



# End-of-Sale and End-of-Life Announcement for Solution Support, Expert Care, Extended End of Vulnerability Support, Spares Onsite, Business 4HR RMA, Smart Assist, UCS Onsite Troubleshooting, and Services Full Coverage.

## Summary

As part of simplifying Cisco's support portfolio, Cisco is announcing the end-of-sale and end-of-life dates for multiple support offers:

End of Sale Offer	Alternative
Solution Support	Success Tracks - Enhanced
Expert Care	Success Tracks - Signature
Extended End of Vulnerability Support	New product shift
Spares Onsite	Self-sparing or RMA options
8x5x4 RMA (+Onsite)	24x7x4 RMA (+Onsite)
Smart Assist	Success Tracks
UCS Onsite Troubleshooting	24x7x4 Onsite RMA
Services Full Coverage	Services EA

The last day to order is July 25, 2026. Customers with active contracts will continue to receive support per their contract terms or until the end-of-life date.

**Table 1.** Milestones, definitions and dates

Milestone	Definition	Date
<b>Public Announcement</b>	The date announcing the end-of-sale and end-of-life is made available to the general public.	<b>Sep 10, 2025</b>
<b>Last Day to Quote</b>	The last day a quote can be created.	<b>Jun 25, 2026</b>
<b>End-of-Sale</b>	The last day to order SKUs and are no longer for sale after this date.	<b>Jul 25, 2026</b>
<b>Last Day to Renew</b>	The last day to extend or renew a service contract.	<b>Jul 25, 2026</b>
<b>End-of-Life</b>	The last date to receive support on an active service contract, then the service becomes obsolete and End of Life.	<b>Jul 25, 2031</b>

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## Services

- CX Services:  
<https://www.cisco.com/site/us/en/services/index.html>
- Success Tracks:  
<https://www.cisco.com/site/us/en/services/success-tracks/index.html>

## End of Sale

- End of Sales Services Announcements:  
<https://www.cisco.com/c/en/us/about/legal/service-descriptions/end-of-sale-service-eos.html>
- To subscribe to receive end-of-life/end-of-sale information, go to:  
<https://www.cisco.com/cisco/support/notifications.html>.

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