



Offer Description

Slido

This Offer Description or similar terms existing between You and Cisco (e.g., the End User License Agreement) (the “**Agreement**”). This Offer Description, including any exhibits or documents referenced herein, is referred to as the “**Terms**”. Capitalized terms, unless defined in this document, have the meaning in the Agreement. Any references to a Supplemental End User License Agreement or SEULA mean Offer Description.

1. Summary

This Offer Description applies to Slido and any Cisco Offers that reference this Offer Description (collectively, the “**Cisco Offer**”). The Cisco Offer is a Cloud Service that enables real-time active engagement for Your Participants at a meetings, trainings, workshops, or Events organised by You.

2. Support and Other Services

Your purchase of the Cisco Offer includes the Basic [Cisco Software Support Services](#).

3. Data Protection

The [Disclosure Documents](#) for Slido provide information about data handling practices, security controls, and other features specific to this Cisco Offer.

4. Special Terms

4.1 License Models. The Cisco Offer is available in various subscription plans and license models (e.g., annual or one-time, free or paid tiers). The specific plan, features, and usage rights applicable to Your purchase are determined by the selection made in the applicable Order.

4.2 Customer Responsibilities. You are responsible for configuring the privacy and Participant control settings (e.g., moderation) available within the Cisco Offer. You shall ensure that the use of the Cisco Offer by You and Your Users is in compliance with these Terms.

4.3 Restriction on Use by Minor Children

- (A) Minor Children are not permitted to create an account to use the Product, and You will not authorize Minor Children to access the Product. The Product may not be used by persons younger than the age at which an individual is considered a “child” under applicable laws limiting or prohibiting the collection, use and/or disclosure of personal information from and about children on the internet in their relevant jurisdiction (e.g., 13 years old in the United States under the US Children’s Online Privacy Protection Act of 1998, or 16 or 13 years old in the European Union as per Member State law) (“**Minor Children**”).
- (B) Exception Education Customer: In some circumstances, the Product may be used by Minor Children if the Product is procured for use by an Education Customer if such use is consistent with applicable law, regulation, or other government policy including but not limited to the purpose of providing educational services. Since Cisco provides the Product to Education Customers to benefit and enhance a school’s curriculum, Cisco relies on the Education Customer to obtain and provide appropriate legal basis (e.g., consent), if needed, to collect personal information of students. In such case, the Education Customer may have additional obligations with respect to Minor Children depending on the laws in the applicable jurisdiction. As between the parties: the Education Customer is solely responsible for ensuring full compliance with all local laws relating to use by Minor Children, including but not limited to providing notifications, obtaining parental consent, enabling parent or guardian requests for access, correction, deletion, or suppression of personal information, and limiting use of personal information, as required by law.

4.4 Authorized Use

- (A) You shall ensure that information provided to Cisco as reasonably requested by Cisco and relating to the provision of the Cisco Offer is accurate, complete, and up to date. You shall use commercially reasonable efforts to keep this information accurate, complete, and up to date.

- (B) You are responsible for all activities that occur under the Organizer's account. Organizer's access credentials shall be kept confidential. If You or Your Organizer knows or suspects that anyone other than the Organizer knows the access credentials, You shall promptly notify Cisco. You shall ensure an Organizer does not: (a) assist anyone else in accessing the Organizer's account on an unauthorized basis, including by sharing, publicly offering, selling, or offering to sell access credentials to third parties or otherwise in breach of these Terms; (b) create more than one account to access the Cisco Offer except as expressly permitted by Cisco; or (c) transfer the Organizer's account to any third party or otherwise commercially exploit the Cisco Offer.
- (C) You shall not, and shall ensure Your Organizers do not, use the Cisco Offer to collect from Participants any sensitive personal data or any of the following information:
 - (1) social security number;
 - (2) driver's license number;
 - (3) state identification card number or passport number;
 - (4) financial account number;
 - (5) credit, debit, or other payment card number; or
 - (6) security code or password.

