of any of Your obligations. Cisco may change Cisco's review standards and processes in Cisco's sole discretion and reserves the right to make all decisions regarding placement or promotion of API Integration through Cisco webpages or marketplaces; and
- Except as expressly permitted in these Terms, You will not sublicense or otherwise provide third parties with access to Cisco API(s) or any API Integration for use by any third party. Further, You will not create or offer an API Integration that functions substantially similar to the Cisco API(s) and make it available to third parties. Nor will You access the Cisco API(s) to replicate or compete with any Cisco Offer, or for purposes of monitoring their availability, performance, or functionality, or for any other benchmarking or competitive purposes (including publishing or disclosing the results of any such monitoring or benchmarking).

2. Cisco's License Grant to You

2.1 Subject to Your compliance with these API Terms, Cisco hereby grants to You a limited, revocable, non-exclusive, non-transferable, non-sublicensable license to use and make calls to the Cisco API(s) for the sole purpose of developing, implementing, and distributing integrations, applications, or services that work, communicate, or interact with Cisco Offers and to access data (a) relevant to the API Integration or (b) permitted under mandatory statutory law. You agree that, to the extent permitted under applicable law, Cisco may monitor Your use of the Cisco API(s) to ensure quality, improve the Cisco API(s), and verify compliance. Cisco may suspend or revoke Your access to the Cisco API(s) without notice if Cisco reasonably believes that You are in violation of these API Terms. You (and Your end users) must not redistribute, resell, or sublicense the Cisco API(s) or access to the Cisco API(s).

2.2 In consideration of API access, You agree not to assert any of Your intellectual property rights against Cisco or its affiliates, customers, resellers, distributors, or other licensees of Cisco Offers or Cisco API(s) for making, having made, using, selling, offering for sale, importing, operating, or supporting: (a) Cisco API(s) and Cisco Offers that implement or expose such Cisco API(s); and (b) software, products, or services that interface with such Cisco API(s) for interoperability.

3. Your License Grant to Cisco

You grant Cisco a worldwide, royalty-free, and non-exclusive license to reproduce, host, display, and distribute Your submitted materials for the sole purpose of enabling Cisco to host and display materials that You submit for publication on Cisco webpages or marketplaces.

4. API Limits

In its sole discretion, Cisco may set and enforce certain limitations on Your use of Cisco API(s) to protect security, stability, fair allocation, and service quality. These limits may include, but are not limited to, the number of API requests or number of end users served. Continued use of the Cisco API(s) constitutes Your acceptance of and agreement to abide by any such usage limits or restrictions imposed by Cisco. These limits may be detailed in documents applicable to the underlying Cisco Offer. When You use on-premises API Integration, Cisco may provide configuration guides, but You are responsible for managing such limits as the host of the API Integration.

5. Cisco API Support

Cisco makes Cisco API(s) available on an “as is” basis. Cisco endeavors to provide technical support for Cisco API(s), but cannot guarantee the support. Service Level Terms applicable to Cisco Offers do not extend to the Cisco API(s). Backward compatibility is not guaranteed. Please consult additional Cisco API documentation, if applicable, for more support information.

6. Open Source Licenses

Your API and certain software required by, included in, or accessed through Your API Integration may be offered under an open source license, which is a separate agreement. To the limited extent an open source license expressly supersedes these API Terms, such open source licenses will govern Your use of the applicable open source software. Please review the [Open Source Notices & Documentation](#) for more information.

7. Other Conditions and Prohibited Uses

If not explicitly allowed in other Cisco terms, You must not use the Cisco API(s) to: (a) collect, store, or transmit confidential, sensitive, or protected data or information without authorization; (b) disable, disrupt, circumvent, interfere with, or otherwise compromise the measures that Cisco uses to limit or restrict the use of, or that Cisco uses to protect the security of, the Cisco APIs or any Cisco system or network or any data processed by the Cisco APIs, systems, or networks; (c) access any application, system, service, computer, data, account, or network without authorization; (d) reverse engineer or extract source code, except to the extent such restriction is expressly prohibited by applicable law; (e) merge, integrate, or use the Cisco API(s) with any software that is subject to license terms that require any Cisco Confidential Information to be licensed or otherwise shared with any third party (for example, GPL license terms); or (f) use the Cisco API(s) or Your API Integration in applications where failure of the Cisco API(s) or Your API Integration could reasonably be expected to lead to death, serious bodily injury, or severe physical or environmental damage, unless appropriate safeguards and risk-mitigation measures are implemented and such use is permitted by Cisco. Failure to comply with any part of this section constitutes a material breach of these API Terms, is a misuse of Cisco’s intellectual property rights as described in the Cisco General Terms, and may result in remedies or enforcement actions against You. Except as expressly permitted in writing, You will not use Cisco Confidential Information, Customer Content, Customer Systems Information, Cisco Content, or Cisco Systems Information accessed via Cisco API(s) as training data for machine learning or other AI models.

