



## Service Description: Advanced Services – Subscription

### Cisco Collaborative Professional Services – Network Device Security Assessment Service (ASF-CPSA-NDSA)

This document describes Advanced Services Fixed Price: Cisco Collaborative Professional Services Network Device Security Assessment Service available under the Collaborative Professional Services Program (“Program”).

**Related Documents:** This document should be read in conjunction with the following documents also posted at [www.cisco.com/go/servicedescriptions/](http://www.cisco.com/go/servicedescriptions/): (1) Glossary of Terms; (2) List of Services Not Covered. All capitalized terms in this description have the meaning ascribed to them in the Glossary of Terms.

**Direct Sale from Cisco to Authorized Channel.** If you have purchased these Services directly from Cisco, this document is incorporated into your Collaborative Professional Services Agreement (“Agreement”), Collaborative Professional Services – General Service Terms under the Cisco Services Partner Program, a services exhibit that addresses transaction advanced services (“AS-T”) or an equivalent agreement executed between you and Cisco which authorizes your participation in the Program. In the event of a conflict between this Service Description and your Agreement or equivalent services exhibit or agreement, this Service Description shall govern. For purposes of an AS-T exhibit executed between Cisco and Authorized Channel, this Service Description shall be deemed as a Statement of Work (“SOW”).

#### Cisco Collaborative Professional Services Network Device Assessment Service

##### Service Summary

The Cisco Collaborative Professional Services (“CPS”) Network Device Security Assessment (NDSA) Service provides a configuration data analysis of End User’s network devices which includes Cisco routers, switches and firewall against Cisco/Industry recommended security best practices providing an NDSA Report containing:

- Executive Summary
- Detailed Analysis Results
- Register of Recommendations

#### Cisco Responsibilities

- Provide Authorized Channel a tool (“Data Collection Tool”) via a software download to collect the device configuration data from the End User’s network.
- Provide Method of Procedures document and questionnaire to Authorized Channel for input.
- Schedule meeting(s) as necessary to review with Authorized Channel the NDSA Method and Procedure, NDSA questionnaire, and NDSA Report.
- Analyze the device configuration data provided by Authorized Channel against Cisco/Industry recommended security best practices.
- Provide the NDSA Report.

#### Authorized Channel Responsibilities

- Provide Cisco the scheduled date for device configurations to be collected and submitted to Cisco.
- In order to use Data Collection Tool, Authorized Channel must receive authorization from End User to allow Authorized Channel to run on a computers connected to End User’s network.
- Ensure all the steps required of the Authorized Channel have been followed in the Method and Procedures document provided by Cisco.
- Complete and return the NDSA Customer questionnaire to enable Cisco to provide the assessment.
- Provide Cisco the device configuration data collected from End User’s network. Attend meeting(s) scheduled to review with Cisco the MOP document, questionnaire, and NDSA Report.

#### General Authorized Channel Responsibilities

- Authorized Channel shall ensure that, End User understands and agrees i.) that Authorized Channel is providing its own proprietary services together with the Cisco Services herein; and ii) that in connection with Authorized Channel’s performance of its own proprietary services, Authorized Channel must provide to Cisco certain End User information, documents and/or other technical data as required for Cisco’s subsequent use in connection with Cisco Services.

- Authorized Channel acknowledges that the completion of Service is dependent upon Authorized Channel meeting its responsibilities as indicated herein.
- Authorized Channel is solely responsible for all interactions and communications with End User and the provision of services and deliverables to End User.
- Authorized Channel shall obtain End User acknowledgement that completion of such Services is dependent upon Authorized Channel's use of Data Collection Tool and that End User must provide required information for the use of the Data Collection Tool to gain access to End User's network, make the End User's network available for installation of Data Collection Tool, provide secure installation behind the End User's firewall, provide access to all devices on the End User's network, make any required modifications (such as firewall rules and/or access-lists) required to enable Data Collection Tool to access all devices on End User's network
- Services provided by Cisco comprise technical advice, assistance and guidance only.
- Authorized Channel understands and acknowledges that the Data Collection Tool is only to be used by authorized personnel of the Authorized Channel.
- Authorized Channel acknowledges and agrees that Cisco shall retain full right, title and interest to the Data Collection Tool.
- Authorized Channel understands and acknowledges that the Data Collection Tool (and related software) are confidential to Cisco and its licensors. Authorized Channel will (a) hold the Data Collection Tool (and related software) in confidence, (b) not disclose the contents of the Data Collection Tool (and related software) to third parties, and (c) allow access to the Data Collection Tool (and related software) only by employees of Authorized Channel with a need to know for purposes of accessing or using the Data Collection Tool (and related software).
- Access to and use of the Data Collection Tool by Authorized Channel is subject to acceptance of the Cisco End User License Agreement.
- Authorized Channel agrees to return Data Collection Tool upon termination of the license or upon Cisco's request that the Data Collection Tool be returned to Cisco.
- Authorized Channel expressly understands and agrees that the Services shall take place and be complete within ninety (90) calendar days from issuing a Purchase Order to Cisco for the Services herein.

Cisco grants to Authorized Channel a limited, revocable, non-exclusive, non-transferable license (a) to use, display, reproduce, modify, and distribute Deliverables; and (b) create, use, reproduce, and distribute derivative works of the Deliverables. The license herein is granted solely for Authorized Channel's support of End Users during the term of the agreement between Cisco and Authorized Channel and solely for use with Cisco products. Authorized Channel may not sublicense, to any persons or entity, any rights to reproduce or distribute the Deliverables. Cisco also may terminate this license upon written or oral notice to Authorized Channel, with or without prior notice.

#### Limitation

**AUTHORIZED CHANNEL EXPRESSLY ACKNOWLEDGES AND AGREES THAT IT IS SOLELY RESPONSIBLE FOR THE DETERMINATION AND IMPLEMENTATION OF THEIR END USER'S NETWORK, DESIGN, BUSINESS, OR OTHER REQUIREMENTS. CISCO SHALL NOT BE RESPONSIBLE FOR THE FAILURE OF CISCO'S COLLABORATIVE PROFESSIONAL SERVICES, DELIVERABLES, REPORTS AND/OR RELATED SOFTWARE TO MEET END USER'S NETWORK, DESIGN, BUSINESS, OR OTHER REQUIREMENTS.**

#### Representation of Cisco Brand

Authorized Channel agrees to comply with the Collaborative Services Branding guidelines located under "Resources" at <http://www.cisco.com/web/partners/services/programs/collaborative/index.html>, which is incorporated herein by reference.

#### Invoicing and Completion

##### Invoicing

Services will be invoiced upon completion of the Services.

##### Completion of Services

Cisco will provide written notification upon completion of the Services to Authorized Channel. The Authorized Channel shall within five (5) Business Days of receipt of such notification provide written acknowledgement of Cisco's completion of the Services. Authorized Channel's failure to acknowledge completion of the Services or to provide reasons for rejection of the Services within the five (5) Business Day period signifies Authorized Channel's acceptance of completion of the Services in accordance with this Service Description.

#### License of Deliverables