Notwithstanding the foregoing and subject to the execution of a written Business Associate Agreement ("BAA") under the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") between You (as a covered entity under HIPAA) and Cisco, You with an Enterprise plan may collect protected health information (as defined within HIPAA) in the content fields via the Cisco Offer in Your sole discretion and in accordance with the terms set forth in the BAA and these Terms. You shall also ensure the Event name does not contain any personal data.

- (D) You shall ensure Your Data
 - (1) does not contravene these Terms or the requirements of any applicable national, state, provincial, or local laws, ordinances, regulations, codes, orders, directives, decrees, decisions, judgments, interpretive letters, guidance, or other official releases of any regulator applicable to the parties, their affiliates, the Cisco Offer, or any other matters relating to the subject matter of these Terms, including but not limited to requirements relating to intellectual property rights, privacy, publicity, prohibition of impersonation, libel, and discrimination;
 - (2) does not contain advertising or a solicitation; and
 - (3) is not otherwise objectionable (i.e., abusive, threatening, sexually explicit, inciting violence, spamming, offensive, etc.).
- (E) You shall notify Cisco without undue delay if You or Your Organizer become aware of, or receive any notification of, an accusation of any infringement connected to the Cisco Offer.
- (F) The Cisco Offer interoperates with a range of third-party service features (e.g., integrations) and may link to third-party websites or feeds that are connected or relevant to the Cisco Offer (together "Third Party Services"). Where an Organizer switches an integration on for their Users, the Organizer is responsible for providing sufficient notices, obtaining appropriate consents, complying with all Third Party Service terms, and complying with all applicable laws. You consent to, and instruct Cisco to, transfer data to Third Party Services (if required to effect the Third Party Services) pursuant to applicable laws. You acknowledge sole responsibility for, and assume all risk arising from, use of or integration with any Third Party Services and adherence to their respective terms of use.

4.5 Product-Specific Disclaimers

- (A) **Passive Conduit.** Cisco acts as a passive conduit for communications between Users and has no obligation to pre-screen Customer Data. Any opinions, advice, statements, or other information contained in Customer Data are those of the respective author(s) and not of Cisco.
- (B) **Accuracy and Malfunction.** Cisco does not guarantee the accuracy, truthfulness, or completeness of any data provided by Users. Cisco is not responsible for any malfunction or inapplicability of the Cisco Offer caused by improper use, technical equipment, or malicious programs on Your or Your Users' side.
- (C) **Connectivity.** The Cisco Offer requires a sufficient internet connection. You are responsible for the internet connection and equipment necessary to access and use the Cisco Offer. Cisco is not responsible for any failure of the Cisco Offer caused by inadequate internet connectivity or equipment.

- (D) User-to-User Disputes. Cisco expressly disclaims any liability for disputes that may arise between Users of the Cisco Offer (e.g., disputes between Organizers and Participants). Users are solely responsible for their interactions with one another.
- (E) Third-Party Services. Cisco makes no warranty regarding the availability or quality of Third-Party Services. Cisco may cease to make Third-Party Services available at any time, and You are not entitled to any refund or compensation in such event.

4.6 Definitions

Term	Meaning
Components	Any software components Cisco makes available via app stores or other channels as part of, or related to, the Service.
Event	A meeting, training, workshop, or other event hosted by You using the Service.
Organizer	The individual(s) authorized by You to create, manage, or assist in the management of the Service for an Event, including those identified in the Service as 'Owner,' 'Admin,' 'Member,' 'Host,' 'Co-host,' or 'Guest.'
Participant	An individual who interacts with the Service as an attendee of an Event.
Third Party Services	The Service interoperates with a range of third party service features (e.g. integrations) and may link to third party websites or feeds that are connected or relevant to the Service.
Underlying System	The software, IT solutions, systems, and networks (including software and hardware) owned by Cisco or its licensors and used to provide the Service, including any third-party solutions, systems, and networks, and any Components.
User	You, Your Organizers, Your Participants