



End of Sale for Legacy Software Support Enhanced and Premium PIDs for Cisco Web Security Appliance

Cisco Systems© announces the end-of-sale date for the legacy Software Support Enhanced and Premium PIDs for Cisco Web Security Appliance (WSA). The last day to order these affected services is May 29, 2020. Customers with active service contracts will continue to receive support until the termination date of their contract. Table 1 describes the end-of-sale milestones, definitions, and dates for the affected service.

Table 1. End-of-Life milestones, definitions, and dates

Milestone	Definition	Date
End-of-Sale Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to the general public	Apr/22/2020
End-of-Sale date	This is the last date to order the affected service using Cisco point-of-sale mechanisms. The service is no longer for sale after this date.	May/29/2020
End of new service attachment date	This is the last-date to order a new contract or add equipment and/or software to an existing contract for the affected service.	May/29/2020
End of service contract renewal date	This is the last date to extend or renew an existing service contract for affected service.	May/29/2020
Last Date of Support	The last-possible date to receive support for covered services, after which the service becomes obsolete and End-of-Life.	May/29/2023

Table 2. End of Sale and End of Life PIDs

Ordering ATO	Support PID	Description
WSA-SW-SUPP	L-SWSS-ENH-WSA1	Software Support Enhanced, up to 7,499 WSA seats
	L-SWSS-ENH-WSA2	Software Support Enhanced 1 WSA Seat, 7500 to 19,999 seats
	L-SWSS-ENH-WSA3	Software Support Enhanced 1 WSA Seat, 20k seats and above
	L-SWSS-PRE-WSA1	Software Support Premium, up to 7,499 WSA seats
	L-SWSS-PRE-WSA2	Software Support Premium 1 WSA Seat, 7500 to 19,999 seats
	L-SWSS-PRE-WSA3	Software Support Premium 1 WSA Seat, 20k seats and above

Service Migration Options

Table 3. Software Support Product IDs for Software Support Enhanced and Premium for Web Security Subscription – Replacement PIDs

Ordering ATO	Support PID	Description
WSA-SW-SUPP	L-SWSS-ENH-WSA1-A	Software Support Enhanced, up to 2000 WSA seats
	L-SWSS-ENH-WSA2-A	Software Support Enhanced 1 WSA Seat, 2001 to 5000 seats
	L-SWSS-ENH-WSA3-A	Software Support Enhanced 1 WSA Seat, 5001 seats and above
	L-SWSS-PRE-WSA1-A	Software Support Premium, up to 10,000 WSA seats
	L-SWSS-PRE-WSA2-A	Software Support Premium 1 WSA Seat, 10,001 to 20,000 seats
	L-SWSS-PRE-WSA3-A	Software Support Premium 1 WSA Seat, 20,001 seats and above



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