



## End-of-Sale and End-of-Life Announcement for CCW SKUs for Cisco U. Essentials and Cisco U. All Access. Replacement with new CCW SKUs.

Cisco announces the end-of-sale and end-of-life dates for CCW SKUs related to Cisco U. Essentials and All Access. The last day to order these SKUs is April 25, 2025; after then, only new/replacement SKU orders will be accepted in CCW. Active subscription contracts and purchases through other platforms (e.g., e-commerce, Gilmore) are unaffected. Subscription pricing remains unchanged.

Table 1 details the end-of-life milestones, definitions, and dates for the affected products, while Table 2 lists the affected product part numbers. Customers with active, paid service and support contracts will continue to receive support per their contract terms.

Table 1. End-of-life milestones, definitions, and dates

Milestone	Definition	Date
<b>Internal End-of-Sale Announcement Date</b>	The date that the document announcing the end-of-life and end-of-sale is made available to Cisco internal	Feb 27, 2025
<b>External End-of-Sale Announcement Date</b>	The date that the document announcing the end-of-life and end-of-sale is made available to the general public	Feb 27, 2025
<b>Last Day to Quote</b>	This is the last day a quote can be given to a customer or partner	Apr 25, 2025
<b>End-of-Sale date</b>	This is the last date to order the affected SKUs using Cisco Commerce (CCW). The SKU is no longer for sale after this date.	Apr 25, 2025
<b>End of new service attachment date</b>	This is the last date to order a new contract or add equipment and/or software to an existing contract for the affected service.	N/A
<b>End of service contract renewal date</b>	This is the last date to extend or renew an existing service contract for affected service	N/A

Milestone	Definition	Date
<b>Last Date of Support:</b>	The last-possible date to receive support for affected service. After this date, support for these services is not available, and the service becomes obsolete and End of Life.	N/A

Table 2. SKUs affected by this announcement

Billing SKU Name / Product ID (PID)	SKU Description	Replacement CCW ATO/Ordering SKU	Replacement Billing SKU
<b>CON-TRN-CSCUAA / L-DL-CSCUAA=</b>	Cisco U. All Access subscription, 1 User, 1 Year	LEARN-CISCO-U	SVS-CISCOU-AA
<b>CON-TRN-CSCUESS / L-DL-CSCUESS=</b>	Cisco U. Essentials subscription, 1 User, 1 Year	LEARN-CISCO-U	SVS-CISCOU-ESS



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