

# End-of-Sale and End-of-Life Announcement for Cisco Virtual Visitation Service (VVS)

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## Overview

### Virtual Visitation Service (VVS)

Cisco Systems announces the end-of-sale and end-of-life dates for its Virtual Visitation Service (VVS) offer. Customers with active service contracts will continue to receive support until the expiration date of their current contract. No new contracts or extensions beyond 07/31/2027 will be permitted. After this date, all support services for VVS are unavailable, and the service offer becomes obsolete.

## End-of-life milestones

**Table 1.** End-of-life milestones and dates for the Cisco Virtual Visitation Service (VVS) offer.

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	05/11/2026
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	05/11/2026
<b>End of Service Contract Renewal Date</b>	The last date to extend or renew a service contract for the product.	07/31/2027
<b>Last Date of Support</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	07/31/2027

## Offer information

**Table 2.** Offer affected by this announcement

End-of-Sale Offer	Offer Description	Replacement Offer	Replacement Offer Description	Additional Information
<b>Virtual Visitation Service (VVS)</b>	Virtual Visitation Service (VVS) is a turn-key automated visitation platform, powered by Webex, that streamlines B2B scheduling workflows to securely connect people and services across domains.	None	N/A	N/A

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## For more information

For more information about the Cisco End-of-Life Policy, go to:

[https://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](https://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to:

[https://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](https://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to:

<https://www.cisco.com/cisco/support/notifications.html>.

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