



End-of-Sale and End-of-Life Announcement for the Splunk Assigned Expert and Value Boost Standard Services



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Overview

End of Sale (EOS) for Splunk Assigned Expert and Value Boost Standard Services

To simplify our Service Offers, Cisco® announces the end-of-sale dates for the Splunk Assigned Expert and Value Boost Standard subscription services.

The last day to order the affected services is August 15, 2025. Customers with active Assigned Expert and Value Boost Standard service contracts will continue to receive support until the termination date of their contract.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Splunk Assigned Expert and Value Boost Standard Services

Milestone	Definition	Date
Internal Announcement	The date announcing the end-of-sale and end-of-life is made available to Cisco internal.	August 6, 2025
Public Announcement	The date announcing the end-of-sale and end-of-life is made available to the general public.	August 6, 2025
Last Day to Quote	The last day a quote can be created.	August 11, 2025
End-of-Sale	The last day to order SKUs and are no longer for sale after this date.	August 15, 2025
Last Day to Renew	The last day to extend or renew a service contract.	August 15, 2025
End-of-Life	The last date to receive support on an active service contract, then the service becomes obsolete and End of Life.	August 15, 2025

Service subscription SKUs

Table 2. End-of-sale milestones, definitions, and dates

End-of-Sale SKUs	SKU Description	Replacement SKU	Replacement SKU Description
SVS-SK-SME-AE-STD	Splunk Assigned Expert Service	SVS-SK-CS-TAM-B SVS-SK-CS-TAM-S SVS-SK-CS-TAM-P	Splunk Technical Account Manager Base, Standard, or Premium
SVS-SK-CS-VB-S-STD	Splunk Value Boost Standard Service	SVS-SK-CS-TAM-B SVS-SK-CS-TAM-S SVS-SK-CS-TAM-P	Splunk Technical Account Manager Base, Standard, or Premium

Service migration options

For guidance on migrating to the Splunk Technical Account Manager offering, please contact your Cisco account team.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

For more information

For more information about the Cisco End-of-Life Policy, go to:

https://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

https://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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