8. Other Terms

8.1 These API Terms incorporate Cisco’s General Terms, Cisco’s Data Access Terms, and the Offer Description, if applicable, to the underlying Cisco Offer (for more information, please visit: www.cisco.com/go/terms). You will not use the Cisco API(s) in any way that violates or is inconsistent with the Cisco General Terms or the applicable Offer Description. You agree to adhere to the terms in Section 13 (General Provisions) of the Cisco General Terms even if the remainder of the Cisco General Terms do not apply to Your use of the Cisco API(s).

8.2 All capitalized terms not otherwise defined in these API Terms shall have the same meaning as provided for in Cisco’s General Terms, the Offer Description, Service Descriptions or, if applicable, to the underlying Cisco Offer. These API Terms shall constitute “Supplemental Terms”.

8.3 In the event of any conflict or inconsistency among the following documents, the order of precedence shall be: (1) Cisco’s Data Access Terms; (2) the applicable Offer Description for the underlying Cisco Offer; (3) these API Terms; and (4) Cisco’s General Terms.

9. Intellectual Property Rights to Cisco API(s)

Each Cisco API, in whole or in part, and in all forms, is the sole and exclusive intellectual property of Cisco. These API Terms do not grant You permission to use any trade names, trademarks, service marks, or product names of Cisco. If You initiate or participate in any litigation against Cisco, its partners, or its customers (including crossclaims and counterclaims) alleging that any Cisco API or its use infringes any patent, copyright, or other intellectual property right, then all rights granted to You under these API Terms shall terminate immediately. If you provide any feedback to Cisco regarding the Cisco API(s), you agree that Cisco, its affiliates and subsidiaries, its partners, and its customers shall be free to use and incorporate such feedback into the Cisco API(s) and Cisco Offers without restriction, payment, or additional consideration of any kind.

10. Data Privacy and Compliance

10.1 You will ensure Your API Integration (including processing of personal data) complies with (1) privacy, data, and security laws applicable to Your API Integration, including any relevant industry-specific requirements and best practices; and (2) Cisco's General Terms.

10.2 Additionally, You will maintain all licenses, permits, and permissions necessary for the API Integration to publish or host Your content. You will comply with all applicable laws relevant to the data uploaded to or otherwise processed by the API Integration, including those related to confidentiality and intellectual property.

11. Security

You will implement and maintain reasonable and appropriate security measures to protect the security of information (including any personal data) that you collect, generate, or otherwise process in connection with Your use of the Cisco API(s), including all measures required by any applicable laws, rules or regulations. Furthermore, You are solely responsible for ensuring the security of the applications, systems, networks, software code, and credentials (including, for example, client IDs or client secrets) used by You or on Your behalf in connection with Your use of the Cisco API(s). You agree to promptly notify Cisco upon becoming aware of any security incident that has compromised, or could reasonably be expected to compromise, the security of the Cisco API(s), any Cisco system or network, and any data they process.

12. Confidentiality

You may be given access to Cisco Confidential Information. You may use Cisco Confidential Information only as necessary in exercising Your rights granted under these API Terms and in accordance with any applicable non-disclosure agreement between You and Cisco. If You and Cisco have any existing non-disclosure agreements in place, such existing non-disclosure agreements govern the Cisco Confidential Information shared under these API Terms that constitutes Confidential Information as defined in the existing non-disclosure agreements. If there is no existing non-disclosure agreement between You and Cisco, Section 6 of the General Terms (Confidentiality) governs the Cisco Confidential Information shared under these API Terms that constitutes Confidential Information as defined in the General Terms.

13. Termination

You may stop using the Cisco API(s) at any time with or without notice. Cisco reserves the right to terminate these API Terms with You (or Your end users) or discontinue the Cisco API(s) or any portion or feature, or Your (or Your end users') access to the Cisco API(s) for any reason and at any time without liability or other obligation to You. Upon termination of these API Terms, You will promptly cease all use of the Cisco API(s), disable and remove all Cisco-provided materials from Your systems, and destroy Cisco Confidential Information in Your possession or control that was received under these API Terms.

