Supplemental End User License Agreement

IMPORTANT: READ CAREFULLY

Dear Customer,

This Supplemental End User License Agreement ("SEULA") contains additional terms and conditions for the Software Product licensed under the End User License Agreement ("EULA") between you and Cisco (collectively, the "Agreement"). Capitalized terms used in this SEULA but not defined will have the meanings assigned to them in the EULA. To the extent that there is a conflict between the terms and conditions of the EULA and this SEULA, the terms and conditions of this SEULA will take precedence.

In addition to the limitations set forth in the EULA on your access and use of the Software, you agree to comply at all times with the terms and conditions provided in this SEULA. Downloading, installing, or using the Software constitutes acceptance of the Agreement, and you are binding yourself and the business entity that you represent (collectively, "Customer") to the Agreement. If you do not agree to all of the terms of the Agreement, then Cisco is unwilling to license the Software to you and (A) you may not download, install or use the Software, and (B) you may return the Software (including any unopened CD package and any written materials) for a full refund, or, if the software and written materials are supplied as part of another product, you may return the entire product for a full refund. Your right to return and refund expires 30 days after purchase from Cisco or an authorized Cisco reseller, and applies only if you are the original end user purchaser.

END USER LICENSE AGREEMENT FOR THE TIDAL SOFTWARE PRODUCTS

Software

For purposes of this Supplement, the Software covered under this SEULA includes the following and each of their respective associated components and modules:

- Tidal Enterprise Scheduler
- Cisco Process Orchestrator
- Tidal Performance Analyzer
- Cisco Intelligent Automation for Compute
- Cisco Intelligent Automation for Cloud
- Cisco Intelligent Automation For Cloud Starter Edition
- Cisco Server Provisioner
- Cisco Intelligent Automation for SAP