



Offer Description

Cisco Cloudlock

This Offer Description is part of the [General Terms](#) or similar terms existing between You and Cisco (e.g., the End User License Agreement) (the “**Agreement**”). Capitalized terms, unless defined in this document, have the meaning in the Agreement. Any references to the Supplemental End User License Agreement or SEULA mean Offer Description.

1. Summary

This Offer Description applies to Cisco Cloudlock and any Cisco Offers that reference this Offer Description (collectively, the “**Cisco Offer**”).

2. Support and Other Services

Support. Your purchase of the Cisco Offer includes [Cisco Support – Standard](#).

3. Performance Standards

Service Level Objective. The [Cisco Cloudlock Service Level Objective](#) applies to the Cisco Offer.

4. Data Handling

The [Disclosure Documents](#) for Cisco Cloudlock provide information about data handling practices, security controls, and other features specific to this Cisco Offer.

5. Special Terms

5.1 **Users and Usage.** For information on how to count users for your Cisco Cloudlock subscription and for other applicable usage-based limitations, please see [Cisco Cloudlock Users and Usage Policy](#).

5.2 **Application Programming Interfaces (“APIs”).** APIs supplied or made accessible through Cisco Cloudlock are subject to change and You assume the associated risks of using APIs for development purposes if You elect to do so. All such APIs are provided on an AS-IS basis.