



Offer Description

Cisco Crosswork Change Automation and Health Insights

This Offer Description is part of the [General Terms](#) or similar terms existing between You and Cisco (e.g., the End User License Agreement) (the “**Agreement**”). Capitalized terms, unless defined in this document, have the meaning in the Agreement. Any references to the Supplemental End User License Agreement or SEULA mean Offer Description.

1. Summary

This Offer Description applies to Cisco Crosswork Change Automation and Health Insights and any Cisco Offers that reference this Offer Description (collectively, the “**Cisco Offers**”).

2. Support and Other Services

2.1 **Support.** Your purchase of the Cisco offer includes [Cisco Solution Support for Services Providers](#) for Software or other support as described in Your Order.

2.2 Required Licenses

- (A) RTM License. In addition to the RTU license for each copy of the Cisco Offer that You load onto a Server (either physical or virtual), this Cisco Offer requires one RTM license for each managed physical device.
- (B) Playgroup License. The application requires a Playgroup license that offers an entitlement to use five Plays.
- (C) KPI Pack License. The application requires a KPI Pack license that offers an entitlement to use five KPIs. The Cisco Crosswork Health Insights Application uses KPI as a metric to monitor the performance of a Node or network. If You wish to exceed the number of Maximum Interfaces that a single KPI Pack can support, You must purchase additional KPI Packs.

2.3 **Third Party Software Application Not Permitted.** You cannot use or permit the use of any Third Party software as an application on Cisco Crosswork Network Automation.

2.4 **Out of Scope Features.** The Cisco Offer that You have purchased may contain additional programs, features, and functionality outside Your license scope. The programs, features and functionality that are within Your license scope for Your particular purchase are identified in the applicable Documentation. If you wish to use out of scope items, You will need to purchase separate licenses.

3. Data Handling

The [Disclosure Documents](#) for Cisco Crosswork Change Automation and Health Insights provide information about data handling practices, security controls, and other features specific to this Cisco Offer.

4. Definitions

Term	Meaning
KPI Pack	A set of five performance indicators that are used by the Cisco Crosswork Health Insights Application as a metric to monitor the performance of a node or network.
Manage	To use Cisco Crosswork Network Automation, plus one or both of the Cisco Crosswork Change Automation or Cisco Crosswork Health Insights Applications, to manage, monitor, or otherwise exchange information with a Node.
Maximum Interfaces	The maximum number of active network interfaces, as set forth in the Documentation, that a single KPI Pack can monitor, regardless of the quantity of Managed nodes.
Play	Software code designed to automate one workflow utilizing the Cisco Crosswork Change Automation Application.
Playgroup	A set of five Plays for the Cisco Crosswork Change Automation Application.
RTM	The right to Manage.
RTU	The right to use a single copy of the Software on a server.
Server	A computing device that uses the Software to Manage and exchange data with other devices.
Third Party	A person, organization, or entity other than Cisco.