



Offer Description: Cisco DNA Center Cloud

This Offer Description (the "Offer Description") describes Cisco DNA Center Cloud (the "Cloud Service" or "Cisco DNA Center Cloud"). The Cloud Service is governed by this Offer Description and the Cisco Universal Cloud Agreement located at <https://www.cisco.com/c/en/us/about/legal/cloud-and-software/cloud-terms.html> (or similar terms existing between you and Cisco) (the "Agreement"). Capitalized terms used in this Offer Description and/or the Order not otherwise defined herein have the meaning given to them in the Agreement.

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1. Offer Description

Cisco DNA Center Cloud is a cloud-based network management system and foundational controller for Cisco Digital Network Architecture (Cisco DNA) capable devices. This Cloud Service is available as an option for network device and access point management as part of the purchase of Cisco DNA Essentials, Cisco DNA Advantage and Cisco DNA Premier subscriptions. A Cisco DNA subscription affords customers the option of selecting this Cloud Service or Cisco DNA Center, the on-premise appliance-based device management solution ("Cisco DNA Center On-Premise"). Cisco DNA Center On-Premise and Cisco DNA Center Cloud are not identical and have feature differences. The Cloud Service allows for centralized network management of multisite networks without the need for an onsite appliance. Capabilities include network provisioning, network segmentation, policies, monitoring, troubleshooting, and device lifecycle management.

Key functions of the Cloud Service include:

- Workflow-based approach to network management: Includes intuitive workflows for network provisioning and management, and user assistive GUI for increased productivity.
- Device automation: Provides day-0 and day N automation of the network.
- Monitoring: Provides rich monitoring capabilities for your network devices and the clients connected to them.
- VLAN segmentation: Includes support for VLANs to provide segmentation and organizational flexibility.
- Device lifecycle management: Provides software image management for all devices across all the sites.
- Mobile application: Includes a mobile application for Android and iOS devices that provides user access to multiple sites from anywhere at anytime.
- Access-control list (ACL) policy: Affords multiple levels of user access allowing for use by all IT team members while reducing risk of unauthorized system changes.

2. Supplemental Terms and Conditions

2.1. Term

The term of Your right to Use the Cloud Service is coterminous with the term of the applicable Cisco DNA subscription.

2.2. Use Restrictions

The Cisco network and wireless devices are purchased separately and are not governed by this Offer Description. A single device cannot be managed by the Cloud Service and Cisco DNA Center On-Premise at the same time. Your right to use the Cloud Service extends only to the access points or network devices already covered by Your Cisco DNA subscription. Indirect taxes (e.g. sales, use, VAT) assessed on a Cisco DNA license bundle that includes Cisco DNA Center Cloud, if any, are based on the Cisco DNA Center on-premise license option.

2.3. Geographic Restrictions

The Cloud Service is available only for network users, devices, and access points physically located in the United States, Canada and Latin America.

3. Data Protection

Cisco's data protection obligations are set forth in the Agreement. Additionally, the Cisco DNA Center Cloud Privacy Data Sheet (available [here](#)) supplements the Cisco Privacy Statement and describes the Personal Data that Cisco collects and processes as part of the delivery of the Cloud Services.

4. Support & Maintenance

The Cloud Services include online and phone support consistent with the support level of the applicable Cisco DNA subscription purchased by the customer.