



## End of Sale and Migration Plan for Collaboration Service for Webcasting

Cisco Systems© announces the end-of-sale and end-of life dates for the **Collaboration Service for Webcasting** and **Cisco Collaboration Service for Webcasting - Multicast Delivery Service**. The last day to order the affected service is 1/31/18. Customers with active service contracts will continue to receive support until the termination date of their contract. Table 1 describes the end-of-life milestones, definitions, and dates for the affected service.

**Table 1.** End-of-Life milestones, definitions, and dates

Milestone	Definition	Date
End-of-Sale Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to the general public	11/2/17
End-of-Sale date	This is the last date to order the affected service using Cisco point-of-sale mechanisms. The service is no longer for sale after this date.	4/1/18
End of new service attachment date	This is the last-date to order a new contract or add equipment and/or software to an existing contract for the affected service.	1/31/18
End of service contract renewal date	This is the last date to extend or renew an existing service contract for affected service.	1/31/18
Last Date of Support	The last-possible date to receive support for covered products. After this date, support under Cisco Collaboration Service for Webcasting and Cisco Collaboration for Webcasting – Multicast Delivery is not available, and the service becomes obsolete and End of Life.	NA

### Service Migration Options

New Webcast SKUs are available now for purchase on the Cisco Global Price List. Please search on the L-WBX-ASSIST top level SKU in CCW (<https://apps.cisco.com/Commerce/home>) to see our full portfolio of Webcast SKUs and Assists for live web events. If you need assistance mapping your requirements to our new packages please contact the Webcast Team at [webcasts@external.cisco.com](mailto:webcasts@external.cisco.com).

### For Additional Information

Contact the Webcast Team at [webcasts@external.cisco.com](mailto:webcasts@external.cisco.com) for further information



**Americas Headquarters**  
Cisco Systems, Inc.  
San Jose, CA

**Asia Pacific Headquarters**  
Cisco Systems (USA) Pte. Ltd.  
Singapore

**Europe Headquarters**  
Cisco Systems International BV Amsterdam,  
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at [www.cisco.com/go/offices](http://www.cisco.com/go/offices).

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: [www.cisco.com/go/trademarks](http://www.cisco.com/go/trademarks). Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)