Offer Description: Cisco SecureX

This Offer Description (the “Offer Description”) describes Cisco SecureX, a cloud feature included with most Cisco security products (the “Cloud Service” or “SecureX”). Your use of Cisco SecureX is governed by this Offer Description and the Cisco End User License Agreement located at www.cisco.com/go/eula (or similar terms existing between you and Cisco) (the “Agreement”). Capitalized terms used in this Offer Description and not otherwise defined herein have the meaning given to them in the Agreement.

1. Description

SecureX is a cloud-based feature available through many of Cisco’s security products which consists of several functional elements. SecureX threat response, also known as Cisco Threat Response (CTR), acts as an aggregator of threat intelligence collected or generated by the applicable Cisco security products, as well as available third-party products selected by a customer. SecureX orchestration enables design and automation of workflows involving Cisco and third-party products. The SecureX dashboard makes it possible to visualize key security metrics and trends using data provided by platform products in a single location. SecureX ribbon provides users with access to important notifications, data, and product functionality while users navigate between supporting Cisco products.

2. Supplemental Terms and Conditions

2.1. Disclaimers

CISCO DOES NOT REPRESENT OR WARRANT THAT THE CLOUD SERVICES WILL GUARANTEE ABSOLUTE SECURITY DUE TO THE CONTINUAL DEVELOPMENT OF NEW TECHNIQUES FOR INTRUDING UPON AND ATTACKING FILES, NETWORKS AND ENDPOINTS. CISCO DOES NOT REPRESENT OR WARRANT THAT THE CLOUD SERVICES WILL PROTECT ALL YOUR FILES, NETWORK, OR ENDPOINTS FROM ALL MALWARE, VIRUSES OR THIRD PARTY MALICIOUS ATTACKS. CISCO DOES NOT MAKE ANY REPRESENTATIONS OR WARRANTIES REGARDING ANY THIRD PARTY SYSTEM OR SERVICE TO WHICH A CLOUD SERVICE INTEGRATES OR TO ANY ONGOING INTEGRATION SUPPORT. INTEGRATIONS MADE ACCESSIBLE TO YOU THAT ARE NOT A GENERALLY AVAILABLE PRODUCT INCLUDED ON YOUR ORDER ARE PROVIDED ON AN “AS IS” BASIS. SECUREX ORCHESTRATION ENABLES CUSTOMERS TO PROGRAM AUTOMATED WORKFLOWS. CUSTOMERS ARE RESPONSIBLE FOR ENSURING THAT WORKFLOWS ARE PROGRAMMED CAREFULLY, IN ACCORDANCE WITH THE TECHNICAL DOCUMENTATION SUPPLIED BY CISCO AND WITH CONSIDERATION FOR HOW THAT WORKFLOW MIGHT OPERATE UNDER POTENTIAL DIFFERING CIRCUMSTANCES. CISCO RECOMMENDS ALL WORKFLOWS BE TESTED IN A NON-PRODUCTION ENVIRONMENT PRIOR TO IMPLEMENTATION IN PRODUCTION.

3. Data Protection

The Cisco SecureX, Cisco SecureX Sign-On, and Cisco SecureX threat response Privacy Data Sheet(s) (available here) describe the Personal Data that Cisco collects and processes as part of the delivery of SecureX. For further details on how Cisco processes, uses and protects all categories of data, please visit Cisco’s Security and Trust Center.

4. Support & Maintenance

SecureX is a cloud-based feature available through most of Cisco’s security products and support for SecureX is included with the applicable support service covering such products.