



# Product Description for Valtix Cloud Network Security Platform

This Product Description is for the Valtix Cloud Network Security Platform (the “Product” or “Valtix”), which is subject to Cisco’s End User License Agreement (EULA) located at [www.cisco.com/go/eula](http://www.cisco.com/go/eula). Capitalized terms, unless defined in this document, have the meaning in the EULA or General Terms (the “Agreement”). For clarity, Product Descriptions like this have historically been named either Offer Descriptions or Supplemental End User License Agreements. References to those documents in the Agreement should be interpreted as a reference to this Product Description. **Cisco**, as used in the Agreement and/or this Product Description, means **Valtix LLC**, a wholly owned subsidiary of Cisco Systems, Inc.

## 1. Summary

Valtix is a multi-cloud network security platform delivered as a service. It decouples the control and data plane, resulting in two components - the Valtix Controller and the Valtix Gateway. The Valtix Controller provides the management and control plane. It also deploys the Valtix Gateway, a Platform-as-a-Service (PaaS) used in the customer’s public cloud account(s) to provide advanced, inline security protections to defend against external attacks, prevent egress data exfiltration and prevent the lateral movement of attacks.

The Product is available in four tiers, and each tier includes the entitlements and is subject to the limitations described in [Pricing Tiers and Entitlements](#).

## 2. Services

Cisco will provide Support for the Product as described here: <https://docs.valtix.com/support/overview/>.

## 3. Performance Standards

This Product comes with Cisco’s standard Cloud Services warranties found in the Agreement.

## 4. Data Protection

For information about personal data processed by the Product, please see the [Valtix Privacy Policy](#).

## 5. Special Terms

### 5.1 Invoicing and Payment

- a. **Direct Orders.** If You purchase the Product directly from Cisco, you will pay the fees specified in the order or accompanying quotation (“Fees”) in U.S. dollars within 30 days from date of invoice. Past due invoices may at Cisco’s discretion be subject to interest of the lesser of 1.5% per month or the maximum amount permitted by law. You are also responsible for all associated taxes (excluding taxes based on the net income of Cisco).
- b. **Indirect Orders.** For Orders placed through an authorized reseller, payment is as specified on the order between You and such reseller, provided that should you fail to pay Fees when due to the reseller, Cisco may seek payment directly from you.
- c. **Non-Refundable.** All Fees paid are non-refundable and are not subject to set-off.
- d. **Overages.** If you exceed any usage limitations set forth on an order or at [Pricing Tiers and Entitlements](#), then (i) Cisco may invoice You for such usage at the overage rates set forth on the order or accompanying quotation, or if no overage rates are set forth on the order/quotation, at our then-current standard overage rates for such usage, in each case on a pro-rata basis from the first date of such excess usage through the end of the expiring term; and (ii) any renewal shall include the additional fees for such overage.

## 5.2 Non-Valtix Services

You are responsible for your cloud environment on which the Valtix Gateway runs and any API's and/or other services or data operated or provided by third parties that the Product may use or operate on or with, including through integrations or connectors provided by Cisco (collectively, "Non-Valtix Services"). You are responsible for procuring any rights necessary for the Product to access Non-Valtix Services (including any customer data or other information) and for complying with any applicable terms or conditions. Valtix is not responsible for recommending, procuring, or operating Non-Valtix Services nor for the availability or operation of the Product to the extent it is dependent on Non-Valtix Services. Any exchange of data or other interaction between you and a provider of Non-Valtix Services is solely between You and that provider and is governed by that provider's terms and conditions.

## 5.3 Renewal

Your Usage Rights in the Product do not auto renew and are therefore not subject to Section 2.6 of the Agreement.

## 5.4 Open Source

Open source software not owned by Cisco is subject to license terms available upon request and/or as set forth in Section 3.6 of the Agreement.

## 5.5 Disclaimers

WHILE CISCO HAS USED COMMERCIALY REASONABLE EFFORTS TO CREATE EFFECTIVE SECURITY TECHNOLOGIES, DUE TO THE CONTINUAL DEVELOPMENT OF NEW TECHNIQUES FOR INTRUDING UPON AND ATTACKING FILES, NETWORKS, AND ENDPOINTS, CISCO DOES NOT REPRESENT OR WARRANT THAT THE PRODUCT WILL GUARANTEE ABSOLUTE SECURITY OR THAT IT WILL PROTECT ALL YOUR FILES, NETWORK, OR ENDPOINTS FROM ALL MALWARE, VIRUSES, OR THIRD-PARTY MALICIOUS ATTACKS.