



Offer Description

Cisco Secure Awareness Training

This Offer Description is part of the [General Terms](#) or similar terms existing between You and Cisco (e.g., the End User License Agreement) (the “**Agreement**”). Capitalized terms, unless defined in this document, have the meaning in the Agreement. Any references to the Supplemental End User License Agreement or SEULA mean Offer Description.

1. Summary

This Offer Description applies to Cisco Secure Awareness Training and any Cisco Offers that reference this Offer Description (the “Cisco Offer”).

2. Support and Other Services

Your purchase of the Cisco Offer includes Basic [Cisco Software Support Services](#).

3. Performance Standards

Service Level Objective. The [Cisco Security Awareness Training Service Level Objective](#) applies to the Cisco Offer.

4. Data Protection

The [Disclosure Documents](#) for Cisco Secure Awareness Training provide information about data handling practices, security controls, and other features specific to this Cisco Offer.

5. Special Terms

5.1 **Usage of Phishing Simulator.** If Your purchase includes the Phishing Simulator, the following terms apply:

- (A) The Phishing Simulator does not store any information directly provided by users being subjected to simulated phishing attempts. The Phishing Simulator collects such information as the IP address of the user, browser type, operating system, etc., which can then be incorporated in the reports generated by the platform.
- (B) You agree to use the Phishing Simulator only in compliance with applicable laws, including intellectual property laws. For greater clarity, You agree that, when operating the Phishing Simulator, You will only make use of third-party text, graphic or other protected content with the permission of its owner or pursuant to an exception existing under applicable law, such as fair use, fair dealing or other similar exceptions, that allows for the use of protected content for educational purposes.
- (C) You acknowledge that the Phishing Simulator can only be used for training purposes, with the objective of increasing the awareness of users to phishing attacks.
- (D) You may only use the Phishing Simulator internally, with employees, and always in compliance with its internal policies.
- (E) You may only use the Phishing Simulator to send electronic mail messages to addresses belonging to domains owned by You or under Your control.

5.2 Definitions

Term	Meaning
Phishing Simulator	The platform that can help evaluate user awareness and maturity levels when handling phishing messages, and train users according to their specific roles and tasks. It supports building courses and quizzes, designing and launching phishing simulations, email management, analytics, user management, and much more.