



Offer Description

Cisco IoT Operations Dashboard

This Offer Description is part of the [General Terms](#) or similar terms existing between You and Cisco (e.g., the End User License Agreement) (the “**Agreement**”). Capitalized terms, unless defined in this document, have the meaning in the Agreement. Any references to the Supplemental End User License Agreement or SEULA mean Offer Description.

1. Summary

This Offer Description applies to Cisco IoT Operations Dashboard, a suite of services including Cisco Edge Device Manager, Cisco Secure Equipment Access, Cisco Industrial Asset Vision, Cisco Edge Intelligence, and any Cisco Offers that reference this Offer Description (collectively, the “**Cisco Offer**”).

- 1.1 **Cisco Edge Device Manager.** Cisco Edge Device Manager is a management dashboard for industrial networks and sensors. It provisions, monitors, and manages Cisco hardware products including the Cisco Industrial Routers and Gateways listed here: <https://developer.cisco.com/docs/iotod/#!/supported-devices-and-firmware> (collectively, the “**Supported Hardware**”). The Edge Device Manager enables customers to bring new gateways online in minutes instead of days – and manage them remotely. It also streamlines provisioning and provides ongoing visibility and control of Cisco Supported Hardware.
- 1.2 **Cisco Secure Equipment Access.** Cisco Secure Equipment Access enables customers to remotely access to devices connected to Supported Hardware which is managed in the IoT Operations Dashboard. This can be used to directly troubleshoot and monitor the connected devices via a range of supported protocols, including HTTP/S, SSH, Telnet, RDP, and VNC.
- 1.3 **Cisco Industrial Asset Vision.** Cisco Industrial Asset Vision is an all-in-one solution that simplifies asset and facility monitoring in outdoor or industrial indoor environments. It supports a family of industrial sensors that provide telemetry and location information for assets and facilities. The industrial sensors are preintegrated with the Cisco Wireless Gateway for LoRaWAN and IoT Operations Dashboard. With the Industrial Asset Vision mobile application (available for Apple IOS and Android), You can onboard some of the Supported Hardware (like Cisco Wireless Gateways for LoRaWAN and the Cisco IoT Industrial Sensors) to IoT Operations Dashboard and view device status information.
- 1.4 **Cisco Edge Intelligence.** Cisco Edge Intelligence is designed for the edge devices listed at <https://developer.cisco.com/docs/iotod/#!/edge-intelligence-overview-supported-devices-and-firmware>, which simplifies the secure delivery of IoT data to the right applications at the right time, either on premises or in the cloud. It includes developer-friendly tools to create intelligent data logic for IoT edge execution, the ability to govern the flow of IoT data at granular levels before data leaves the operational environments, and pre-integration with certain IoT platforms and applications to easily share data from the IoT edge to multi-cloud destinations.

2. Support and Other Services

Your purchase of the Cisco Offer includes basic [Cisco Software Support Services](#).

3. Performance Standards

Service Level Objective. The [Cisco IoT Operations Dashboard Service Level Objective](#) applies to the Cisco Offer.

4. Data Handling

The [Disclosure Documents](#) for Cisco IoT Operations Dashboard provide information about data handling practices, security controls, and other features specific to this Cisco Offer.

5. Special Terms

Scheduled and Unscheduled Maintenance. Cisco will provide notification of unscheduled maintenance resulting from urgent circumstances and will also provide at least seven days’ notice of scheduled maintenance, both on the systems status site located at <https://status.ciscoinot.com/>. There You can subscribe to receive notifications about maintenance activities and status updates via email or SMS.