



Offer Description

Cisco Meraki Cloud Service

This Offer Description is part of the [General Terms](#) or similar terms existing between You and Cisco (e.g., the End User License Agreement) (the “**Agreement**”). Capitalized terms, unless defined in this document, have the meaning in the Agreement. Any references to a Supplemental End User License Agreement or SEULA mean this Offer Description.

1. Summary

This Offer Description applies to Cisco Meraki Cloud Service and any Cisco Offers that reference this Offer Description (collectively, the “**Cisco Offer**”). For more information, see [documentation.meraki.com](#).

2. Support and Other Services

Your purchase of the Cisco Offer includes [Meraki Support](#).

3. Performance Standards

The Cisco Offer is subject to the [Cisco Meraki Cloud-Networking Service Level Agreement](#), which provides your exclusive remedy for any interruptions in the availability of the Cisco Offer.

4. Data Handling

The [Disclosure Documents](#) for Cisco Meraki Cloud Service provide information about data handling practices, security controls, and other features specific to this Cisco Offer.

5. Special Terms

- 5.1 **Conditions of Use.** To manage or monitor a compatible Cisco Offer via the Cisco Meraki Cloud Service, you are required to purchase a corresponding Software license for such Cisco Offer. Cisco offers various licensing models for the Cisco Offer, and each model is subject to unique entitlements, restrictions, and enforcement behavior described in the [Meraki Licensing Documentation](#). You agree to use the Cisco Offer only in accordance with the Documentation available at [documentation.meraki.com](#), and You (not Cisco) are solely responsible for maintaining administrative control over Your Cisco Offer account.
- 5.2 **Service Providers.** You may use the Cisco Offer to provide managed services so long as (a) You are a Cisco Partner and Your agreement with Cisco permits You to provide managed services; (b) You contract with Your end user (who is not owned by, or affiliated with, You) to provide such managed services in return for a recurring fee; (c) You (not Cisco) provide technical support to Your managed services end users; and (d) You hold title to the associated Hardware and have the right to use the associated Software and Cloud Service. In providing such managed services You will be subject to the terms of the Agreement including this Offer Description.
- 5.3 **Acceptable Use Policy.** The [Cisco Acceptable Use Policy](#) applies to the Cisco Offer.