Dear Customer,

This Supplemental End User License Agreement ("SEULA") contains additional terms and conditions for the Software product(s) set forth herein and licensed under the End User License Agreement ("EULA") between you and Cisco Systems, Inc. or its Affiliates (collectively, the "Agreement"). Please note that there may be terms in this SEULA that do not apply to you. Only those terms related to the specific Software product(s) you purchased apply to you. Except as otherwise set forth in this SEULA, capitalized terms will have the meanings as in the EULA. To the extent that there is a conflict between the EULA and this SEULA, this SEULA will take precedence.

By downloading, installing, or using the Software You agree to comply with the terms of this SEULA.

**SUPPLEMENTAL LICENSE TERMS FOR:** Cisco Crosswork Network Automation; Cisco Crosswork Change Automation; and Cisco Crosswork Health Insights (also each individually, a "Software" product)

<table>
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<th>Table 1. SOFTWARE ENTITLEMENT:</th>
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<tr>
<td><strong>Product</strong></td>
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<tr>
<td>Cisco Crosswork Network Automation</td>
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<td></td>
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<tr>
<td>Cisco Crosswork Change Automation</td>
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<tr>
<td>Cisco Crosswork Health Insights</td>
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**DEFINITIONS:**

- **“KPI Pack”** means a set of five performance indicators that are used by Cisco Crosswork Health Insights as a metric to monitor the performance of a Node or network. For clarification, one KPI Pack license is needed per set of five performance indicators (i.e., per KPI Pack).

- **“Manage”** means to Use Cisco Crosswork Network Automation, plus one or both of Cisco Crosswork Change Automation or Cisco Crosswork Health Insights, to manage, monitor, or otherwise exchange information with a Node.

- **“Node”** means a physical or virtual router, switch or Server in Your network.

- **“Play”** means software code designed to automate one workflow utilizing Cisco Crosswork Change Automation.

- **“Playgroup”** means a set of five Plays for Cisco Crosswork Change Automation. For clarification, one Playgroup license is needed per set of five Plays (i.e., per Playgroup).

- **“Maximum Interfaces”** means the maximum number of active network interfaces, as set forth in the Documentation, that a single KPI Pack can monitor, regardless of the quantity of Managed Nodes.
“RTM” means the right to Manage.

“RTU” means the right to Use a copy of Cisco Crosswork Network Automation on a Server.

“Server” means a physical or virtual server.

“Third Party” means a person, organization or entity other than Cisco.

Some of the above defined terms are further described in the Documentation.

ADDITIONAL RIGHTS AND RESTRICTIONS:

Cisco Crosswork Network Automation is a Software platform with two Software applications: Cisco Crosswork Change Automation and Cisco Crosswork Health Insights. You may license either Cisco Crosswork Change Automation or Cisco Crosswork Health Insights, or both, but You must license the Cisco Crosswork Network Automation in order to Use a Software application.

- **Cisco Crosswork Network Automation** requires each of the following:
  - an RTU license for each copy of this Software that You load onto a Server; and
  - an RTM license for each Node that Managed by this Software.

- **Cisco Crosswork Change Automation** requires a Playgroup license for each Playgroup.

- **Cisco Crosswork Health Insights** requires a KPI Pack license for each KPI Pack. If You wish to exceed the number of Maximum Interfaces, You must purchase an additional Crosswork Network Automation Server license for each additional increment of Maximum Interfaces.

- You cannot Use or permit the Use of any Third Party software as an application on Cisco Crosswork Network Automation.

- Cisco may be providing You with API software currently at no charge. However, nothing restricts Cisco’s right, now or in the future, to monetize the API software. At which point You may be required to pay a license fee in order to Use the API software.

- The Software product that You have purchased may contain additional programs, features and functionality outside Your license scope. The programs, features and functionality that are within Your license scope for Your particular Software purchase are identified in the applicable Documentation. If you wish to Use out of scope items, You will need to purchase separate licenses.