



Service Description: Advanced Services – Fixed Price

IPv6 Device Readiness Assessment Service (ASF-CORE-IPV6-DRA)

This document describes Advanced Services Fixed Price: IPv6 Device Readiness Assessment Service.

Related Documents: This document should be read in conjunction with the following documents also posted at www.cisco.com/go/servicedescriptions/: (1) Glossary of Terms; (2) List of Services Not Covered. All capitalized terms in this description have the meaning ascribed to them in the Glossary of Terms.

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IPv6 Device Readiness Assessment

Service Summary

The IPv6 Device Readiness Assessment Service will

provide analysis of Cisco devices on the Customer's network to determine its current state of IPv6 device readiness. Cisco devices will be assessed to determine which devices are IPv6 capable, those that are not, and which devices can be IPv6 capable with software or hardware upgrades ("Services").

The Services support up to 2000 Cisco devices.

Location of Services

Services are delivered remotely to Customer.

IPv6 Device Readiness Assessment

Cisco Responsibilities

- Provide Customer a formatted template as a guide for Customer's listing of Cisco device inventory within the network.
- Review the Customer-provided inventory list of the Cisco devices.
- Review with Customer its requirements for the IPv6 features and functionality.
- Analyze Cisco devices for IPv6 capability using the IPv6 Device Readiness Assessment tool.
- Document the findings of the analysis in the IPv6 Device Readiness Assessment Report, and provide the report to Customer.

Customer Responsibilities

- Provide the inventory list of Cisco devices in the Cisco-provided template format.
- Provide requirements for the Customer's desired IPv6 features and functionality.
- Review with Cisco the Customer's requirements for the IPv6 features and functionality.

General Customer Responsibilities

- All information (such as but not limited to: designs, topologies, requirements) provided by Customer is assumed to be up-to-date and valid for the Customer's current environment. Cisco Services are based upon information provided to Cisco by Customer at the time of the Services.

- Customer acknowledges that the completion of Services is dependent upon Customer meeting its responsibilities as indicated herein.
- Identify Customer's personnel and define their roles in the participation of the Services. Such personnel may include but is not limited to: architecture design and planning engineers, and network engineers.
- Ensure Customer's personnel are available to participate during the course of the Services to provide information and to participate in scheduled information gathering sessions, interviews, meetings and conference calls.
- Support services provided by Cisco comprise technical advice, assistance and guidance only.
- Customer expressly understands and agrees that the Services shall take place and complete within ninety (90) calendar days from issuing a Purchase Order to Cisco for the Services herein.

Invoicing and Completion

Invoicing

Services will be invoiced upon completion of the Services.

Completion of Services

Cisco will provide written notification upon completion of the Services to Customer. The Customer shall within five (5) Business Days of receipt of such notification provide written acknowledgement of Cisco's completion of the Services. Customer's failure to acknowledge completion of the Services or to provide reasons for rejection of the Services within the five (5) Business Day period signifies Customer's acceptance of completion of the Services in accordance with this Service Description.