

## IMPORTANT: READ CAREFULLY

Dear Customer,

This Supplemental End User License Agreement ("SEULA") contains additional terms and conditions for the Software product that is used with Cisco's Unified Communications products, including features, functionality and solutions enabled in such Software (collectively, "Software Product") licensed under the End User License Agreement ("EULA") between you and Cisco (collectively, the "Agreement"). Capitalized terms used in this SEULA but not defined will have the meanings assigned to them in the EULA. To the extent that there is a conflict between the terms and conditions of the EULA and this SEULA, the terms and conditions of this SEULA will take precedence.

In addition to the limitations set forth in the EULA on your access and use of the Software Product, you agree to comply at all times with the terms and conditions provided in this SEULA. DOWNLOADING, INSTALLING, OR USING THE SOFTWARE PRODUCT CONSTITUTES ACCEPTANCE OF THE AGREEMENT, AND YOU ARE BINDING YOURSELF AND THE BUSINESS ENTITY THAT YOU REPRESENT (COLLECTIVELY, "CUSTOMER") TO THE AGREEMENT. IF YOU DO NOT AGREE TO ALL OF THE TERMS OF THE AGREEMENT, THEN CISCO IS UNWILLING TO LICENSE THE SOFTWARE PRODUCT TO YOU AND (A) YOU MAY NOT DOWNLOAD, INSTALL OR USE THE SOFTWARE PRODUCT, AND (B) YOU MAY RETURN THE SOFTWARE PRODUCT (INCLUDING ANY UNOPENED CD PACKAGE AND ANY WRITTEN MATERIALS) FOR A FULL REFUND, OR, IF THE SOFTWARE PRODUCT AND WRITTEN MATERIALS ARE SUPPLIED AS PART OF ANOTHER PRODUCT, YOU MAY RETURN THE ENTIRE PRODUCT FOR A FULL REFUND. YOUR RIGHT TO RETURN AND REFUND EXPIRES 30 DAYS AFTER PURCHASE FROM CISCO OR AN AUTHORIZED CISCO RESELLER, AND APPLIES ONLY IF YOU ARE THE ORIGINAL END USER PURCHASER.

For the purpose of this SEULA, we define the following terms:

“Cisco UC Product” means the following products:

**Call Processing and System Management Applications**

Cisco Unified Communications Manager  
Cisco Unified Communications Manager – IM & Presence  
Cisco Unified Communications Manager – Basic Paging Server  
Cisco Unified Communications Manager – Session Manager Edition  
Cisco Emergency Responder

Cisco Unified Attendant Consoles  
Cisco Unified Communications Management Suite (including Operations Manager, Service Manager, Service Statistics Monitor and Provisioning Manager)  
Cisco Prime Collaboration Suite  
Cisco Survivable Remote Site Telephony Manager  
Cisco InterCompany Media Engine

**Messaging and Presence Applications**

Cisco Unity

Cisco Unity Connection

Cisco Unified Presence

**Contact Center Applications**

Cisco Unified Contact Center Express  
(including Work Force Management,  
Work Force Optimization, Quality  
Management, Compliance Recording)

Cisco Unified IP IVR

Cisco Unified Contact Center Enterprise  
(including Packaged Contact Center  
Enterprise and Email/Web Interaction  
Manager)

Cisco Unified Intelligence Center

Cisco Unified Contact Center

Management Portal

Cisco Unified Customer Voice Portal

Cisco MediaSense

Cisco SocialMiner

Cisco Remote Expert Solution

(including Remote Expert Manager and  
Interactive Experience Manager)

**Conferencing, Collaboration and  
Social**

Cisco Webex

Cisco Unified MeetingPlace

Cisco TelePresence and Tandberg suites

Cisco Video Communications Server

Cisco Quad

Additionally, any bundled solutions including the applications listed above, including without limitation, Cisco Unified Communications Manager Business Edition 6000, are also licensed to run with the virtual machines.

“Software Product” includes the following two products: Cisco UC Virtualization Hypervisor and Cisco UC Virtualization Foundation.

In addition to the Agreement, the following supplemental terms apply:

1. You may use the VMware Products solely to operate and run in conjunction with the applicable CISCO UC Product or approved third party applications; they cannot be used in any manner independently from the CISCO UC Product or such third party applications. For purposes of this SEULA, “Approved Third Party Applications” includes applications from Vendors enrolled in the “Collaboration” or “Complementary to Collaboration” categories within Cisco Solutions Plus or Cisco Developer Network Programs that are not listed in the Cisco Business Edition 6000 Co-residency Policy Document available at:

[http://www.cisco.com/en/US/products/ps11369/prod\\_white\\_papers\\_list.html](http://www.cisco.com/en/US/products/ps11369/prod_white_papers_list.html)

All use shall terminate and cease when the use of the Cisco UC Product or Approved Third Party Applications terminates.