Offer Description: ThousandEyes

This Offer Description (the “Offer Description”) describes the ThousandEyes cloud service (the “Cloud Service”). Your use of the Cloud Service is governed by this Offer Description and the Cisco End User License Agreement located at www.cisco.com/go/eula (or similar terms existing between you and Cisco) (the “Agreement”). Capitalized terms used in this Offer Description and/or the order not otherwise defined herein have the meaning given to them in the Agreement.

1. Description

The ThousandEyes Cloud Service is a suite of Cloud Services designed to help You measure and monitor the availability and performance of web applications, hosted services and networks. The Documentation describing the Cloud Service in greater detail is located at: https://docs.thousandeyes.com/.

2. Data Protection and Use

Cisco processes, uses and protects all categories of data in connection with Your use of the Cloud Service in accordance with applicable privacy and data protection laws, and as described in more detail at Cisco’s Security and Trust Center. The ThousandEyes Privacy Data Sheet (available here) describes the specific Personal Data that Cisco collects and processes as part of the delivery of the Cloud Services.

3. Support & Maintenance

During the Usage Term, ThousandEyes will provide support services as described in the Support Services Policy located at: https://www.thousandeyes.com/legal/support.

4. Embedded License Restrictions

If Your Entitlement to the Cloud Services is under PID “TE-EMBEDDED,” which is typically included as part of other Cisco offerings (e.g., Cisco DNA Advantage or Cisco DNA Premier) (“Capacity”), You may only use such Capacity for tests generated from Enterprise Agent vantage points. You may not use such Capacity with Cloud Agents or any other vantage points. Enterprise Agents and Cloud Agents are both described in detail in the Documentation referenced above.