Supplemental End User License Agreement

IMPORTANT: READ CAREFULLY

Dear Customer,

This Supplemental End User License Agreement ("SEULA") contains additional terms and conditions for the Software product(s) set forth herein and licensed under the End User License Agreement ("EULA") between you and Cisco Systems, Inc. or its Affiliates (collectively, the “Agreement”). Please note that there may be terms in this SEULA that do not apply to you. Only those terms related to the specific Software product(s) you purchased apply to you. Except as otherwise set forth in this SEULA, capitalized terms will have the meanings as in the EULA. To the extent that there is a conflict between the EULA and this SEULA, this SEULA will take precedence.

By downloading, installing, or using the Software you agree to comply with the terms of this SEULA.

SUPPLEMENTAL LICENSE TERMS FOR: Business Edition 4000

Table 1. SOFTWARE ENTITLEMENT:

<table>
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<th>Product</th>
<th>License Metric</th>
<th>License Duration</th>
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<tr>
<td>Business Edition 4000 Software</td>
<td>Device</td>
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DEFINITIONS:

- BE4000 Solution includes the BE4000 appliance, Software and management portal.
- Connected Telephony Device includes physical phones and telephony soft clients connected to the BE4000 Solution

ADDITIONAL LICENSE TERMS:

To use the Business Edition 4000 Software, you must meet the following requirements:

- Purchase the BE4000 appliance;
- Subscribe to one BE4000 license for each connected telephony device;
- Obtain and maintain the necessary Internet connectivity and requisite bandwidth.

ADDITIONAL RIGHTS AND RESTRICTIONS:

Business Edition 4000 Software

- You must purchase one license for each Connected Telephony Device;
- You will be invoiced for each license account purchased for a Connected Telephony Device, irrespective of usage;
• BE4000 Software licenses may not be shared or used concurrently. If you connect more devices to the BE4000 solution than licenses purchased, you will be in violation of this Agreement and Cisco reserves the right to invoice you for such additional connected devices;
• BE4000 Subscription includes entitlement to BE4000 solution technical support;
• There are no term-based Software licenses retained by you at the end of the Subscription Term;
• You agree that you will not use the BE4000 Software in the designated restricted countries listed here: http://www.cisco.com/go/be4000
• You acknowledge and agree that Cisco’s Privacy Statement at http://www.cisco.com/web/siteassets/legal/privacy_full.html, including the BE4000 Data Privacy Supplement, applies to your use of the BE4000 Solution;