



# Supplemental End User License Agreement

## IMPORTANT: READ CAREFULLY

**Dear Customer,**

This Supplemental End User License Agreement (“SEULA”) contains additional terms and conditions for the Cisco ONE Software (collectively, “Software Products”) licensed under the Cisco End User License Agreement (“EULA”) between Customer and Cisco (collectively, the “Agreement”). Capitalized terms shall have the same meanings as in the EULA. In the event of a conflict between the EULA and this SEULA, this SEULA governs.

In addition to the EULA, the following terms apply to the Software:

1. Term. The license term is perpetual (subject to your compliance with the EULA) unless otherwise stated in a licensing portal, claim certificate, right to use notification or a product ID listed on the Cisco Global Price List (“Term”). In the case of a non-perpetual license, your right to use the Software Products and to receive Annual Software Maintenance ceases at the end of the Term unless you renew by paying to Cisco the applicable fee.
2. Definitions
  - 2.1 “Annual Software Maintenance” means a Cisco (or Cisco authorized) software support service contract for Cisco ONE Software such as Cisco Software Support Services (SWSS).
  - 2.2 “Portability Tier” means the designation of equivalent hardware platforms.
  - 2.3 “Port” or “Portability” means the right to transfer or reassign license entitlements from one hardware platform to another hardware platform.
3. Software License Portability. Subject to Customer’s compliance with the Agreement including, without limitation, Section 4 below, Cisco grants to Customer the right to Port the Software Product provided that (i) the hardware platforms are purchased from an Approved Source; (ii) Customer has (a) purchased and maintained an Annual Software Maintenance contract, without interruption, on the Software Product or (b) an active subscription, inclusive of Annual Software Maintenance; and (iii) Customer pays the applicable upgrade fee, if any, when Porting from a lower Portability Tier to a higher one.
4. License Portability Limitations. Customer understands and agrees that:
  - 4.1 Failure to maintain an Annual Software Maintenance contract automatically terminates the rights granted in Section 3, however, Customer may reinstate an expired Annual Software Maintenance in accordance with Cisco’s standard support reinstatement policy available at: [http://www.cisco.com/c/en/us/products/hw\\_sw\\_relicensing\\_program.html](http://www.cisco.com/c/en/us/products/hw_sw_relicensing_program.html). Once the maintenance agreement is reinstated then Customer’s Portability right resumes.
  - 4.2 Not all product features are supported across different hardware platforms.
  - 4.3 Each Cisco ONE Software Product is a single license and individual components may not be used separately on an individual product basis.
  - 4.4 Each license entitlement may only be used on or for a single device and therefore once a license entitlement is Ported to a different device the software must be deactivated on the original device.