



## Service Description: Advanced Services – Fixed Price

### Cisco Data Center Assessment Service for Database Migration Discovery (ASF-DCV1-G-MDS)

This document describes Advanced Services Fixed Price: Cisco Data Center Assessment Service for Database Migration Discovery

**Related Documents:** This document should be read in conjunction with the following documents also posted at [www.cisco.com/go/servicedescriptions/](http://www.cisco.com/go/servicedescriptions/): (1) Glossary of Terms; (2) List of Services Not Covered. All capitalized terms in this description have the meaning ascribed to them in the Glossary of Terms.

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**Cisco Data Center Assessment Service for Database Migration Discovery**

#### Service Summary

The Cisco Data Center Assessment Service for Database Migration Discovery supports RISC/UNIX or Intel/Linux/UNIX to Cisco UCS migrations. It supports Phase 1 (Discovery) of the Cisco AS Unified Migration Factory (UMF) migration methodology, to provide for the smooth transition into the iterative Phase 2 (Validation and Design) of UMF.

#### Services

- Scoping workshops
- Requirements workshops
- Technical architecture workshops
- Planning workshops
- Knowledge sharing

#### Deliverables

- Scoping document
- Customer requirements document
- UMF Phase 3 (Migration) Draft Schedule
- Level of Effort estimation for Phases 2 & 3 (Design and Migration)
- Migration groups and inventory
- Conceptual Prototype

#### Location of Services

Services are delivered remotely and on Customer site.

#### Cisco Responsibilities

- Conduct Scoping Workshop(s) with Customer stakeholders in order to:
  - Obtain Applications/Database/Infrastructure inventory
  - Identify databases-candidates for the migration and application dependencies.
  - Identify migration groups
  - Set migration priorities
- Conduct Requirements Workshops with the Customer to collect business and technical requirements including prerequisites, expectations, baselines, SLA(s), and to review and prioritize requirements.
- Conduct Technical Architecture Workshop(s) with Customer stakeholders to:

- Describe established Reference Architectures,
- Collect the following high level architecture information to prepare an architecture blue print created as a conceptual prototype (Conceptual Prototype):
  - availability
  - scalability
  - virtualization
  - security
  - backup/recovery
  - disaster recovery requirements
- Deliver a Conceptual Prototype for the migration, based on information gathered during the workshops and decisions agreed with Customer stakeholders during the workshops. The Conceptual Prototype will comprise a combination of drawings, slides or diagrams that reflect the architectural elements and functional requirements for the migration. It is intended as a tool to be used by Cisco and Customer stakeholders to determine any additional requirements and to verify the Customer's migration implementation team's understanding of existing requirements and environment. The Conceptual Prototype for the migration will include
  - migration environment/setup/data flow
  - migration approach and options
  - tools requirements
- Conduct Planning Workshops with the Customer to discuss and agree a Migration Roadmap, Draft Migration plan and Phase 2 Plan
- Create a Migration Roadmap detailing the different waves of migration would look like and the expected duration.
- Create a Draft Migration Plan defining what objects get migrated and in what sequence as well as the level of parallelism that can be applied.
- Provide knowledge transfer to Customer's project team, covering processes and procedures utilized to execute the migration.

#### **Customer Responsibilities**

- Customer shall make available the following to Cisco:
  - Customer technical staff (subject matter experts, QA, and Application owners)
  - Customer project management staff, and
  - Infrastructure, applications and databases inventory deemed necessary by Cisco.

#### **General Customer Responsibilities**

- All information (such as but not limited to: designs, topologies, requirements) provided by Customer is assumed to be up-to-date and valid for the Customer's current environment. Cisco Services are based upon information provided to Cisco by Customer at the time of the Services.
- Customer acknowledges that the completion of Services is dependent upon Customer meeting its responsibilities as indicated herein.
- Identify Customer's personnel and define their roles in the participation of the Services. Such personnel may include but is not limited to: architecture design and planning engineers, and network engineers.
- Ensure Customer's personnel are available to participate during the course of the Services to provide information and to participate in scheduled information gathering sessions, interviews, meetings and conference calls.
- Support services provided by Cisco comprise technical advice, assistance and guidance only.
- Customer expressly understands and agrees that the Services shall take place and complete within ninety (90) calendar days from issuing a Purchase Order to Cisco for the Services herein.

#### **Invoicing and Completion**

##### **Invoicing**

Services will be invoiced upon completion of the Services.

##### **Completion of Services**

Cisco will provide written notification upon completion of the Services to Customer. The Customer shall within five (5) Business Days of receipt of such notification provide written acknowledgement of Cisco's completion of the Services. Customer's failure to acknowledge completion of the Services or to provide reasons for rejection of the Services within the five (5) Business Day period signifies Customer's acceptance of completion of the Services in accordance with this Service Description.