

# Offer Description

## IMPORTANT: READ CAREFULLY

### *Offer Description for Cisco PnP Connect*

#### OVERVIEW

The Cisco Universal Cloud Agreement (“**Agreement**”) and the terms herein govern Your use of the Cloud Service **Cisco PnP Connect**. A current copy of the Agreement is located at: <http://www.cisco.com/c/en/us/about/legal/cloud-and-software.html>. Unless defined within the text herein, capitalized terms used in this Offer Description are defined in the Agreement.

If the Cloud Service listed in this Offer Description is compatible for use with other Cisco products or service offerings not referenced herein, such other products and/or offerings may have additional license terms that apply to Your use of such products and offerings. You are also responsible for complying with the terms for such other Cisco products and offerings, as applicable. The terms set forth herein apply to the Cloud Service listed in this Offer Description whether purchased for use on a standalone basis, or purchased for use with such other Cisco products or offerings.

#### DESCRIPTION AND SUPPLEMENTAL TERMS

**Description.** Cisco PnP Connect is a cloud-based solution that allows network customers to coordinate new branch and campus device rollouts as well as enable the provisioning of software updates to network devices. PnP Connect provides a unified approach to allow for configuration and software enablement for enterprise networks comprised of Cisco routers, switches, and wireless devices (each a, “**Network Device**”) from the centrally managed on-premise Cisco Application Policy Infrastructure Controller Enterprise Module (APIC-EM). The cloud portion of PnP Connect acts as a discovery tool for a Network Device to discover its on-premise APIC-EM. PnP Connect directs a Network Device to its controller and eliminates the need for DHCP/DNS discovery mechanisms. Please consult the PnP Connect documentation for further information on its technical specifications, configuration requirements, features and functionalities.

#### **Supplemental Terms.**

1. **Use Limits.** You may not deploy or use the Cloud Service in a manner that (i) extends beyond the duration of the applicable subscription term (e.g. 1, 3 or 5 years), or (ii) exceeds any use limitations or other metrics related to Your license (e.g. device limits, sites, access points, hosts, etc.) as set forth in this Offer Description, an Order, SKU, product identifier (PID) or documentation for the Cloud Service.

2. **Scheduled Maintenance.** From time to time, Cisco performs scheduled maintenance to update the servers and software that are used to provide the Cloud Service. Cisco agrees to use reasonable efforts to provide You with prior notice of any scheduled maintenance in advance of any planned downtimes that would impact Your use of the Cloud Service. Notwithstanding the

foregoing, You acknowledge that Cisco may, in certain situations, need to perform emergency maintenance of the Cloud Service without providing advance notice.

3. Serial Number Upload. You are solely responsible for (i) uploading Your Network Device serial numbers to the PnP Connect cloud portal, and (ii) for ensuring that such serial numbers are accurate. You represent and warrant to Cisco that You are the owner of such Network Devices or otherwise are authorized to upload the Network Device serial numbers to the Cloud Service. CISCO DOES NOT HAVE ANY, AND DISCLAIMS ALL, OBLIGATIONS TO CONFIRM THE ACCURACY OF THE NETWORK DEVICE SERIAL NUMBERS THAT YOU UPLOAD TO THE CLOUD SERVICE. CISCO WILL HAVE NO LIABILITY TO YOU OR ANY THIRD PARTY IF YOU UPLOAD INCORRECT NETWORK DEVICE SERIAL NUMBERS TO THE CLOUD SERVICE.



---

**Americas Headquarters**

Cisco Systems, Inc.  
San Jose, CA

**Asia Pacific Headquarters**

Cisco Systems (USA) Pte. Ltd.  
Singapore

**Europe Headquarters**

Cisco Systems International BV Amsterdam,  
The Netherlands

---

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at [www.cisco.com/go/offices](http://www.cisco.com/go/offices).

---

Cisco and the Cisco Logo are trademarks of Cisco Systems, Inc. and/or its affiliates in the U.S. and other countries. A listing of Cisco's trademarks can be found at [www.cisco.com/go/trademarks](http://www.cisco.com/go/trademarks). Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1005R)