14. Survival

The provisions of these API Terms that, by their nature, are intended to survive termination or expiration of these API Terms, will survive, including but not limited to the rights and requirements of Sections 3, 6, 7, 8, 9, 10, 11, 12, 14, 15, 16, and 17.

15. LIMITATION OF LIABILITY

15.1 **TO THE EXTENT THAT YOU HAVE ANY BASIS FOR RECOVERING DIRECT DAMAGES (INCLUDING THROUGH A BREACH OF THESE API TERMS), YOU AGREE THAT YOUR EXCLUSIVE REMEDY IS TO RECOVER FROM CISCO ONLY UP TO USD 5.00 COLLECTIVELY.**

15.2 **YOU CANNOT RECOVER FOR ANY ADDITIONAL DIRECT DAMAGES AND CISCO WILL HAVE NO LIABILITY IN CONNECTION WITH OR RELATING TO INDIRECT, INCIDENTAL, RELIANCE, CONSEQUENTIAL, SPECIAL, OR EXEMPLARY DAMAGES, OR FOR ANY LOSS OF ACTUAL OR ANTICIPATED REVENUE, PROFIT, BUSINESS, SAVINGS, DATA, GOODWILL OR USE, BUSINESS INTERRUPTION, DAMAGED DATA, WASTED EXPENDITURE,**

OR DELAY IN DELIVERY (IN ALL CASES, WHETHER DIRECT OR INDIRECT), EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

16. WARRANTIES

- 16.1 CISCO PROVIDES THE CISCO API(S) "AS IS" WITH ALL FAULTS, WITHOUT WARRANTY OF ANY KIND. TO THE MAXIMUM EXTENT PERMITTED BY LAW, ALL EXPRESS AND IMPLIED CONDITIONS, REPRESENTATIONS, AND WARRANTIES INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, SATISFACTORY QUALITY, NON-INTERFERENCE, AND ACCURACY, ARE HEREBY EXCLUDED AND EXPRESSLY DISCLAIMED BY CISCO. CISCO DOES NOT WARRANT THAT THE CISCO API(S) IS SUITABLE FOR YOUR USE, WILL OPERATE PROPERLY WITH YOUR APPLICATION, IS ACCURATE OR COMPLETE, OR IS WITHOUT ERROR OR DEFECT.
- 16.2 CISCO DOES NOT CONTROL, ENDORSE, OR ACCEPT RESPONSIBILITY FOR ANY CONTENT OR INFORMATION ACCESSIBLE FROM OR LINKED THROUGH YOUR API INTEGRATION AND MAKES NO REPRESENTATIONS OR WARRANTIES ABOUT SAID CONTENT OR INFORMATION. YOU AGREE TO NOT REPRESENT IN YOUR MARKETING OR PROMOTIONAL MATERIALS THAT YOU ARE: (I) A CISCO PARTNER; (II) CERTIFIED BY CISCO; OR (III) OVERSTATE IN YOUR PROMOTIONAL OR MARKETING MATERIALS YOUR AFFILIATION OR RELATIONSHIP WITH CISCO, EXCEPT AS OTHERWISE SET FORTH IN A SEPARATE AGREEMENT WITH CISCO.

17. Indemnification

Unless prohibited by applicable law, You will defend, hold harmless, and indemnify Cisco, and its affiliates, directors, officers, employees, and users, from any claim or action brought by a third party, including all damages, liabilities, costs, expenses, and fees (including reasonable attorney fees), to the extent resulting from, alleged to have resulted from, or in connection with: (i) Your breach of the obligations in these API Terms; (ii) infringement of Cisco's or any third party's intellectual property; or (iii) Your misuse or Your end user's misuse of Your API Integration.

18. Modification

Cisco may modify these API Terms at any time with or without individual notice to You to, for example, reflect changes to the law or changes to the Cisco API(s). You should review these API Terms regularly. Any modifications will be effective upon Your continued use of the Cisco API(s).

19. Definitions

Term	Meaning
API	Application Programming Interface
API Integration	Any use, access, or interaction with Cisco API(s), regardless of method, whether through a client application, script, internal tool, connector, direct code, or other means
API Terms	Baseline API License Terms
Cisco API	A Cisco API and associated documentation