



Offer Description: Cisco Crosswork Change Automation and Health Insights

Your use of Cisco Crosswork Change Automation and Health Insights (the “Cisco Technology”) is governed by these Product Terms (the “Terms”) and the Cisco End User License Agreement located at www.cisco.com/go/eula (the “EULA”) (or similar terms existing between you and Cisco) (the “Agreement”). If capitalized terms are not defined in this Offer Description, then they have the meaning given to them in the Agreement or order(s).

1. Description

Cisco Crosswork Change Automation and Health Insights are applications hosted on a Crosswork infrastructure that provide a solution to monitor key performance indicators (KPIs) and notify network operators of any anomalies; to prepare network changes triggered by changes in KPIs and roll out these changes; and to automate change and remediation.

2. Supplemental Terms and Conditions

2.1. Required Licenses

In addition to the RTU license for each copy of the Software that You load onto a Server (either physical or virtual), this Cisco Technology requires one RTM license for each managed physical device.

2.2. Playgroup License

The Cisco Crosswork Change Automation Application helps to codify workflows using parameterized Plays and stitches them into Playbooks for execution in a step-by-step or single-step fashion. The application requires a Playgroup license that offers entitlement to use five Plays (a “Playgroup”).

2.3. KPI Pack License

Cisco Crosswork Health Insights Application offers real-time telemetry-based KPI monitoring and intelligent alerting. The application requires a KPI Pack license that offer an entitlement to use five KPIs (a “KPI Pack”). The Cisco Crosswork Health Insights Application uses KPI as a metric to monitor the performance of a Node or network.

If You wish to exceed the number of Maximum Interfaces that a single KPI Pack can support, You must purchase additional KPI Packs.

2.4. Third Party Software Application Not Permitted

You cannot use or permit the use of any Third-Party software as an application on Cisco Crosswork Network Automation.

2.5. Out of Scope Features

The Cisco Technology that You have purchased may contain additional programs, features, and functionality outside Your license scope. The programs, features and functionality that are within Your license scope for Your particular purchase are identified in the applicable Documentation. If you wish to Use out of scope items, You will need to purchase separate licenses.

3. Support & Maintenance

We will provide You with Support and Maintenance for the Cisco Technology based on the tier of services purchased, as described here: https://www.cisco.com/c/dam/en_us/about/doing_business/docs/cisco-software-support-service.pdf

Crosswork's EOL and End of Sale notices are available at <https://www.cisco.com/c/en/us/products/cloud-systems-management/crosswork-network-automation/eos-eol-notice-listing.html>.

4. Definitions

"KPIs" means key performance indicators.

"KPI Pack" means a set of five performance indicators that are used by the Cisco Crosswork Health Insights Application as a metric to monitor the performance of a Node or network.

"Manage" means to Use Cisco Crosswork Network Automation, plus one or both of the Cisco Crosswork Change Automation or Cisco Crosswork Health Insights Applications, to manage, monitor, or otherwise exchange information with a Node.

"Maximum Interfaces" means the maximum number of active network interfaces, as set forth in the Documentation, that a single KPI Pack can monitor, regardless of the quantity of Managed Nodes.

"Play" means Software code designed to automate one workflow utilizing the Cisco Crosswork Change Automation Application.

"Playgroup" means a set of five Plays for the Cisco Crosswork Change Automation Application.

"RTM" means the right to Manage.

"RTU" means the right to use a single copy of the Software on a server.

"Server" means a computing device that uses the Software to Manage and exchange data with other devices.

"Third Party" means a person, organization, or entity other than Cisco.