SERVICE DESCRIPTION: THIRD-PARTY VIRTUAL NETWORK FUNCTION (VNF) CERTIFICATION TESTING

ASF-CORE-VAL-VNF

**Services Summary**

Third-Party Virtual Network Function (VNF) Certification Testing provides basic compatibility testing with the VNF Third-Party vendor's products and Cisco's Network Function Virtualization (NFV) infrastructure.

This Service is intended to supplement a current support agreement for Cisco Products and is only available if all Products in Customer's Network are supported by a minimum of core services such as Cisco VNF infrastructure. If available, Cisco will provide the Service described below as selected and detailed on the Purchase Order for which Cisco has been paid the appropriate fee. Cisco will provide a Quote for Services ("Quote") setting out the extent and duration of the Services. Cisco requires a Purchase Order referencing a valid and agreed-upon Cisco Quote.

**Deliverables**

- Test Report

**Location of Services**

Remote unless otherwise expressly set forth below.

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**GENERAL SUPPORT PROVIDED FOR SELECTED SERVICES**

Cisco will provide the Services described below, where available, during Standard Business Hours (unless stated otherwise).

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**TEST EXECUTION**

**Cisco Responsibilities**

- Setup the NFV lab environment at Cisco Lab site according to the Certification Program requirement.
- Based on the documentation that the third-party vendor provides, run through Certification test plan.
- Document the findings of the certification validation in the Test Report.
- Provide PASS/FAIL state to the Customer.
- Provide the Customer with the Test Report and review findings with the Customer.

**Customer Responsibilities**

- Prior to the provision of Services, Customer must have agreed to participate in the Cisco Open NFV Program located at the following site: [https://developer.cisco.com/docs/nfv/#!program-description/goal](https://developer.cisco.com/docs/nfv/#!program-description/goal)
- Provide Cisco the VNF image, license, VNF on boarding documentation to complete the certification testing.
- Provide technical support upon troubleshooting session.
- Notify Cisco of the Customer contact receiving the Test Report.
- Review the Test Report and certification results and notify Cisco of any issues.

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**GENERAL CUSTOMER RESPONSIBILITIES**

- Customer will provide relevant information to Cisco that is up-to-date and valid for the Customer’s current environment. Customer acknowledges that Cisco will rely on such information to provide the Services.
- Customer acknowledges that the completion of Services is dependent upon Customer meeting its responsibilities as indicated herein.
- Customer will ensure Customer’s personnel are available to participate during the course of the Services to provide information and to participate in scheduled information gathering sessions, interviews, meetings and conference calls.
- Customer must provide the resources and personnel described in the Customer Responsibilities sections of this Service Description to enable Cisco to (a) perform the Services within a period not to exceed three (3) weeks, which, at the discretion of Cisco, may not be consecutive weeks, and (b) complete the Services within (90) calendar days after Cisco receives the Purchase Order for the Services.
GENERAL

Invoicing: Services will be invoiced upon completion of the Services.

Completion of Services: Cisco will provide written notification upon completion of the Services to Customer. The Customer shall within five (5) Business Days of receipt of such notification provide written acknowledgement of Cisco’s completion of the Services. Customer’s failure to acknowledge completion of the Services or to provide reasons for rejection of the Services within the five (5) Business Day period signifies Customer’s acceptance of completion of the Services in accordance with this Service Description.

Incorporation by Reference: The Glossary of Terms and List of Services Not Covered posted at www.cisco.com/go/servicedescriptions/ are incorporated by reference into this Service Description.

If you purchased the Services directly from Cisco, your Master Agreement (as defined in the Glossary of Terms identified above) is also incorporated by reference. If there is a conflict between this Service Description and any of the documents listed above, this Service Description governs such conflict.

If you purchased the Services through a Cisco Authorized Reseller then your contract, if any, is between you and your Cisco Authorized Reseller. As such, this Service Description is for informational purposes only and is not a contract between you and Cisco. Your Cisco Authorized Reseller should provide you with a copy of this Service Description and related documents, or you can obtain a copy at www.cisco.com/go/servicedescriptions/.