Service End-of-Life Announcement



End-of-Sale for Cisco Solution Support Express for ACI and Cisco Solution Support Plus for ACI

Cisco announces the end-of-sale for the services Cisco Solution Support Express for ACI and Cisco Solution Support Plus for ACI.

Cisco Solution Support services for the Cisco Application Policy Infrastructure Controller (APIC) are merging into a single offering: Cisco Solution Support for Application Centric Infrastructure (ACI). The features found in the Cisco Solution Support Plus for ACI service are now available to all customers purchasing Cisco Solution Support for ACI. Primarily, these features coordinate support for both northbound and interfaces. The consolidation will streamline delivery and make it easier for customers to order and use the high-value service, which provides centralized support across their Cisco ACI solution ecosystem.

Service Migration

Customers with active Cisco Solution Support Express for ACI and Cisco Solution Support Plus for ACI contracts will continue to receive support and maintenance until the termination date of their contract.

At time of renewal, customers can then renew into the single Cisco Solution Support for ACI service offering, gaining the added functionality of Cisco Solution Support Plus for ACI for the lower cost of the consolidated offering.

Table 1. Milestones, definitions, and dates for the affected services

Milestone	Definition	Date
End-of-Sale Announcement Date	The date that the document announcing the end-of-life and end-of-sale is made available to the general public	July 16, 2018
End-of-Sale date	This is the last date to order the affected service using Cisco point-of-sale mechanisms. The service is no longer for sale after this date.	October 15, 2018

For More Information

For additional information, contact your regional Cisco representative.



Americas Headquarters Cisco Systems, Inc. San Jose, CA Asia Pacific Headquarters Cisco Systems (USA) Pte. Ltd. Singapore

Europe Headquarters Cisco Systems International BV Amsterdam, The Netherlands

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