



End-of-Sale and End-of-Life for AS-F ThousandEyes Insights for Internet and Cloud Visibility (IICV)



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Overview

End-of-Sale (EoS) and End of Life (EoL) Milestones

Cisco Systems© announces the End-of-Sale and End-of-Life dates of the AS-F ThousandEyes CIIS SKUs, globally. The last day to order the affected service is 04/20/2026. Customers with active service contracts will continue to receive support until the termination date of their contract. Table 1 describes the End-of-Sale milestones, definitions, and dates for the affected service.

Table 1. End-of-life milestones, definitions and dates

Milestone	Definition	Date
Internal End-of-Life Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to Cisco internal	09/08/2025
End-of-Life Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to the general public	10/23/2025
Last Day to Quote	This is the last day a quote can be given to a customer or partner	02/20/2026
End-of-Sale Date	This is the last date to order the affected service using Cisco point-of-sale mechanisms. The service is no longer for sale after this date.	04/20/2026
Last Date of Support (LDoS)	The last-possible date to receive support for covered products. After this date, support under <insert service name> is not available, and the service becomes obsolete and End of Life.	Expiration date of existing active contract

End of Sales SKU's

The sku's identified below are going end of sale in accordance with the timeline in the table above.

Table 2. AS-Transactional SKUs affected by this announcement

SKU Name	SKU Description
ASF-EN1-G-CIIS-AAS	Insights for Internet and Cloud Visibility - Application and Service Availability
ASF-EN1-G-CIIS-EMP	Insights for Internet and Cloud Visibility - Employee Experience
ASF-EN1-G-CIIS-WAN	Insights for Internet and Cloud Visibility - Enterprise Networking Digital Experience

For more information

For more information about the Cisco End-of-Life Policy, go to: https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to: https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: <https://www.cisco.com/cisco/support/notifications.html>.

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