End-of-Sale and End-of-Life Announcement for the Cisco Asset Management Service

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Overview

Services

Cisco Support Service is End of Sale / End of Life of Asset Management service offering.

End-of-life milestones

Table 1. End-of-life milestones and dates for the Cisco Support's Asset Management

Milestone	Definition	Date
Public Announcement	The date announcing the end-of-sale and end-of-life is made available to the general public.	Oct 23, 2026
End-of-Sale	The last date to order SKUs, which will no longer be available for new or renew sale after this date.	Jan 23, 2027
End-of-Life	The last date to receive support on an active service contract, then the service becomes aobsolete and End of Life.	Jan 23, 2032

The last day to order is Jan 23, 2027. Customers with active contracts will continue to receive support per their contract terms or until the end-of-life date.

Service SKUs

Table 2. Service SKUs affected by this announcement

End-of-Sale Service SKU	Service Description	Additional Information
CON-CAMSP-ST	Asset Management (STD HW)	-
CON-CAMSP-STSW	Asset Management (STD SW)	
CON-CAMSP-PRE	Asset Management (HW + SW)	
CON-CAMSP-1	Asset Management Service	
CON-CAMSP-NST	Asset Management National (STD HW)	
CON-CAMSP-NSTSW	Asset Management National (STD SW)	
CON-CAMSP-NPRE	Asset Management National (HW + SW)	

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Services

- CX Services:

  https://www.cisco.com/site/us/en/services/index.html

- Cisco Support:

  https://www.cisco.com/site/us/en/services/support/index.html

End of Sale

- End of Sales Services Announcements:

  https://www.cisco.com/c/en/us/about/legal/service-descriptions/end-of-sale-service-eos.html

- To subscribe to receive end-of-life/end-of-sale information, go to:

  https://www.cisco.com/cisco/support/notifications.html

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