



Offer Description – Product

Cisco Crosswork Network Services Orchestrator

This Offer Description is part of the [General Terms](#) or similar terms existing between You and Cisco (e.g., the End User License Agreement) (the “**Agreement**”). Capitalized terms, unless defined in this document, have the meaning in the Agreement. Any references to the Supplemental End User License Agreement or SEULA mean Offer Description.

1. Summary

Cisco Crosswork Network Services Orchestrator (the “**Product**”) is an on-premises solution that links network automation and orchestration tools with the underlying physical and virtual infrastructure.

2. Support and Other Services

Your purchase of the Product includes [Cisco Solution Support for Services Providers](#) for Software or other support as described in Your Order. Sample function packs that may be shipped with the Product are not supported except as set forth in the Documentation.

3. Data Protection

Please see [The Trust Center](#) for information on how Cisco uses and protects Personal Data, Systems Information and Customer Content collected and processed by Cisco through use of Cisco products and services.

4. Special Terms

4.1 You may use Free Trials of the Product for an unlimited duration for evaluation, testing, and development purposes, but only in a non-production lab environment and subject to the Agreement, including the Free Trial terms, except as amended in this Product Description.

4.2 Certain NED versions have been qualified by Cisco for use with NSO as set forth in the Documentation for the applicable NSO release. Use of other NEDs may not be supported. Network Elements and their associated functionality are constantly evolving and, therefore, NEDs will not support all possible devices, capabilities, or use cases.

4.3 **Lab License.** You have the option to purchase a license to a lab version of NSO. The lab version of NSO is strictly limited to non-production use only.

4.4 **Standby Server License.** To use the Product on a server that is not in use in a production environment unless the active Server, which it backs up, fails (a “**Standby Server**”), You must have a valid Standby Server license for each copy of the Product loaded into the memory of the Standby Server. You are permitted to use a single Standby Server solely to back up a single active Server and must have valid licenses for each, for use only when that active Server has failed.

4.5 Definitions

“**Device**” means, as applicable, a single, physical, or virtual router, switch, or network function in Your network.

“Manage” means to use the Product to manage, monitor, or otherwise exchange information with a Device.

“Network Element” means, as applicable, a virtual router, switch, server, or network function in Your network.

“NED” means a Network Element Driver, which enables the management of Network Elements running the same embedded software type. For example, there is a NED for certain Cisco IOS Devices, another NED for certain IOS XR Devices, and NEDs for certain non-Cisco Devices.

“Server” means a computing Device that uses the Product to Manage and exchange data with other Devices.