



Offer Description

Cisco Secure Malware Analytics

This Offer Description is part of the [General Terms](#) or similar terms existing between You and Cisco (e.g., the End User License Agreement) (the “**Agreement**”). Capitalized terms, unless defined in this document, have the meaning in the Agreement. Any references to the Supplemental End User License Agreement or SEULA mean Offer Description.

1. Summary

This Offer Description applies to Secure Malware Analytics and any Cisco offers that reference this Offer Description (collectively, the “**Cisco Offer**”). The Cisco Offer is a cloud-based malware analysis and threat intelligence sandbox solution to which You can submit malware samples for additional analysis.

2. Support and Other Services

Support. Your purchase of the Cisco Offer includes Basic [Cisco Software Subscription Support Services](#).

3. Performance Standards

Service Level Objective. The [Cisco Secure Malware Analytics Service Level Objective](#) applies to the Cisco Offer.

4. Data Protection

The [Disclosure Documents](#) for Cisco Secure Malware Analytics provide information about data handling practices, security controls, and other features specific to this Cisco Offer.

5. Special Terms

5.1 File Submissions.

- (A) When You submit a File to the Cisco Offer cloud, other Cisco Offer users can examine and determine the contents of such File because of the Cisco Offer’s comparative analysis functionality and because the Cisco Offer crowd-sources malware from its user community. If You elect to submit a File to the Cisco Offer as a Private File, then that File is not made available to other users for analysis. If You do not designate a File as a Private File upon submission to the Cisco Offer cloud, then such File is a Non-Confidential File that can be examined by other users of the Cisco Offer and will not be considered Confidential Information. All submissions to the Cisco Offer from integrated Cisco products are submitted as a Private File by default. Other Cisco Offer users have access to Non-Confidential Files and thus can review the content of Non-Confidential Files. If a File contains sensitive or confidential information that You do not want other Threat Grid users to analyze, then You must either (i) not submit the File to the Cisco Offer, (ii) submit the File as a Private File, or (iii) submit the File to a local appliance version of the Cisco Offer for maximum enforcement of confidentiality.
- (B) **License for Non-Confidential Files.** You grant to Cisco and its authorized service providers a non-exclusive, perpetual, irrevocable, transferable, worldwide, royalty-free, and fully paid-up license, with the right to sublicense, to use all Non-Confidential Files that Cisco collects in Your use of Cisco Offer to provide the Cisco Offer to You and other users and for any other purpose.
- (C) **Submissions.** Your subscription provides You with the ability to manually submit an unlimited number of Files for analysis through the Cisco Offer portal and a licensed number of automated submissions via APIs. The Cisco Offer will analyze Files in the order that they are submitted, and during times of atypically high volume, You may experience a slower response time for File analysis.
- (D) **Third Party Operating Systems and Applications.** Your Cisco Offer subscription analyzes malware and Files that function on Microsoft or other third-party operating systems and/or applications. It is Your obligation to obtain and comply with all applicable Microsoft and other third-party product licenses for every end-user device running Microsoft or such third-party products.

5.2 Definitions

Term	Meaning
Files	Those types of files identified in the applicable Documentation, such as an executable, Portable Document Format (PDF), Microsoft Office Documents (MS Word, MS Excel, MS PowerPoint), and those files in a ZIP (.ZIP) file.
Non-Confidential File(s)	A File submitted to the Cisco Offer that You do not elect to maintain as "private" and thus can be viewed by other users of the Cisco Offer.
Private File(s)	A File submitted to the Cisco Offer that You elect to maintain as "private" so that it can't be viewed by other users of the Cisco Offer.