



# End-of-Sale for Cisco Solution Support on Cisco SD-WAN software

## Cisco announces the end-of-sale for the Solution Support service available with the purchase of Cisco SD-WAN software.

Cisco Solution Support for the Cisco SD-WAN software will be discontinued as a separate purchase from the Cisco Solution Support hardware service. Customers can now receive Cisco Solution Support on their Cisco SD-WAN software with the purchase of Solution Support with Cisco Smart Net Total Care (SNTC) or SP Solution Support with SNTC on qualified Cisco routing or Cisco Enterprise Network Compute System (ENCS) platforms. Purchase of Solution Support on the hardware platform will now cover any issues encountered with the Cisco SD-WAN software hosted on that hardware platform.

### Service Migration

Customers with active Cisco Solution Support software support contracts will continue to receive support and maintenance until the termination date of their contract.

At time of renewal, customers can then just renew into the single Cisco Solution Support hardware support contract.

**Table 1.** Milestones, definitions, and dates for the affected services

Milestone	Definition	Date
End-of-Sale Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to the general public	March 1, 2019
End-of-Sale date	This is the last date to order the affected service using Cisco point-of-sale mechanisms. The service is no longer for sale after this date.	June 1, 2019

### For More Information

For additional information, contact your regional Cisco representative.



Americas Headquarters  
Cisco Systems, Inc.  
San Jose, CA

Asia Pacific Headquarters  
Cisco Systems (USA) Pte. Ltd.  
Singapore

Europe Headquarters  
Cisco Systems International BV Amsterdam,  
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at [www.cisco.com/go/offices](http://www.cisco.com/go/offices).

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: [www.cisco.com/go/trademarks](http://www.cisco.com/go/trademarks). Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)