



Offer Description – Product

Cisco Packet Tracer Software

This Offer Description is part of the [General Terms](#) or similar terms existing between You and Cisco (including the End User License Agreement) (the “**Agreement**”). Capitalized terms, unless defined in this document, have the meaning in the Agreement. References to the Software End User License Agreement or SEULA in the Agreement mean Offer Description.

1. Summary

This Offer Description applies to the product identified below (the “**Product**”). For general information about the Product, see <https://www.netacad.com/courses/packet-tracer>.

Product	License Metric	License Duration
Cisco Packet Tracer	User	Perpetual

2. Support and Other Services

To report an error or issue with the Product, please see the [Packet Tracer FAQs](#).

3. Data Protection

Please see [The Trust Center](#) for information on how Cisco uses and protects Personal Data, Systems Information and Customer Content collected and processed by Cisco through use of Cisco products and services.

4. Special Terms

- Limited Use.** The Product and related Documentation can only be used to create, display or run network simulations using files with suffixes “.pkt”, “.pkz” or “.pka” in connection with Cisco Networking Academy or for such other purpose(s) approved by Cisco in writing. You may not use the Product and related Documentation for any other purpose, including, but not limited to, teaching a course unrelated to the Cisco Networking Academy, creating courseware, videos, books, or any other commercial or non-commercial use, unless previously approved in writing by Cisco.
- No Warranty.** THE PRODUCT IS PROVIDED ON AN "AS IS" BASIS, WITHOUT ANY WARRANTIES OR REPRESENTATIONS OF ANY KIND, WHETHER EXPRESS, IMPLIED OR STATUTORY; INCLUDING, WITHOUT LIMITATION, WARRANTIES OF QUALITY, PERFORMANCE, NONINFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. NOR ARE THERE ANY WARRANTIES CREATED BY A COURSE OF DEALING, COURSE OF PERFORMANCE OR TRADE USAGE. CISCO DOES NOT WARRANT THAT THE PRODUCT WILL MEET USER'S NEEDS OR WILL BE FREE FROM ERRORS, OR THAT THE OPERATION OF THE SOFTWARE WILL BE UNINTERRUPTED.